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Andrea V Pesta Fiscal Manager DPS, Support Services 4252 Groves Rd Columbus, OH 43232

Re: Sole Source

To whom it may concern:

Intrado is pleased to confirm that it is the original manufacturer and provider of the following products and services. These products and services, including support and maintenance, are not available from any other manufacturer:

- Intrado VIPER[®] Systems
- Intrado Power 911® and applications
- ECaTS and Power Metrics reporting analytics products and services
- Intrado Emergency Gateway software and hardware appliances
- Intrado Emergency Routing Services for enterprises

Sincerely,

Nate K. Brogan, SVP - Sales

Nate Brogan