



## Legislation Details

**File #:** 0507-2023      **Version:** 1  
**Type:** Ordinance      **Status:** Passed  
**File created:** 2/7/2023      **In control:** Technology Committee  
**On agenda:** 3/13/2023      **Final action:** 3/16/2023

**Title:** To authorize the Director of the Department of Technology, on behalf of various city departments, to renew a contract with ConvergeOne, Inc. for maintenance and support services associated with the city's Interactive Voice Response System; to waive the competitive bidding provisions of Columbus City Code; and to authorize the expenditure of \$198,579.61 from the Department of Technology, Information Services Operating Fund. (\$198,579.61)

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 0724-2021, 2. 0507-2023 EXP, 3. 0507-2023 Bid Waiver, 4. 0507-2023 C1Genesys & C1 Customer Care 5yr. CoC Solution Quote Report - 2021-03-03T134226.799 (3), 5. 0507-2023 City of Columbus 2021-26 PureConnect Prem Support Exhibit A - 5 Year Precommit-dam-20210224 (1)

Date	Ver.	Action By	Action	Result
3/16/2023	1	ACTING CITY CLERK	Attest	
3/15/2023	1	MAYOR	Signed	
3/13/2023	1	COUNCIL PRESIDENT	Signed	
3/13/2023	1	Columbus City Council	Approved	Pass
3/6/2023	1	Columbus City Council	Read for the First Time	