



Barretto Technology Center  
Word Systems, Inc.  
9225 Harrison Park Ct.  
Indianapolis, IN 46216

October 27, 2010

To Whom It May Concern:

Roach Reid Office Systems, Inc. (herein after referred to as RROS) is the exclusive sole source of iRecord Audio and Video Interview Software and Hardware Products in the state of Ohio. RROS is solely responsible for distributing, installing, supporting and maintaining all iRecord systems in the state of Ohio.

Word Systems, Inc. is the master distributor of iRecord and in the event that RROS is unable to maintain or support the iRecord system, Word Systems, Inc. will be the primary company providing support and maintenance for any and all iRecord systems in the state of Ohio.

Word Systems has partnered up with 23 companies in the United States and Canada that are authorized to distribute iRecord products in their exclusive territory. Territories are exclusive and are limited to the states within the reseller's contract. As defined in our contract, if the reseller provides iRecord products or services outside of their territory they will be in violation of their contract and are subject to termination by Word Systems, Inc.

The proposed iRecord Audio and Video Recording system includes the necessary Hardware, Software and capture cards that are only available from Word Systems, Inc. All service work including software upgrades and system expansion must be completed by authorized iRecord personnel.

Should you need further clarification of the statements above, please contact me at 800.425.7637.

Sincerely,

A handwritten signature in black ink, appearing to read "Ryan Vogt". The signature is fluid and cursive, with a long horizontal line extending to the right.

Ryan Vogt  
iRecord Director of Marketing  
Word Systems, Inc.