

# David A. Mitchell

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## PROFILE

Information Technology professional, certified Scrum Master and Six Sigma Black Belt, with Engineering and Software Developer background, leading teams implementing Agile mindsets, Scrum, Lean and Kan Ban principles.

## PROFESSIONAL EXPERIENCE

### **Nationwide Insurance**, Columbus, Ohio

*Consultant, Software Engineering Leader, Jan 2025 - present*

- Enterprise Lean and Agile Coach
- Teach, coach, facilitate, advise, measure, influence, troubleshoot Teams.

*Consultant, IT Application Development, May 2017 - Nov. 2021*

- Agile Lead, and Agile Mentor for Enterprise Direct organization.
- Temporary assignments to assist and/or troubleshoot specific lines and organizations.

*Consultant, IT Application Development, May 2017 - Nov. 2021*

- Scrum Master for Line in IT BSA for exposed APIs.
- Scrum Master for 2 Lines in OCLO for HR and Legal applications (10 months); served, taught, and influenced teams, resulting in average throughput increase of 78%.

*IT Infrastructure Engineering Specialist, Nov. 2015 – May 2017*

- Team startup Scrum Master for over 12 Teams, enabling them to effectively implement the Scrum Framework.
- Software Business Requirements Developer.
- Provided IT Infrastructure Operational insights through research, design, and performance analysis.

### **Modis**, Columbus, Ohio (at Nationwide Insurance)

*IT and Business Process Consultant, Sept. 2014 – Nov. 2015*

- Managed portfolio of improvement projects, developing schedules, cost awareness, and investment decisions based on portfolio performance and value.

- Developed performance management views of organizational behavior such as cycle times, throughput, and product impacts to the IT environment.

**Sarc Development, Columbus, Ohio**

*Independent Consultant, Jan. 2014 – Sept. 2014*

- Developed mobile iOS application for a Sports Organization.
- Developed and maintained LAMP stack web application for Central Ohio High School Volleyball Coaches Association.

**JPMorgan Chase, Columbus, Ohio**

*VP / Manager Operational Risk, Jan. 2013 - Jan. 2014*

- Reduced risk exposure of Loan Modification Underwriting, Customer Assistance, and Modification Operations through collaborating with business partners, process simplification, feedback, and quantifying risk cost and risk probability

**Worthington Industries, Columbus, Ohio**

*Progressive accomplishments, (July 1991 - Sept. 2012):*

- *IT Performance and Quality Manager - Corporate, Jan. 2006 – Sept. 2012*
- *IT Enterprise Quality Manager - Corporate, Jan. 2000 - Jan. 2006*
- *IT Quality Assurance and Methodology Manager – Columbus Steel, Jan. 1997 – Jan. 2000*
- *Manufacturing Systems Engineer Lead – Columbus Steel, Feb. 1994 – Jan. 1997*
- *Electrical Engineer – Buckeye Steel Castings, July 1991 - Feb. 1994*
- Managing staff and budgets.
- Led teams in design, development, and delivery of custom business and manufacturing ERP interface and client GUI software, while managing \$1.92 Million budget.
- Led team in design, development, and delivery of software and machinery to increase shop floor production of draft-arms by 1,766%.
- Electrical Engineer for Steel Foundry for new machinery and maintenance projects.

**EDUCATION**

**Masters in Business Administration** (Ashland University)

**Bachelor of Science in Electrical Engineering** (Ohio State University)

**MISCELLANEOUS QUALIFICATIONS AND EXPERIENCE**

- Certified Six Sigma Black Belt - American Society for Quality - ASQ CSSBB (prior)
- Certified Scrum Master
- Experience with numerous practices and frameworks: DMAIC, Scrum, Kan Ban, ITIL, COBIT, ISO, IEEE, OMT, UML, PMBOK, SEI CMM, SWEBOK, BABOK, SOX
- Member of the Institute of Electrical and Electronics Engineers, Inc. (IEEE)
- Armed Forces Veteran - U.S. Army, Sergeant (E-5) – 4 years active