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April 5, 2019

To: Franklin County Municipal Court Clerk
Attention: Tim Fisher

Subject: Sole Source Letter

Dear Tim,

This letter is to inform you Live Expert is a proprietary software system that is developed and supported by ClairVista LLC. Our Company is not aware of any other supplier that provides a system with substantially similar modules and features as the Live Expert system.

The Live Expert system contains proprietary intellectual property and copyrights, including system methods and techniques covered by four U.S. patents.

If you need additional information regarding this topic, please feel free to contact me.

Sincerely,

A handwritten signature in cursive script that reads "Chris Sang".

Chris Sang

