



Contact: Ms Judith Ritter
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QuoteID: 1075680
Quote Date: 12/30/2009
Valid Until:

Customer Number: 28714
Customer Name: CITY OF COLUMBUS
Shipping Address: CITY OF COLUMBUS,1111 E. Broad Street,Columbus,OH,43205,US

Contact: KAREN SCHUMAN
Telephone: 614-645-8562
Fax:
Email: KSchuman@columbus.gov

Item	Qty	Licensed Program(s) Code	Licensed Program(s) Description	License Type	Maint	Op Sys	Mfg / Model	Authorized used Model	Effective Date	End Date	Price
000025	40 - Licensed Quantity.	USVDXX990	SERVICE DESK	Perpetual	Yes	MULTI-PLATFORM		Instance License	03/01/2010	02/28/2011	27,500.00
Total											27,500.00

For reference purposes, last year's PO was EL009421.

Should you submit a PO for this renewal, please be sure to reference Quote 1075680 on your order. The PO along with a copy of this Quote should both be sent to judith.ritter@ca.com.

Thank you for your business!

This quote form is for discussion between the parties and is applicable until the end date specified above. This quote shall not be binding upon the parties until a mutually agreeable contract for licensed programs, services and education, as applicable, is executed by both parties. The terms of this quote are confidential. Subject to disclosures required by applicable state law, Licensee shall not disclose the terms to any person or other entity other than Licensee's employees, contractors, auditors, and attorneys who have a need to know such information in connection with their performance of services for Licensee.