

QUOTE

Project: FedEx Enhancement

Prepared for:
Lori Tyack
Clerk of Court
Franklin County Municipal Court
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Columbus, Ohio, 43215
16147241350
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Quote Number: 19906
Date: April 23, 2024
Valid Through: July 22, 2024
Client ID: FRANKLOH

ONE TIME COSTS

Product	Product Type	Quantity	Unit Price	Subtotal	Discount	Extended Price
<u>Licenses:</u>						
<u>Services:</u>						
Professional Services - Design	Service	1	\$645.00	\$645.00		\$645.00
Professional Services - Software Development and Quality Assurance Testing	Service	1	\$18,490.00	\$18,490.00		\$18,490.00
Professional Services - Project Management	Service	1	\$4,730.00	\$4,730.00		\$4,730.00
						Subtotal \$23,865.00

Other:

Estimated Total of One Time Costs, excluding applicable taxes: \$23,865.00

RECURRING COSTS

Product	Product Type	Quantity	Unit Price	Subtotal	Discount	Extended Price
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Total First Year Recurring Costs, excluding applicable taxes: \$0.00

GRAND TOTAL: \$23,865.00

QUOTE ACCEPTANCE

Project: FedEx Enhancement

Quote Accepted By:

Signature: _____

Name: _____

Title: _____

Date: _____

Prepared By:

Gary Egner

Director, Business Development

Phone: (330) 470-0816

4825 Higbee Avenue NW

Canton, Ohio 44718

gary.egner@equivant.com

Customer Contact:

Tate Wooding

Director of Public Relations

Phone: (614) 645-8193

woodingt@fcmcclerk.com

The attached terms and conditions are incorporated into this quote by reference.

Scope of Work

This enhancement request is needed to provide the ability to specify what Rate is being used on the FED_EX Day 2 and FEDEX_EXPRESS_SAVER label types. To setup new syspar and code the use with if/else statements.

- equivalent will provide up to 22 hours of *Project Management* services to schedule and coordinate the work to be performed by equivalent.
- equivalent will provide up to 3 hours of *Design* services to enhance eServices and CourtView3 to enable attorney data updates. **See the attached document "Scope of Services CVESVCPM-I-384.docx" for details associated to the enhancement.**
- equivalent will provide up to 86 hours of *Software Development and Quality Assurance Testing* services to develop the changes in the Fed_EX Mailer to specify the mailer rate.

Billing Terms

- Payment term is net 30 days from invoice date.

Professional Services:

- Project Management fees will be invoiced in full at the end of the first month in which project management services are provided.
- Design fees will be invoiced in full at the end of the first month in which Design services are provided.
- Software Development and Quality Assurance fees will be invoiced at 50% at the end of the month in which the Software Development and Quality Assurance services begin, and 50% at the end of the month in which the Software is deployed to the Customer's non production environment.

Additional Terms

- 1 Quote must be signed and returned with a purchase order for scheduling of the project work.
- 2 Delivery will be scheduled for the first available release at which equivalent and Customer resources are jointly available. Should rescheduling be necessitated for any reason, the next available release at which equivalent and Customer resources are both available will be scheduled.
- 3 Professional Services are quoted at a firm fixed price, but services are limited to the total effort defined in the "Scope of Work" section. Actual effort, costs and expenses may be less than or greater than those estimated. Customer shall have no obligation to pay equivalent more than the quoted price. equivalent shall have no obligation to provide labor or incur costs or expenses having a combined value more than the quoted price, even if the services have not been completed or the deliverables delivered, or the results expected by the customer have not been achieved. The parties may by mutual, written agreement, increase the quoted price. Changes in scope will require a change order to increase the firm fixed price based upon the additional level of effort required.
- 4 equivalent has created this quote based upon the functional description provided in the enhancement request. Should the functionality requested expand beyond the scope of the current scope of work a change order will be processed to adjust the level of effort and cost required to include the additional functionality.
- 5 equivalent assumes no more than one Customer review cycle of the Design (Specification). A 'cycle' being the provision of the specification by equivalent, the review and comment by the Customer, modification made to the specification by equivalent. Should additional review cycles be required, they will be invoiced on a T&M basis in addition to the quoted amount shown.
- 6 If project is cancelled prior to completion, all costs related to effort expended through the date of cancellation will be due and payable.
- 7 The Customer will begin testing within thirty (30) days of delivery of the release into the non-production.
- 8 equivalent will staff the Integration UAT cycle on a part time basis for up to a 30 day duration. This will allow for the Customer and its third party organization/vendors to validate the interface in full using test data of their own making. equivalent will assign staff to support the UAT effort and troubleshoot reported defects that can be validated by equivalent engineers within the hours allotted in this Quote. At the end of this 30 day UAT cycle, equivalent will complete interface/issue remediation related to its side of the solution within 15 days in the non production environment. At the end of the 15 day remediation period, the Customer accepts the Software development work effort and the work activity will be closed out. Additional work effort requested by the Customer will require a change order to be processed to adjust the level of effort and cost related to staffing prolonged integration assistance as needed.
- 9 Customer is responsible for the host environment including all required licenses, hardware, SSL certificates, network and third party software components and configuration as well as providing remote access to the application to equivalent staff as required.
- 10 Delays caused by Customer site or configuration issues may require rescheduling and/or Change Order for additional services and related travel costs.
- 11 Customer will make available all resources requested by equivalent for assistance.
- 12 Unless otherwise specified in this quotation, all enhancements to equivalent's software products are made to the most current software releases under development at the time that work is scheduled by equivalent, and not to the software release currently installed in the Customer's environment.
- 13 All services are to be provided remotely. Should travel be requested or deemed to be required, a separate Change Order for estimated travel costs and travel time will be provided.

- 14 Any increase in price, changes in scope or other modifications in this agreement requiring a Change Order will subject to approval by the Customer to the extent required by Columbus City Code 329.09 (1).