

SIOBHAN THOMPSON

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COLUMBUS, OHIO

PROFILE

Strategic and community-centered executive leader with over a decade of experience driving health equity, operational excellence, and organizational transformation within city government and the nonprofit sector. Proven record of designing innovative programs, securing resources, and cultivating cross-sector partnerships that strengthen community outcomes. Skilled in leading multidisciplinary teams, managing budgets, and leading organizational strategies that strengthen equity providing long-term impact and sustainability. Currently pursuing a Master of Public Administration with a concentration in Organizational Leadership. Recognized for fostering cultures of accountability, collaboration, and excellence while navigating complex policy and organizational challenges.

EDUCATION

Masters Public Administration (In Progress)

Concentration: Organizational Leadership

Franklin University | Columbus, Ohio | Cohort 2026

Bachelor of Arts Degree

Concentration: Criminal Justice

Specialization: Sociology

Kentucky State University | Frankfort, Kentucky | May 2007

EXPERIENCE

August 2023- Present **Community Interventionist Supervisor, City of Columbus Recreation and Parks** Columbus, Ohio

As Community Interventionist Supervisor, I provide strategic leadership and operational oversight for ReRoute, a citywide initiative addressing youth wellness, violence prevention, and the social determinants of health in underserved neighborhoods. I lead a team of 20 Community Interventionists, setting performance standards, developing operational protocols, and establishing evaluation metrics to ensure accountability and measurable outcomes. I design and implement innovative, equity-focused programs that expand access to health, wellness, and social services while cultivating and sustaining partnerships with Columbus Public Health, Columbus City Schools, and community-based organizations to integrate resources and extend impact. I spearhead community-centered initiatives such as wellness nature walks and mobile pop-up events that advance education, food access, and holistic health. In addition to program design and delivery, I oversee grant-funded initiatives, manage data reporting systems, and ensure compliance with funder requirements to support continuous improvement. I am a dedicated servant leader, I supervise, coach, and mentor staff while fostering a restorative, high-performing culture aligned with departmental values and citywide equity goals.

2024 – Present **Certified Life Coach** | Certified Life Coach Institute

As a certified life coach, I offer culturally responsive coaching services that support individual growth, emotional intelligence, and capacity-building. I utilize strength-based approaches to help clients clarify goals, navigate personal challenges, and develop action-oriented life strategies. My coaching style is trauma-informed and focuses on uplifting individuals to thrive personally and professionally.

October 2022 – August 2023 **Team Lead, YMCA Rapid Rehousing Domestic Violence Unit** Columbus, Ohio

At YMCA Rapid Rehousing, I led and supported staff providing housing-focused case management for survivors of domestic violence experiencing homelessness. I supervised a peer case management team, conducted staff training, and ensured adherence to program policies and federal housing guidelines. I provided direct services to 15–25 clients at a time, including intakes, needs assessments, goal planning, landlord mediation, and advocacy to secure safe, stable housing. I collaborated with shelters, legal aid, and community housing providers to prevent eviction, reduce barriers to housing, and increase long-term housing retention. I also participated in program evaluation, monitoring outcomes to strengthen housing stability interventions.

January 2022- October 2022 **Case Manager III, YMCA Rapid Rehousing Domestic Violence Unit** Columbus, Ohio

Delivered comprehensive case management services focused on housing stabilization, eviction prevention, and long-term safety planning for survivors of domestic violence. Developed individualized service plans, coordinated referrals, and conducted advocacy with landlords and service providers to secure safe housing placements.

January 2019 – January 2022 **Case Manager II, Volunteers of America Ohio & Indiana** Columbus, Ohio

Managed housing-focused case management within federally funded homeless assistance programs, enrolling 12–27 clients monthly and emphasizing permanent housing placement, eviction prevention, and self-sufficiency. Conducted assessments, developed service plans, and maintained data in the Homeless Management Information System (HMIS) to track outcomes and meet HUD compliance requirements. Coordinated with shelters, landlords, and community partners to expand access to safe and affordable housing while overseeing program compliance and staff development initiatives.

January 2016 - January 2019 **Family Case Manager, National Youth Advocate Program** Columbus, Ohio

Supported children and families in securing safe and stable housing, including Section 8 vouchers, fair market rentals, and affordable housing options. Conducted risk and safety assessments, developed and monitored case plans, and advocated for families in housing-related court proceedings. Focused on maintaining safe living conditions, preventing displacement, and supporting long-term housing stability while integrating mental health and social service supports.

May 2015- January 2016 **Case Manager, Child Development Center Franklin County** Columbus, Ohio

As a Case Manager, I conducted 8–12 comprehensive family and child assessments weekly, developing individualized family plans and mobilizing resources to address the unique needs of each family. I successfully maintained 100% funded enrollment at the center while ensuring that Head Start eligible children and their families were recruited and enrolled in full compliance with federal performance standards. Additionally, I planned, coordinated, and managed monthly events for students and families, fostering engagement and building strong community connections.

August 2012 - April 2015 **Child Welfare Caseworker II, Franklin County Children Services** Columbus, Ohio

Screened allegations and performed child welfare case management including placements of children in foster homes and in this role, I screened allegations and performed full-spectrum child welfare case management, including placement of children in foster care and providing supportive services to children and families. I conducted thorough investigations and assessments to determine the need for protective services for abused, neglected, dependent, delinquent, or unruly children. I provided direct crisis intervention, reviewed and evaluated records and reports, monitored family progress, and coordinated with community providers, agencies, and courts to ensure child safety, family reunification, and permanent outcomes.

July 2011 - November 2013 **Program Manager, Goodwill Columbus Industries** Columbus, Ohio

As Program Manager, I oversaw daily operations of Workforce Development programs serving clients with developmental disabilities, ensuring program effectiveness and client engagement. I provided leadership and supervision to staff, including making hiring recommendations, conducting performance appraisals, and providing regular coaching

and feedback. I also maintained thorough personnel and program documentation and implemented processes to enhance operational efficiency and compliance.

July 2007 – June 2011 **Case Manager, Alvis House** Columbus, Ohio

Held a case load of offenders per court orders working with the adult probation and paroles through The Adult Parole Authorities, Courts of Common Pleas, Franklin County Adult Probation, as well as Juvenile paroles with the Department of Youth Services. Conducted intake procedures, group and individual training sessions with clients. Initiated referrals, linking clients to resources in the community for ongoing treatment and resources. Completed personal needs assessments for approximately 3-7 clients weekly. Maintained 35 clients on my caseload monthly completed case notes, and monthly reports. Collaborated with other agencies, coordinated services, and investigations. Met with client on an on-going basis to ensure compliance. Conducted group and individual sessions with clients. Established trusting relationships with the courts, Adult and Juvenile parole, probation, and community agencies. Used Ohio Court Network, Ohio Youth Assessment System, Ohio Risk Assessment System. Responsible for supervision and training of college inters within the department, state and federal offenders.

COMMUNICATION

I bring extensive experience in strategic communication and public engagement, with a proven ability to translate complex initiatives into clear, compelling messages that resonate with diverse audiences. Skilled in building consensus across government agencies, nonprofit partners, and community stakeholders, I excel at fostering trust and collaboration to advance organizational goals. I am experienced in public speaking, media engagement, and presenting to policymakers, funders, and community members, ensuring transparency and accountability at every level. With expertise in crisis communication, conflict resolution, and narrative development, I shape messaging that strengthens public trust, advances equity, and reinforces organizational credibility.

CERTIFICATIONS & AFFILIATIONS

- Certified Trainer of Trainers in Restorative Practices – IIRP Graduate School (2024)
- Certified Life Coach – Certified Life Coach Institute (2024)
- Community Resilience Certificate (CRC) (2025)
- OPRA Member – Ohio Parks and Recreation Association (2023)
- Zeta Phi Beta Sorority, Incorporated (2005)

References available upon request.