

Cynthia L. Hunt
Executive Consultant
clh and associates, llc

Experienced executive, specializing in management and IT consulting to the public and non-profit sector. Formerly a Senior Vice President for American Management Systems, serving as the Deputy General Manager for the \$400M State and Local practice; as well as the State Executive for Ohio, one of AMS's most successful, long-term accounts. Strengths based on twenty-five years of experience include:

- Working with evolving or challenged organizations, helping them to identify and address issues with business strategy, supporting structures, processes, operations and associated resources;
- Business development, strategy and capture management for large and small-scale engagements in the state and local market;
- Practice and delivery management, as well as delivery of large-scale IT initiatives (\$100M+)
- Large-group or program design, facilitation and change management services to support resolution of difficult tasks/challenges in a group-focused manner.

Role Summary

- Principal/CEO, CLH and Associates, LLC., 2005-present.
- Executive Consultant, Optimum Technology, 2005-present
- Various roles from Project Manager leading to SVP and General Manager, Public Sector Service Group, American Management Systems (AMS), mid-1980's - June 2004

Selected Experience

Principal, *clh and associates, llc*, 2005 – present.

- **The Ohio Child Care Resource and Referral Association (OCCRRA) (2013-present)**
Working with the CEO, COO and Board of Directors, led OCCRRA's strategic planning project for 2014-2017. Ms. Hunt is currently acting as an Executive Coach for the CEO, and supporting the implementation of the strategic plan.
- **Ohio Department of Education, Office of Early Learning and School Readiness (2012 – present)**
The Ohio Department of Education and the Department of Job and Family Services were awarded the RTT-ELCG grant in 2011. As part of this grant and as part of the Governor's Office of Early Education reform agenda, lead facilitator/PM for two initiatives:
 - The early childhood Project Team effort reporting to the Governor's Early Childhood Officer through The JRS Group, Ltd., and
 - Two of the key committees prescribed in the RTT-ELCG grant -- the Cross-Agency Professional Development (PD) Coordination Team and the English-Language Learner's (ELL) Advisory Committee through ODE's Office of Early Learning and School Readiness.In these roles, supported the Governor's Early Childhood Officer and the ODE Assistant Director with charter and scope definition, roadmap creation for the effort, meeting design and facilitation, management of the associated work to prepare materials for the meetings and meeting documentation.
- **Cuyahoga Department of Family and Children, (2013-present)**
Working with The JRS Group, Ltd. and reporting to the agency Director, this engagement has included two major components:
 - Designed and facilitated the strategic planning project for the Cuyahoga County child welfare organization, including classic strategy elements through implementation
 - For a cohort of 50 agency leaders, prepared and presented major elements for their Leadership Academy program, including project and data management, strengths

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assessment, and crucial conversations, as well as leadership coaching for members of the executive staff.

- **groundWork, Statewide child advocacy organization, October 2011 – August 2014.**
Designed and crafted the strategic planning project for this statewide early-childhood advocacy organization, including definition of market positioning. Engagement reported to the Executive Director. Post-strategy, support implementation of the plan.
- **Solutions, Mental Health and Recovery Centers of Warren and Clinton County, Ohio, (2009-2012)**
Supported the very successful merger design and implementation of two mid-sized mental health non-profits. Change management program included cultural, finance, governance, HR, program/clinical, technology and communications dimensions. Coach CEO and COO on executive-level roles and ongoing management of the merged organization; provide executive and senior staff professional development services and training. Engagement through The JRS Group, Ltd., reports to the CEO.
- **Regional Technology Consulting Organization – 2011 – 2013.**
Assessed, designed, trained, and coached the internal sales organization on government strategy and account penetration for a substantial regional IT consulting firm. Engagement reported to the President and the Sales Director.
- **Cuyahoga County, Invest in Children and Tapestry Initiatives (through the JRS Group, Ltd.) (2006 – 2010)**
Assessed, designed and supported the implementation of major strategic, organizational, process, and planning action steps to make the Invest in Children (IIC) and Tapestry Initiatives more effective. IIC and Tapestry are both nationally recognized programs in human services. IIC is public/private partnership bringing together multiple enterprises on behalf of children in Cuyahoga County from pre-natal to Kindergarten. The Tapestry program pilots the concept of neighborhood wrap-around care for severely emotionally disturbed youth. Engagement through The JRS Group, Ltd., reported to the Deputy County Administrator.
- **Various smaller-scale engagements including strategy consulting and groupwork/facilitation for several small-scale non-profits, strategic business and market development consulting for several regional enterprises, proposal writing and orals coaching for three international/national consulting organizations.**

Executive Consultant, Optimum Technology, January 2005 – present.

- **Integrated Child Care Assessment Project and Child Care Information Data Systems (CCIDS) PM and BA Support, Ohio Department of Job and Family Services (2007 – present)**
Managed requirements development project for the automation of the statewide subsidized child care program, a \$650M human services program. Serving as the project management coach and PM support for the business/program effort through the implementation of major modules and enhancements to the CCIDS system. Manage various components of the \$60M project, including major components of design and user acceptance testing.
- **State of Ohio, Office of Information Technology (OIT), State CIO (2005 – June 2011)**
Managed the Multi-Agency CIO Advisory Council (MAC), a cross-agency CIO program, on behalf of the State CIO. The MAC, a key initiative in OIT's work with the 37 executive agencies, made key recommendations on:
 - Consolidation of statewide IT infrastructure and applications;

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- Enterprise technical architecture components and standards such as Wireless LAN Guidelines, Printer TCO Standards, Server Virtualization, Laptop/Desktop Hardware and data protection.
- Reengineering of the State's IT Procurement processes, including multi-agency procurement opportunities and staff augmentation through a managed services provider (MSP);
- Data protection and associated security, including mobile device and storage device protection, data classification, HR policies, and data sharing policies;
- Enterprise data collaboration.
- Led or contributed to special projects for the State CIO, including:
 - Led writing team and key contributor for the CIO's Enterprise IT Statement of Direction;
 - Key contributor to the first Statewide IT Strategic Plan;
 - Key contributor to the Organizational and Customer Assessment for the Information Systems Division (SOCC);
 - Key contributor to the enterprise-level consolidated email initiative;
 - Led analysis and created recommendations for the State's steady-state ERP organization and multi-year transition plan; and
- Staff support for the CIO in Medicaid Administrative Study Council.

American Management Systems, Incorporated, 1982-2004

SVP, General Manager, Public Sector Service Group, July 2003-June 2004

SVP, Deputy General Manager, State and Local Practice, October 2002-July 2003 (\$400M annual portfolio)

VP, Regional Manager, Great Lakes Region, S&L Practice, 2001-2002 (\$150M)

VP, Regional Manager, Midwest Region for Human Services Practice, 1999-2001 (\$75M)

VP, State Executive for Ohio, Human Services Practice, 1997-1999 (\$50M)

Senior Principal, Principal, Project Manager for various Human Services projects, 1994-1997.

Representative projects included;

- State of Ohio, Department of Job and Family Services
 - Child Support Enforcement System, from AMS Project Manager thru Responsible Executive, 1995-2004.
 - Welfare Reform Implementation, Project Manager, 1997-1998.
 - Integrated Client Management System, from Project Manager to Responsible Executive, 1997-2002.
 - Bureau of Network Support Infrastructure Project, from Project Manager to Responsible Executive, 1998-present.
 - Ohio Health Plans Management Assessment, Project Manager, 2001.
- Commonwealth of Kentucky
 - Kentucky MARS, Statewide ERP Implementation, Responsible Executive.
 - Kentucky CARES, Guide to Online Services, Responsible Executive, 1999-2000.
 - Kentucky MTI, Master Tax Index, Responsible Executive, 2001-2002.
- State of California, Department of Child Support
 - SACCS, Child Support Enforcement System, Interim AMS Project Manager, 1998-1999.
- State of Wisconsin, Department of Health and Family Services
 - WisACWIS, Child Welfare System, Responsible Executive, 1999-2004.

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- State of Louisiana
 - LAKIDS, Child Welfare System, Responsible Executive, 1999-2002.
- State of Oklahoma, Department of Human Services
 - OSIS, the Oklahoma Child Support System, Project Supervisor, 1996-1997.
- Commonwealth of Pennsylvania, Department of Public Welfare
 - PACSES, the Pennsylvania Child Support System, AMS (Application) Project Manager, 1994-1995.

Board and Community Affiliations

- Former Commissioner, Brewery District Historic District Commission
- Former Chair, Vice-Chair Board of Directors, Columbus Early Learning Centers
- Former Secretary, Board of Trustees, Columbus Landmarks Foundation
- Former Elder, Broad Street Presbyterian Church
- Former Chair, Board of Directors, COMPASS Homelessness Prevention Program

Education

- MBA, Economics and Finance, University of Chicago
- BA, Art, *cum laude* with departmental honors, Smith College, Architectural History and Studio Art

References

Available upon request.