

September 10, 2015

RE: TaxFactoryTM Support Renewal Quote

Dear Ms. McDougald,

Thank you for your continuing interest in BSI TaxFactory Support. This e-mail provides a quote for your upcoming renewal of BSI TaxFactory Support based on a projected number of employees. Please be aware that Support Fees are calculated by adding the base fee for the number of employees currently reported with the additional fee for any (if any) increase in the number of employees currently reported over the number of employees reported in prior years.

Note that the pricing quoted in this letter does not contemplate payroll processing on behalf of third parties other than City of Columbus, Ohio wholly-owned subsidiaries.

TaxFactory Support Fee*

The Support Fee to renew support for a single platform version of BSI TaxFactory, to be used to process up to 9,913 employees, is currently US\$10,263.87.

If you have any questions regarding this quote, please call me at (770) 449-3200 ext. 178.

Best regards,

Michelle Stephens Business Software, Inc.

* Please note that the Support Fees quoted herein are derived from the number of employees/recipients reported/projected. If the number of employees/recipients differs from that reported/projected, the applicable Support Fee will vary. In addition, the Support Fee quoted herein is based on BSI's current pricing and is subject to change, at any time, without notice.