

**Information to be included in all Legislation Modifying Contracts:**

**The names of all companies bidding or submitting an RFP or RFSQ for the original contract.**

First Data Government Solutions, LP

**The location by City and State of all companies bidding or submitting an RFP or RFSQ for the original contract.**

First Data Government Solutions, LP, 11311 Cornell Park Dr., Cincinnati, OH 45242

**The status, Majority, MBE, FBE, of all companies bidding or submitting an RFP or RFSQ for the original contract.**

Majority status.

**The name and location of the firm awarded the original contract and the Contract Number.**

First Data Government Solutions, LP, 11311 Cornell Park Dr., Cincinnati, OH 45242

**A description of work performed to date as part of the contract and a full description of work to be performed during any future phasing of the contract.**

PayPoint Gateway

To provide an IVR (interactive voice response) and web portal capable of taking utility payments via the telephone and internet. This service is necessary to accommodate customers' growing demand to pay utility bills in a convenient and secure manner.

**An updated contract timeline to contract completion.**

This agreement commenced on March 31, 2008 for a term of four (4) years.

**A description of any and all modifications to date including the amounts of each modification and the Contract Number associated with any modification to date. (List each modification separately)**

EL009240 (\$90,000.00)

EL010067 (\$150,000.00)

EL010568 (\$120,000.00)

**A full description of the work to be performed as part of the proposed contract modification. (Indicating the work to be a logical extension of the contract is not**

**sufficient explanation)**

This contract modification would consist of the same type of work described above.

**If the contract modification was not anticipated and explained in the original contract legislation a full explanation as to the reasons the work could not have been anticipated is required. (Changed or field conditions is not sufficient explanation. Describe in full the changed conditions that require modification of the contract scope and amount.)**

This modification to increase the contract was anticipated and is provided for in the contract terms.

**An explanation of why the work to be performed as part of the contract modification cannot be bid out. (Indicating the work to be a logical extension of the contract is not sufficient explanation)**

This service is necessary to accommodate customers' growing demand to pay utility bills in a convenient and secure manner.

This contract will continue to provide a web platform and IVR interface that will allow the customer to enter their credit card information into the system via telephone or web access.

Background: The Income Tax Division requested proposals in 2004 through the Purchasing Office and these proposals were evaluated by a committee of representatives from the Income Tax Division, the Department of Technology, the Deputy Auditor and the City Treasurer. It was determined that First Data Government Solutions, formerly GovConnect, had the municipal government experience and product that would best serve the needs of the City and its taxpayers. First Data Government Solutions, Inc. currently provides Income Tax E-File/E-Pay services and Pay-by-Phone and Pay-by-Web services for the Parking Violations Bureau.

It was intended that the initial contract for the electronic payment services provided to the Income Tax Division would be the basis for the web platform for electronic payment services to other agencies in the City including the Department of Public Utilities. Due to these existing interfaces between the City's web platform and the e-payment engine provided by First Data Government Solutions, it was recommended that the Department of Public Utilities also use their services for its electronic payment requirements.

**A cost summary to include the original contract amount, the cost of each modification to date (List each modification separately), the cost of the modification being requested in the legislation, the estimated cost of any future known modifications and a total estimate of the contract cost.**

Original contract:

\$ 100,000.00

|                                       |                     |
|---------------------------------------|---------------------|
| Modification #1 (year 2)              | \$ 90,000.00        |
| Modification #2 (year 3)              | \$150,000.00        |
| Modification #3 (year 3) *funds only* | \$120,000.00        |
| This modification #4                  | <u>\$240,000.00</u> |
| Total contract cost to date           | <u>\$700,000.00</u> |

No additional modifications are expected at this time.