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To Whom It May Concern:

Thank you for your interest in our **CritiCall**® Personnel Selection Software and **OPAC** Testing Software (including toll free phone support, new improved tests and upgraded features).

The purpose of this letter is to certify that we are the publisher and sole distributor (**sole source**) for these applications in this market place.

If you have further questions or comments, please do not hesitate to contact me at (800) 999-0438 ext. 121 or by email at mcallen@biddle.com.

Best regards,

A handwritten signature in blue ink, appearing to read "Michael Callen", is placed over a light blue rectangular background.

Michael Callen
VP of Products
Biddle Consulting Group, Inc.