

Date: November 3, 2010 (Pricing valid for 90 days)
G3 Account Executive: Amy Barcus

Customer Name: The City of Columbus	
Address: 1111 E. Broad Street	Customer Contact: Jessica Trocchio
City: Columbus	Phone #: 614.645.3333
State: Ohio Zip: 43205	Customer PO # (if applicable):

<p>Budgetary Scope of Work: Agentless Dialer:</p> <ul style="list-style-type: none"> <input type="checkbox"/> G3 will deploy Interaction Dialer to the existing Interaction Center 3.0. <ul style="list-style-type: none"> <input type="checkbox"/> Initially Dialer will be used for Agentless campaigns only. Agentless campaigns can send a Fax, play a .WAV audio file (Voice), or send the contact to an Attendant profile. <input type="checkbox"/> Assumes customer provide central campaign server <input type="checkbox"/> G3 will set up the initial campaign and train the City to set up future campaigns by updating the database or contact file. <input type="checkbox"/> Assumes Dialer will not use more than a single PRI (23 channels) <input type="checkbox"/> Quote includes all software, professional services, training and first year support. <input type="checkbox"/> A 4 day instructor lead Dialer for Administrators class is included through ININ University <p><i>Implementation date to be determined by customer and implementation team.</i></p>

Description	Price
Interaction Dialer	\$24,512.50
(See pricing details below)	
Final Project Total	\$24,512.50

Detailed Pricing

Interaction Dialer Details

Part Name	Short Description*	Retail Price	Qty	Retail Ext
SW-001-3.0-SA07	Component Object Module API (software)	\$3,375.00	1	\$3,375.00
Professional Services	Training Services for Dialer Administrator	\$145.00/hr	20 hours	\$2,900.00
Professional Services	Engineering Services for implementation	\$220.00/hr	80 hours	\$17,600.00
First Year Support	Pro-rated Maintenance and Support	\$637.50	1	\$637.50
Total				\$24,512.50

Note: This document is for budgetary quotations only. Scope of Work will be performed before final configuration and pricing to ensure engineering sign off.