



Agilent Technologies, Inc.
LSCA Business Center
2850 Centerville Road
Wilmington, DE 19808

May 9, 2018

Lisa Malloure
Columbus Police Crime Laboratory
770 E Woodrow Ave
Columbus, OH 43207

RE: Agilent Quotation 2545886

Dear Ms. Malloure,

Agilent Technologies, Inc. (“Agilent”) products are originally manufactured and supplied by Agilent. While Agilent has other channels of distribution for these products, the other channels are required contractually to add value in the form of additional hardware or software or make the products available for rental purposes. These products are also available for direct purchase through our reseller, Quantum Analytics, located in Foster City, California.

Agilent’s analytical instruments are highly technical and very sensitive. Because of their unique technical nature, we recommend the servicing of this equipment to be performed by Agilent, who is the sole ISO9000 certified source for factory-authorized service. Service performed by someone other than Agilent authorized support could invalidate Agilent Warranties.

If service should be needed on the products included in our offer, Agilent is the sole source for factory recommended replacement parts. Another provider may use parts, which are not Agilent factory authorized. The use of non-factory authorized parts would invalidate standard Agilent warranties.

We hope this information satisfies your requirements. Please feel free to contact your Agilent Account Manager, Anjali Pai, at 302 633 8606 if you need additional information.

Very truly yours,

AGILENT TECHNOLOGIES, INC.

Merilee Lawson
Contracts Specialist