



MILESTONE
UTILITY SERVICES

May 4, 2016

City of Columbus
Mr. Chris Jackson
Project Manager
Department of Technology
The Jerry Hammond Center
1111 East Broad Street, Suite 301A
Columbus, Ohio 43205

Dear Mr. Jackson,

Milestone Utility Services, Inc. (MUSI) is proud to claim that the Appointment Window Interface that was designed and developed for City of Columbus Banner CIS 4.1 as an enhancement to the PragmaCAD implementation is a design and development that is exclusive to Milestone Utility Services, Inc. Milestone Utility Services, Inc. is the only Provider of this type of Appointment Window Interface to the Banner CIS 4.1 and PragmaCAD users.

Milestone Utility Services, Inc. has designed and developed these types of interfaces for other Banner CIS and PragmaCAD users. This Appointment Window Interface was designed to meet the specific requirements for City of Columbus with CGI's PragmaCAD.

Thank you for your interest. Please let me know if you need any further information.

Kindest Regards,

Linda Lee Lukas

Business Development
Milestone Utility Services, Inc.