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November 11, 2009

Dear Netsmart Customer:

Over the past several years, Netsmart has grown to include the following organizations that are all an important part of our parent company, Netsmart Technologies, Inc.:

Netsmart New York, Inc.
Netsmart Ohio, Inc.
Netsmart Public Health, Inc.
Therapist Helper, Inc.

To enhance our service to you, we are integrating these companies into a single legal entity, Netsmart Technologies, Inc., effective January 1, 2010. We are notifying all of our customers of this change as a point of information since one of the companies listed above may be referenced in your agreement with us.

There will be no changes in your terms of service, support or maintenance fees as a result of this action.

Thank you for being a part of the Netsmart customer community; we appreciate the opportunity to serve as your technology partner.

A handwritten signature in black ink, appearing to read "A. F. Grisanti", is written over a horizontal line.

Anthony F. Grisanti
Chief Financial Officer