



Genesys Care Quote

Date: October 2, 2017
Quote Number: 2017-6278768
Quote Expiration Date : November 19, 2017
Please include Quote # and End User Name on PO

Presented To	Franklin County Municipal Court	Genesys Care Specialist
End User	Franklin County Municipal Court	Sandra Simpson
Quote Currency	USD	sandra.simpson@genesys.com
Service Level	Standard Care	1 916 896-6091
		Genesys Account Reference Number 247815

Approved By: Genesys Telecommunications Laboratories, Inc. 2001 Junipero Serra Blvd., Daly City, CA 94014

Maintenance renewals are due in advance. Genesys provides renewal quotes to customers and partners (where Support is provided by partners) at least 60-90 days prior to expiration of the current maintenance term. In order to ensure uninterrupted Support and Maintenance, purchase orders should be submitted to Genesys prior to expiration of the current term. All Genesys Care invoices are due NET 30 unless otherwise stipulated within the contract.

Please click on this [End-of-Life & End-of-Support Announcement](#) link to access the End-of-Life Milestones, as well as links to the Genesys EOL Policy and Genesys EOL Life Cycle Table, listing the Genesys and 3rd-party products affected. All Genesys customers have at least two designated contacts who have received these announcements. If you are still using any of the EOL products or versions affected, please contact your Maintenance Sales Representative, in order to discuss upgrading as soon as possible.

GENESYS CONFIDENTIAL AND PROPRIETARY INFORMATION UNAUTHORIZED DISCLOSURE IS PROHIBITED

Periods:

Period	Start Date	End Date
Period 1	Nov 20, 2017	Nov 19, 2018

Reference Invoice: 110CM003071 Invoice Date: Mar 08, 2016 PO#: ELA: No

Product Name	Quantity	Revised Net	Maintenance Start Date	Maintenance End Date	Maintenance Due
Advanced Server	1	\$ 22,000.00	Nov 20, 2017	Nov 19, 2018	\$ 4,840.00
Advanced Session	93	\$ 34,875.00	Nov 20, 2017	Nov 19, 2018	\$ 7,672.50
Basic Session	141	\$ 21,150.00	Nov 20, 2017	Nov 19, 2018	\$ 4,653.00
Basic Station	89	\$ 5,785.00	Nov 20, 2017	Nov 19, 2018	\$ 1,272.70
Business Client	284	\$ 26,980.00	Nov 20, 2017	Nov 19, 2018	\$ 5,935.60
Contact Center Level 1	18	\$ 14,580.00	Nov 20, 2017	Nov 19, 2018	\$ 3,207.60
Desktop Faxing add-on	89	\$ 890.00	Nov 20, 2017	Nov 19, 2018	\$ 195.80
HMP Conference	50	\$ 2,400.00	Nov 20, 2017	Nov 19, 2018	\$ 528.00
HMP Conference-Switchover	50	\$ 1,200.00	Nov 20, 2017	Nov 19, 2018	\$ 264.00
HMP Fax-Switchover	9	\$ 405.00	Nov 20, 2017	Nov 19, 2018	\$ 89.10
HMP RTP Audio G.711 only	122	\$ 1,220.00	Nov 20, 2017	Nov 19, 2018	\$ 268.40
HMP RTP Audio G.711 only-Switchover	122	\$ 610.00	Nov 20, 2017	Nov 19, 2018	\$ 134.20
HMP T.38 Fax	9	\$ 810.00	Nov 20, 2017	Nov 19, 2018	\$ 178.20
HMP Voice	122	\$ 1,464.00	Nov 20, 2017	Nov 19, 2018	\$ 322.08
HMP Voice-Switchover	122	\$ 732.00	Nov 20, 2017	Nov 19, 2018	\$ 161.04
Interaction Client for Outlook Edition Add-on	26	\$ 1,560.00	Nov 20, 2017	Nov 19, 2018	\$ 343.20
Interaction Dialer Server	1	\$ 3,750.00	Nov 20, 2017	Nov 19, 2018	\$ 825.00
Interaction Supervisor add-on	15	\$ 9,375.00	Nov 20, 2017	Nov 19, 2018	\$ 2,062.50
Large PureConnect On Premise development system - Included w/ Server	1	\$ 0.00	Nov 20, 2017	Nov 19, 2018	\$ 0.00
Medium Interaction Media Server (75 sessions); SIP Proxy cap	1	\$ 5,232.00	Nov 20, 2017	Nov 19, 2018	\$ 1,151.04
Medium Interaction Media Server and SIP Proxy (75 sessions)	1	\$ 5,232.00	Nov 20, 2017	Nov 19, 2018	\$ 1,151.04
RealSpeak Base Language/Voice Selection	24	\$ 15,600.00	Nov 20, 2017	Nov 19, 2018	\$ 3,432.00
Switchover clone for PureConnect On Premise server	1	\$ 3,750.00	Nov 20, 2017	Nov 19, 2018	\$ 825.00
Unified Messaging add-on	275	\$ 9,625.00	Nov 20, 2017	Nov 19, 2018	\$ 2,117.50

Revised Net = \$ 189,225.00

Maintenance Due = \$ 41,629.50

Reference Invoice: 110IN042925 Invoice Date: Jul 24, 2017 PO#: ELA: No

Product Name	Quantity	Revised Net	Maintenance Start Date	Maintenance End Date	Maintenance Due
Large PureConnect On Premise development system - Included w/ Server	1	\$ 0.00	Nov 20, 2017	Nov 19, 2018	\$ 0.00

Revised Net = \$ 0.00

Maintenance Due = \$ 0.00

Totals	Amount
Revised Net	\$ 189,225.00
Maintenance Due	\$ 41,629.50
Total Maintenance Due (Excluding Taxes)	\$ 41,629.50