



Water Technologies & Solutions
Analytical Instruments

Date: 13 July 2022

Dear Valued SUEZ WTS Customer:

SUEZ WTS Analytical Instruments Inc. is the sole manufacturer of Sievers products for the purchase of new TOC instruments and consumables, OEM (Original Equipment Manufacturer) repair and replacement parts, repairs, and preventative maintenance services.

No other representative in the United States is authorized to sell OEM products, provide SUEZ WTS certified repair, OEM replacement parts, SUEZ WTS certified maintenance or field services, and SUEZ WTS authorized technical support for Sievers TOC Analyzers.

Use of a third-party maintenance provider may null and void warranty on your TOC instrument. If a third-party is unable to complete any repair, for SUEZ to provide technical support, warranty, or repair, your instrument must be returned to the original condition using Sievers certified reference materials, OEM replacement parts and consumables, and SUEZ WTS certified repair.

Sincerely,

A handwritten signature in blue ink that reads "Erin England".

Erin England
Global Sales Director, Aftermarket
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