The City Of Columbus

Service Proposal



Cortney Judson Senior Member Services Director cjudson@infotech.com 1-888-670-8889 ext.3560 June 26, 2024 Hi Richard,

On behalf of our entire team at Info-Tech Research Group, I am pleased to present this proposal for IT Research and Advisory services to you and your IT department at The City Of Columbus.

Info-Tech's IT Research and Advisory membership provides you with access to our powerful diagnostic tools and key research to help you systematically improve your IT department's performance.

To help you maximize the impact of your membership, we also provide an unmatched level of member service.

I welcome the opportunity to work with you and your IT executives at The City Of Columbus. Should you have questions at any time, please contact me directly at your convenience.

Sincerely,

Cortney Judson Senior Member Services Director cjudson@infotech.com 1-888-670-8889 ext.3560 Info-Tech Research Group

3960 Howard Hughes Parkway Suite 500, Las Vegas, NV, USA 89169

infotech.com

Proposal prepared for:

Richard Wagner

The City Of Columbus
Department Of Technology, Fiscal Office
PO BOX 2949, Columbus, Ohio, United
States 43216

SERVICE AGREEMENT WITH INFO-TECH RESEARCH GROUP

Service Start Date: July 31, 2024 || Contract Length: 3-year

Contact: Richard Wagner

The City Of Columbus

| Product | Description | Quantity | Subtotal | Discount | Total |
|----------------------|--|----------|-------------|-------------------------|-------------|
| Reference Membership | Access to core research content - project blueprints, Info-Tech Academy, software selection content, tools and templates library | 5.00 | \$0.00 | \$0.00 | \$0.00 |
| Advisory Membership | Unlimited analyst calls, full diagnostic access, virtual Industry Roundtable meetings, 1 software selection engagement | 2.00 | \$49,773.30 | \$2,488.66 | \$47,284.64 |
| | | | | Total Discounts: | \$2,488.66 |
| | | | | Total: | \$47,284.64 |

All items stated on this document are in USD and is subject to applicable taxes.

Ohio State Term Schedule - 534562 Payment Terms: Net 30

Unless otherwise stated, consulting and workshop engagements do not include travel and expenses, which will be charged in addition to the fees listed. Workshops purchased as part of membership expire without refund or credit at the end of the membership period covered by the purchase. Workshops purchased outside membership expire without refund or credit 1-year after purchase. Please work with your member services representative to select and schedule workshops prior to expiration.

Subject to applicable taxes. If your company is tax exempt, please provide a valid tax exemption certificate with the signed proposal. This Service Agreement is subject to the terms and conditions set out in Ohio State Term Schedule 534562.

Unless agreed to in writing, any customer terms, including purchase order terms and conditions, are of no force or effect. By signing this Service Agreement, you agree to pay the fees set out herein annually for the term indicated.

This proposal has a definite expiry date of July 8, 2024.

Please return this signed Service Agreement to Info-Tech by DocuSign, email cjudson@infotech.com or fax (1-519-432-2506). Please include PO if required. Thank you for your business!

The signature below affirms your commitment to pay for the services ordered in accordance with the terms of this Service Agreement.

If you are tax exempt, please provide tax exemption certificate.

| Term Number | Invoice Date | Invoice Amount | Term Start Date | Term End Date | Notes |
|-------------|---------------|-------------------|-----------------|---------------|---|
| 1 | July 31, 2024 | \$47,284.64 | July 31, 2024 | July 31, 2025 | Total Contract Value = \$49,773.30 - \$1,44.33 (5% MY Discount) = \$47,284.64 |
| 2 | May 1, 2025 | \$47,284.64 | July 31, 2025 | July 31, 2026 | Total Contract Value = \$49,773.30 - \$1,44.33 (5% MY Discount) = \$47,284.64 |
| 3 | May 1, 2026 | \$47,284.64 | July 31, 2026 | July 31, 2027 | Total Contract Value = \$49,773.30 - \$1,44.33 (5% MY Discount) = \$47,284.64 |

| Name | Signature | |
|-------|-----------|--|
| | | |
| | | |
| Title | Date | |