ConvergeOne

VCP Customer: Yes	Date: 7/9/2020
VCP ID #: 0009999991	Page #: 1 of 3
	Documents #: OP-000540476
	SO-000599213
	Solution Name: Genesys Cloud
	Customer: City of Columbus, Ohio

Solution Summary

Genesys Cloud: Public Health Department, 126 agents, 3 year subscription

Customer: City of Columbus, Ohio		**Primary Contact:** Brett Slater		
Ship To Address: 1111 East Broad St. Columbus OH 43205		**Email:** BTSlater@columbus.gov		
		Phone: (614) 645-5761		
Bill To Address: Dept of Technology, Fiscal Section PO Box 2949 Attn: Accounts Receivable Columbus, OH 43216-2949		**National Account Manager:** Julie Wilson		
		Email: JWilson@convergeone.com		
		Phone: +13178766423		
Customer ID: CITCOL0004				
Customer PO:				

Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
Software	$635,040.00		3 YEAR		$635,040.00
Professional Services	$290,216.00		One-Time		$290,216.00
Maintenance					
C1E Maintenance	$63,504.00		Prepaid		$63,504.00
Project Subtotal	**$988,760.00**				**$988,760.00**
Estimated Tax	NOT INCLUDED				
Estimated Freight	NOT INCLUDED				
Project Total	**$988,760.00**				**$988,760.00**

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.

Unless otherwise specified in this Order, this Order shall be subject to the following terms and conditions (the "Agreement"): (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: https://www.convergeone.com/online-general-terms-and-conditions/ . If Customer's Agreement is a master agreement entered into with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications, located at: https://www.convergeone.com/online-general-terms-and-conditions/ . In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary and any applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

This Order may include the sale of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); (b) any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller (collectively, "Professional Services"); (c) any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or (d) any Seller-provided maintenance services ordered by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications (collectively, "Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect.

This Order is a configured order and/or contains software.

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		SO-000599213
		Solution Name: Genesys Cloud
		Customer: City of Columbus, Ohio

Solution Quote

Description	Term	Qty		Extended Price
Software				
PURECLOUD3 USER 3 YEAR	3 year	126		$635,040.00
Professional Services				
Professional Services				$290,216.00

Summary Maintenance Services Order Form

Customer: City of Columbus, Ohio	**Quote #:** SO-000599213	
Bill To Address: Dept of Technology, Fiscal Section	**Quote Date:** 7/9/2020	
PO Box 2949	**Quote Valid Until:** 9/7/2020	
Attn: Accounts Receivable	**Master Maintenance Agreement #:**	
Columbus, OH 43216-2949		
Customer ID: CITCOL0004	**Region:** Central	
Contact: Brett Slater	**Customer PO:**	
Contact Phone: (614) 645-5761		
National Account Manager: Julie Wilson		
Email: JWilson@convergeone.com		

Supported Sites Address, City, State, Zip	Sold To	Total Annual Price

The term of this contract is for 3 years	Total	63,504.00
	Total Value for this MSO	63,504.00

For the purchase of Maintenance Services, C1 will determine the start date for the Maintenance Services upon C1's acceptance of the applicable Order.

The pricing on this Order is based on the port and item counts provided to C1. If the actual quantities of ports that are maintained at the inception of this Order vary by more than five percent (5%) from the port count that had been provided to C1, and/or there is a discovery of additional items, C1 reserves the right to adjust the pricing for this Order to reflect the actual quantities being maintained.

In some cases, the Maintenance Services ordered hereunder (and the associated billing) may commence during the applicable Product warranty period. C1, at its discretion, may perform a true-up on a quarterly basis to reconcile future billing on any items that have been added (activated) or removed (deactivated) during the previous period.

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Customer: City of Columbus, Ohio

Supported Site Details Appendix

Customer	City of Columbus, Ohio	Quote #	SO-000599213
Customer ID	CITCOL0004	Quote Date	7/9/2020

This Supported Site Details Appendix provides an itemized list of the Products and Price for each Supported Site included in the Summary Maintenance Services Order Form. Each Supported Site detail below is considered a separate Order Form under the Agreement.

Site Detail			
Address, City, State, Zip		Address Code	Total Annual Price
1111 East Broad St. Columbus OH 43205			63,504.00
		Annual Unit Price	Total Annual Price
Total Value for Site (3 year)			$63,504.00