

Sole Source / Key and Unique Features

14 October 2025

To whom it may concern,

Versaterm Public Safety US, Inc. (“Versaterm”) is the developer of LIMS-plus® forensic case management software systems meeting all of the following criteria:

- Designed specifically for forensic operations
- Ironclad Z-Order chain of custody joined with unique barcode labeling system
- User added data fields (dynamic user interface)
- Tailorable on-screen labels determined by users
- Role based security permissions allowing single sign in credentials per user
- Scalable to include Forensic Laboratory functions, crime & death scene documentation, as well as Medical Examiner functions while maintaining security/permissions between all entities
- Management of multiple laboratories (work units) within a single application
- Installed at Local, State, and Federal level forensic laboratories
- Installed at forensic laboratories while passing ANAB and A2LA ISO/IEC based accreditations
- Includes both distributed and centralized support for multi-site forensic laboratories
- Interfaces with ChainLinx® and LIMS-plus DNA® software applications
- Includes the ability to capture the graphical output of laboratory instrumentation and store the images in an integrated document management system
- Includes the ability to perform evidence reconciliations
- Audit trail logs preserved to identify all changes to case files
- Ad hoc query tools and SAP Crystal Reports utilized for standard, periodic or unique reporting requirements
- Ability to interface LIMS-plus® to analytical instruments and other devices for two-way data transfer
- Case and non-case activity tracking, such as training, subpoenas, and numerous user defined activities
- Instrument maintenance and calibration tracking
- Track current and archived testing protocols and procedures
- Microsoft Partner offering a 100% Windows compatible solution

Versaterm is the sole supplier of its products and services. The company uses no outside vendors, representatives, or agents to distribute any of its products or services in North America, including, but not limited to:

- LIMS-plus® (Case management system)
- LIMS-plus application programming interfaces (API)
- LIMS-plus® DNA (Sample & data management system)

- LIMS-plus Portal® (Stakeholder interface)
- Consumables Inventory Management System (CIMS)®
- ChainLinx® (Property & evidence management system)
- Versaterm Cloud, a Microsoft Azure platform capable to host all applications
- Product Training, Maintenance & Support
- SAP Crystal Reports Training and Template Authoring – Versaterm has exclusive access and knowledge of application tables and structure to provide both services.

Additionally, Versaterm is a Reseller of Nexsan Assureon products, and has partnered with Mideo Systems, Foray Technologies, Ideagen Quality Management (formerly Qualtrax), and several report management systems to share data and information for customers we hold in common. Versaterm is one of only two LIMS providers with a direct interface with the Ideagen Quality Management system. The Versaterm JusticeTrax operation is registered as meeting ISO 9001:2015 and ISO 27001:2013 (certificates available at <https://justicetrax.com/>).

If you require any further information about our company or our products, please do not hesitate to contact me at 1-480-222-8919 or david.epstein@versaterm.com.

Sincerely,

A handwritten signature in dark ink, reading 'David M. Epstein' in a cursive script.

David M. Epstein
Business Development Manager