

Change Order Form

Change Order Form

This Services Change Order Form ("Change Order") modifies the Statement of Work ("SOW") identified below that was entered into between Infor (US), Inc. (formerly Lawson Software, Inc.) ("Infor") and the customer identified below (the "Customer") (collectively "the Parties"). Capitalized terms not otherwise defined in this Change Order have the same respective meanings as contained in the SOW. The rates listed below are only applicable for the Services provided in connection with this Change Order. This Change Order is effective as of the latest date signed below after all Parties have signed ("Effective Date").

Project Management Use

Customer Name:	City of Columbus		
SOW / Project Name :			
Requestor Name:	Misti Cole		
Request Initiated Date:	11/1/2012	Request Response Date:	11/5/2012
Change Order No.:	00029463.0 /O-1208-161525		

Customer Change Request

Change Request Description:	
Reason for change	Infor resources to support extended duration and completion of testing and deployment.
Alternative solution(s)	None identified

Scope of Agreed Services to be Provided

<p>Scope of Agreed Services:</p> <p>Provide project management and functional support for the following activities:</p> <ul style="list-style-type: none"> • Acceptance Test 2 • Pre-System Test • System Test / Payroll Parallel • Go Live Prep / End User Training • Go Live Support <p>This support will include:</p> <ul style="list-style-type: none"> • Functional support during execution of test scripts and associate problem resolution • Review of data conversion errors and support of associated problem resolution • Project management, project planning and status reporting • Remediation of all Lawson developed customization through Acceptance Test 2 per project schedule. • Remediation of Gap 68 issues until completion of security testing. <p>Description of Deliverables:</p> <p>Additional deliverables beyond those listed below would be mutually agreed upon</p> <ul style="list-style-type: none"> • Issue log • Project plan • Weekly status reports <p>The revised project schedule is listed below:</p>
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Services and Rates. For a period of 12 months from the Effective Date, Infor agrees to provide the Services described in this COF on a time and materials basis at the Service Rates listed below. After such period, Infor's standard list price will apply. All Services fees are exclusive of applicable VAT or other taxes. Infor will invoice its Services, and any expenses, bi-weekly in arrears and Customer shall pay Infor the Services Fees, set forth herein, plus applicable VAT or other taxes, within Net 30 days after the date of invoice.

Infor Role	Number of Hours	Hourly Service Rate	Estimated Total Price
Business Consultant - Senior	1,655.00	145.00	239,975.00
Project Manager	1455	160.00	232,800
Billable Travel Time/Expenses	1.00	124,600	124,600.00
Business Consultant - Senior	480.00	145.00	69,600.00
Senior Technical Consultant	240	150.00	36,000
		USD	702,975.00

Actual total Services fees, by Infor Role, may vary from the Estimated Total Services Fees listed above depending on the actual number of Service days or Service hours rendered. The hours and fees listed for resources above will not be exceeded without a mutually agreed to and signed change order with approval of proper City of Columbus authorities.

Unless stated otherwise in this COF, all Service fee estimates exclude all expenses and travel time. For Infor training, the Customer is required to pay its own travel and living expenses when attending training remotely, or to provide suitable training facilities for on-site training. Where this COF names specific Infor resources, Infor reserves the right to reassign personnel if reassignment does not materially impede the performance or schedule of Services.

For Infor (US), Inc.
20-3469219

For City of Columbus

1111 East Broad Street-3rd Floor
Columbus, OH 43205
United States
6551-L

(Authorized Signature)

(Authorized Signature)

Printed Name

Printed Name

Title

Title

Date

Date

Return the Change Order to the Customer:

- As Pdf in an e-mail, address
- Per mail, address: .
- Not required