



March 29, 2019

CITY OF COLUMBUS  
Department of Technology  
ATTN: Director  
90 West Broad Street  
Columbus, OH 43215-9015

Dear Sir/Madam:

The City of Columbus ("City") and ConvergeOne, Inc. (formerly North American Communications Resource, Inc) ("ConvergeOne") are parties to Contract #EL015526 for the provision of maintenance and support services ("Agreement") which is due to expire effective April 30, 2019. This letter shall serve as ConvergeOne's commitment to the City that ConvergeOne agrees to extend the term of the Agreement through April 30, 2020 pursuant to the existing terms and conditions, and agrees to renew the maintenance and support services provided thereunder pursuant the renewal quote (i.e., Solution Summary #SO-000445239) attached hereto. If this offer to extend the Agreement is acceptable to the City, please proceed with the City's internal processes to obtain the required authorizations for the Agreement to be extended and renewed.

Sincerely,

A handwritten signature in cursive script that reads 'Gerald Pearce'.

Gerald Pearce  
Regional Vice President

:spw  
Enclosure

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Bloomington, MN 55437  
T 888.321.6227  
w [convergeone.com](http://convergeone.com)