



Service Order

SecureWorks, Inc.
 One Concourse Parkway
 Atlanta GA 30328
 United States
 Phone: (404) 327-6339
 Fax: (678) 306-1837

General Information			
Proposal Code	Q404636.1, Q404634.1, Q404656.2, Q405814.4-13281	Payment Terms	Net 30
Proposal Date	5/12/2016	Billing Frequency	Monthly (MSS) / Annual (SRC)
Account Manager	Guy Dilz	Type	Bundle
Association	None	Currency	USD
Bill To	City of Columbus 1111 E. Broad Street, Suite 300 Columbus OH 43205 United States	Ship To	City of Columbus 1111 E. Broad Street, Suite 300 Columbus OH 43205 United States

Customer Contact Information		Reseller / Referrer Contact Information	
Name	Bill Wight	Name	None
Title	Enterprise Architect	Title	None
Phone	614-645-5390	Phone	None
Email	wwwight@columbus.gov	Email	None

SecureWorks, Inc. Contact Information			
Prepared By	Guy Dilz	Manager	Greg Parson
Title	Enterprise Account Manager	Title	Sales Director
Phone	(614)582-0902	Phone	(978) 537-5494
Email	gdilz@secureworks.com	Email	gparson@secureworks.com

Type	SKU	Product Description	Qty	Term	Years	Price
Additional	MSS-SetUp	MSS Enterprise Activation and Installation	1	N/A	N/A	USD 2,000.00
SRC	SRC-IR-RET-IMR-01	Incident Management Retainer	40	1 - Year	1	USD 15,400.00
Renewal	SM-Tier4-150	Monitored Server and Network Infrastructure: up to 150 Devices	1	8/26/2016-8/25/2017	1	USD 100,138.50
Renewal	TI-A1-ADV	Threat Intelligence: Advanced	1	8/26/2016-8/25/2017	1	USD 20,000.00
Renewal	QG-X-VM-IS-BRZ-1024	QualysGuard Express: VM: 1 Internal Scanner Included: Bronze: 1024 Internal IPs	1	8/26/2016-8/25/2017	1	USD 11,695.50
Renewal	QG-X-VPW-BRZ-0064	QualysGuard Express: VM: Bronze: 64 External IPs	1	8/26/2016-8/25/2017	1	USD 7,195.50
Renewal	QG-PCI-GLD-00035	QualysGuard Annual PCI Scan Subscription: Gold: 35 IPs	1	8/26/2016-8/25/2017	1	USD 1,515.62
Exchange	MFW-S-04-0005	Monitored Firewall: Standalone: Lg: 1 to 5 Devices	1	8/26/2016-8/25/2017	1	USD 9,587.97
Exchange	MMNGFW-HA-04-0005	Managed and Monitored Next-Generation Firewall: HA Pair: Lg: 1 to 5 Devices	1	11/4/2016-8/25/2017	0.81	USD 32,219.92
Exchange	MNGFW-S-04-0005	Monitored Next-Generation Firewall: Standalone: Lg: 1 to 5 Devices	1	8/26/2016-8/25/2017	1	USD 13,598.13
Exchange	DS-SUB-LV2-00250	Dell SecureWorks Service Subscription: LogVault 2.x: Up to 250 Devices	1	8/26/2016-8/25/2017	1	USD 19,498.50
Exchange	SHIP-0010	Shipping and Handling: Public Accounts	1	N/A	N/A	USD 0.00
Total (excluding any applicable taxes)						USD 232,849.64
Exchange	MIA-HA-500-Tier1	Monitored Integrated Appliance: HA Pair	-1	8/25/2016-8/25/2016	0	USD 0.00
Exchange	MMFW-NG-HA-U-0001	Managed and Monitored Next Generation Firewall: HA Pair	-1	11/3/2016-11/3/2016	0	USD 0.00
Exchange	MFW-S-U-Tier1	Monitored Firewall: Standalone	-1	8/25/2016-8/25/2016	0	USD 0.00
Exchange	MLOG-150	Managed Log Retention: LogVault: up to 150 Sources	-1	8/25/2016-8/25/2016	0	USD 0.00

Notes

The charges reflected hereunder do not include taxes. Unless Customer has provided SecureWorks, Inc. with a valid resale or exemption certificate, Customer will be responsible for any sales, use, value-added or import taxes, customs duties or similar taxes, if applicable, assessed in accordance with applicable law with respect to the provision of the Services or goods received from SecureWorks, Inc. which shall be invoiced separately. SecureWorks, Inc. reserves the right to increase pricing for all the MSS Services being purchased hereunder at the time of the renewal of such MSS Services (as applicable) annually, at the lesser of three percent (3%) or the Consumer Price Index for Urban Consumers, U.S. City Average, For All Items (1982-84=100) in effect at that time, as published by the U.S. Department of Labor Bureau of Labor Statistics. If the Bureau of Labor Statistics stops publishing this index or substantially changes its content, SecureWorks, Inc. and Customer will substitute another mutually acceptable cost index. The renewal of the MSS Services and applicable pricing thereto shall be reflected on a renewal Service Order executed by SecureWorks, Inc. and Customer.

For Additional Line Items:

SecureWorks, Inc. shall send Customer monthly invoices for the first two (2) months of the MSS Service fees and any other one-time fees due hereunder on or after the Service Commencement Date (as defined in the MSA). Thereafter, SecureWorks, Inc. shall send Customer monthly invoices during the remaining term of this Service Order.

For SRC Line Items:

SecureWorks, Inc. shall send Customer an invoice for the entire amount of the Service fees and any other one-time fees for the term as set forth hereunder, immediately after the Service Commencement Date.

For Renewal Line Items:

SecureWorks, Inc. shall send Customer monthly invoices for the MSS Service fees and any other one-time fees due hereunder on or after the Effective Date of this Service Order (as defined by the latest date in the signature blocks below).

This Service Order is subject to and governed by the Master Services Agreement ("MSA"), which is incorporated herein by reference in its entirety, currently in place by and between SecureWorks, Inc. and Customer (or Customer's Affiliate, with all terms and conditions applicable to Customer) that expressly authorizes Customer to purchase the Services described hereunder. In the event that such an MSA is not in place, this Service Order shall be subject to and governed by the terms located at <https://www.secureworks.com/msa-us>. Any terms and conditions set forth in a purchase order issued by Customer for this Service Order that are in addition to or that conflict with the MSA and/or this Service Order, shall not apply and are to be considered null and void. This Service Order is effective as of the latest date in the signature block below (the "Effective Date"). Any changes made by Customer to this Service Order not authorized and initialed by SecureWorks, Inc. are null and void.

SecureWorks, Inc.

Scott E. Bialek

Scott E. Bialek
 Director, Global Contracts
 5/12/2016

Customer: City of Columbus

Authorized Signature: _____

Print Name: _____

Title: _____

Date: _____

Is Customer Tax Exempt? No

Will a P.O. be required for payment? Yes*

* Please include a copy of the certificate and/or P.O. with this contract or email to billing@secureworks.com