



VCP Customer: Yes

Date: 12/18/2017

VCP ID #: 0009999991

Page #: 1 of 3

Master Sales Agreement #: G3M1121-expired

Document #: OP-000323426
SO-000342472

Master Maintenance Agreement #: G3M1121-expired

Solution Name: Budgetary Genesys Support
Renewal 2018

Customer: City of Columbus, Ohio

Solution Summary

Budgetary Genesys Support Renewal 2018

Customer: City of Columbus, Ohio	Primary Contact: William F. Rogers
Ship To Address: 1601 Arlingate Lane Columbus, OH 43228	Email: wfrogers@columbus.gov
Bill To Address: Dept of Technology, Fiscal Section PO Box 2949 Columbus, OH 43216-2949	Phone: 614.645.0776
Customer ID: CITCOL0004	National Account Manager: Angela Tucker
Customer PO:	NAM Email: ATucker@convergeone.com
	NAM Phone: +13178766531

Solution Summary	Current Due	Total Project
Maintenance		
C1E Maintenance	\$5,260.56	\$5,260.56
Manufacturer Support*	\$115,734.08	\$115,734.08
Project Subtotal	\$120,994.64	\$120,994.64
Estimated Tax	NOT INCLUDED	
Estimated Freight	\$0.00	
Project Total	\$120,994.64	\$120,994.64

This Solution Summary summarizes the Document(s) that are attached hereto and such Document(s) are incorporated into this Solution Summary by this reference. Customer's signature on this Solution Summary (or Customer's issuance of a purchase order in connection with this Solution Summary) shall represent Customer's agreement with each attached Document and acknowledgement that the attached Document(s) are represented accurately by this Solution Summary. Each Document is governed by that certain agreement as stated within that individual Document. Professional Services not specifically itemized are not provided.

The pricing on this Summary page is valid for thirty (30) days. All prices are subject to change without notice.

This order is a configured order and/or contains software.

Special Comment to Solution Summary:

Budgetary Genesys Support for 2018
C1 24x7 Premier Maintenance | Coverage 5/1/2018 thru 4/30/2019

ACCEPTED BY:

BUYER: _____ DATE: _____ SELLER: _____ DATE: _____

TITLE: _____ TITLE: _____

Master Agreement Rider

#	Description	Term	Qty	Unit Price	Extended Price
Support					
1	Genesys Care Standard Support		1	\$115,734.08	\$115,734.08



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Master Maintenance Agreement #: G3M1121-expired

Solution Name: Budgetary Genesys Support
Renewal 2018

Customer: City of Columbus, Ohio

Summary Maintenance Services Order Form

Customer: City of Columbus, Ohio	Quote #: SO-000342472
Bill To Address: Dept of Technology, Fiscal Section PO Box 2949 Columbus, OH 43216-2949	Quote Date: 12/18/2017
Customer ID: CITCOL0004	Quote Valid Until: 2/16/2018
Contact: William F. Rogers	Master Maintenance Agreement #: G3M1121-expired
Contact Phone: 614.645.0776	Region: Central
NAM: Angela Tucker	Customer PO:
NAM Email: ATucker@convergeone.com	

Supported Sites Address, City, State, Zip	Sold To	Coverage	Total Annual Price
1601 Arlingate Lane, , Columbus, OH, 43228		Genesys Premier - 24x7	\$5,260.56

The term of this contract is for 12 months.	Total Annual Payment	\$5,260.56
	Total Value for this MSO	\$5,260.56
	Quarterly Payment	\$1,315.14

This Summary Maintenance Services Order Form is subject to the terms and provisions of the above-mentioned Master Maintenance Services Agreement. Customer's signature of this Summary Maintenance Services Order Form shall represent Customer's agreement with the Supported Site Details Appendix which is attached hereto and hereby herein incorporated by this reference. Each Supported Site detail listed is considered a separate Order Form under the Agreement.

For Maintenance Services orders, C1 will determine the start date for the Maintenance Services upon C1's acceptance of the Order Form.

The pricing on this Order Form is based on the port and item counts provided to C1. If the actual quantities of ports that are maintained at the inception of this Order Form vary by more than five percent (5%) from the port count that had been provided to C1 and/or there is a discovery of additional items, C1 reserves the right to adjust the pricing for this Order Form to reflect the actual quantities being maintained.

*The Maintenance Services ordered hereunder and the associated billing may commence, in some cases, during the C1 Product warranty period. C1, at its discretion, will perform a true-up on a quarterly basis to reconcile future billing on any items that have been added (activated) or removed (deactivated) during the previous period.



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 Solution Name: Budgetary Genesys Support
 Renewal 2018
 Customer: City of Columbus, Ohio

Supported Site Details Appendix

Customer	City of Columbus, Ohio	Quote #	SO-000342472
Customer ID	CITCOL0004	Quote Date	12/18/2017

This Supported Site Details Appendix provides an itemized list of the Products and Payments for each Supported Site included in the Summary Maintenance Services Order Form. Each Supported Site detail below is considered a separate Order Form under the Agreement.

Site Detail					
Address, City, State, Zip		Sold To	Address Code	Coverage	Total Annual Price
1601 Arlingate Lane, , Columbus, OH, 43228			SHIP6	Genesys Premier - 24x7	\$5,260.56
Qty	Product #	Description		Annual Unit Price	Total Annual Price
1	MTC-C1 MAINT	PREMIER 24X7 GENESYS SUPPORT		\$5,260.56	\$5,260.56
				Total Annual Price	\$5,260.56
				Total Value for Site	\$5,260.56
				Quarterly Payment	\$1,315.14