



POWERING ACTIONABLE INTELLIGENCE™

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This letter is to confirm that as of the date of this letter Sound Communications Inc. (SCI) is the authorized, certified Verint Reseller for the Verint Americas Inc. Verint Media Recorder products in Franklin County and surrounding areas.

Additionally, SCI is experience with installation and on-going support of the Verint Media Recorder (formerly Audiolog) version 5 and V15, has been an authorized Verint Reseller in good standing since 2001, and is currently the only Verint Reseller with Verint Media Recorder certified technicians in Franklin County and surrounding areas.

Please do not hesitate to contact me directly if you require any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "Clark Elmore", is written over a horizontal line.

Clark Elmore
Director, Public Safety Channel Management
Verint Systems Inc.
clark.elmore@verint.com