

FIELD Step #4 Legistar Livingston Avenue Area Commission	CURRENT INFORMATION Step #9 Legistar Appointment of Demetrius Curry	NEW INFORMATION (1) Please print new information clearly, OR (2) Place a “check” in these boxes if member is re-elected and information is unchanged (3) Do not forget to update “Term Expiration” for re-elected members
First Name	Demetrius	Demetrius
Last Name	Curry	Curry
Title	Chair of Economic Development	Chair of Economic Development
Address		
City	Columbus	Columbus
State	Ohio	Ohio
Zip Code	43205	43205
Home Telephone	(614) 804-9949	(614) 804-9949
Work Telephone		
Fax Number		
Email Address	Demetriuscurry@gmail.com	Demetriuscurry@gmail.com
District/Designation	At large	At large
Term Start Date	12/21/2010	12/21/2010
Term Expiration	7/21/2012	7/21/2012

Chairman of Commission: Michael Aaron

Date: march 31, 2011

Demetrius Curry

810 Kimball Place
#300
Columbus, Ohio 43205
614-804-9949
Demetriuscurry@
gmail.com

Objective

To obtain a challenging position that utilizes and showcases my various skills while enabling me to grow and provide leadership within a growing company.

Work Experience

Online Banking Representative Tier 2

5/2008 - Present

PNC Bank, Columbus, Ohio

Responsible for resolution of customer issues including and not limited to: Technical issues with the PNC.com website, fee assessment, Quicken/QuickBooks, conversion issues, and loan accounts. Also functioned in a Tier 3 capacity handling escalated issues. Maintained consistent high customer satisfaction scores, as well taking care of complex issues in an expedited manner.

Development Contractor - Consultant

4/2006 - Present

C2 Consulting, Columbus, Ohio

- Business services such as: Business plan writing, demographic data research, marketing analysis and plans preparation, and start-up counseling services. Heavy use of all of Microsoft Office Suite and face to face client contact.

Client Service Manager

6/2001 - 11/2003 ADP, Alpharetta, GA

- Served as primary contact for assigned clients and carriers for day-to-day operational issues. Assisted in scope of service development for specific client and internal process improvement projects, and involved in new client implementation. Oversaw support team in scheduling, maintenance and production of client reporting materials. Was responsible for identifying major trends or issues and assumed responsibility for resolution or escalation to the management. Also provided benefit information to 500+ clients with over 700,000 participants on a daily basis. Including and not restricted to: conflict resolution, escalated calls, IRS compliance issues, payroll, and forecasting in a call center setting. PSG point person for a client encompassing 28 divisions with over 2000 participants.

Multi-Unit Manager

8/2000 - 6/2001 Let's Talk Cellular, Atlanta, GA

- Staffed, trained, and maintained staff for 2 Atlanta customer service/sales locations. Handled HR issues, inventory, training, and coaching of staff.

Client Services Lead

1/1999 - 1/2000 National Discount Brokers, New York, NY

- Handled client services including: IRA accounts, margin accounts, mutual funds, options, and daily securities trading activity. Functioned in an inbound call center setting with an extremely high call volume.

Marine

10/1989 - 4/1994 United States Marine Corps, Camp Pendleton, CA

Education

1/1997 Robert Morris College, Chicago, IL

- Associate Degree Program
- Liberal Arts

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