

ORD. 0139-2010

1163.19 Service charges.

The following charges shall be paid for the specified special services furnished by the Division of Power and Water:

Special Meter Reading:	
A. Special meter reading at request of consumer, except for final bill or initial service, shall be performed at the following rate of charges:	
During Regular Working Hours	\$10.00 <u>\$30.00</u>
After Regular Working Hours	\$15.00 <u>\$30.00</u>
B. Service charge for trip to discontinue or attempt to discontinue electricity service or to turn on the electricity service due to non-payment of account arrearages:	
Reconnection Charge:	
When service has been terminated for nonpayment, the following charges shall apply for reconnection of service:	
During Normal Business Hours:	
Disconnect or Reconnect at Meter	\$10.00 <u>\$20.00</u>
Disconnect or Reconnect at Pole	\$55.00 <u>\$145.00</u>
Normal hours for reconnection are 6:45 a.m. to 4:45 p.m. all week days, excluding Holidays	
Remove and Resent Meter	\$30.00
Install Locking Device and Reconnect	\$35.00
Other Than Normal Business Hours:	

Reconnect at Meter	\$75.00 <u>\$55.00</u>
Reconnect at Pole	\$175.00 <u>\$285.00</u>
Normal hours for reconnection are 6:45 a.m. to 4:45 p.m. all week days, excluding Sundays and Holidays.	
Sunday and Holiday Hours:	
Reconnect at Meter	\$100.00
Reconnect at Pole	\$225.00
<u>C. Additional reconnection charges:</u>	
<u>Reset Meter</u>	<u>\$30.00</u>
<u>Remove Locking Device</u>	<u>\$20.00</u>
When service has been terminated, at the customer's request, for noncredit related reasons, the customer will be assessed a \$30.00 charge for the disconnection.	
<u>D. Service charge to turn on or off service at request of customer:</u>	
<u>During Regular Working Hours:</u>	
<u>At Meter</u>	<u>\$20.00</u>
<u>At Pole</u>	<u>\$145.00</u>
<u>Normal hours for reconnection are 6:45 a.m. to 4:45 p.m. all week days, excluding Holidays</u>	
<u>After Regular Working Hours:</u>	
<u>At Meter</u>	<u>\$55.00</u>
<u>At Pole</u>	<u>\$285.00</u>

Collection Charge:	
A Collection Charge of \$6.00 will be assessed to the account every time a collection trip is made.	
<u>E. Service charge to replace meter damaged by customer abuse or tampering:</u>	
<u>During Regular Working Hours:</u>	
<u>Residential</u>	<u>\$60.00</u>
<u>Small Commercial</u>	<u>\$205.00</u>
<u>Large Commercial</u>	<u>\$210.00</u>
<u>After Regular Working Hours:</u>	
<u>Residential</u>	<u>\$75.00</u>
<u>Small Commercial</u>	<u>\$235.00</u>
<u>Large Commercial</u>	<u>\$255.00</u>
Tampering/Investigation Charge:	
A customer will be charged a minimum fee of \$25.00 to investigate and inspect the premises when service has been obtained through fraudulent or damaging practices.	
The customer will be billed for any and all cost of disconnection as well as the cost of repairing or replacing damaged equipment.	
<u>F. Service charge to investigate, notify or discontinue electricity service where fraud or illegal diversion has occurred, including unauthorized turn on or other violation of the rules and regulations of the Director of Public Utilities (plus estimated quantity of</u>	<u>\$20.00</u>

<u>electricity used)</u>	
<u>To Remove Meter</u>	<u>\$30.00</u>
<u>To Install Locking Device</u>	<u>\$35.00</u>
<u>Meter Test Charge:</u>	
A meter will be tested, at the request of a customer, at a charge of \$25.00 when the meter is found to be registering accurately.	
<u>G. Testing of meter at request of customer:</u>	
<u>(1) Where meter does not test within ninety-eight (98) percent and one hundred two (102) percent accuracy</u>	<u>None</u>
<u>(2) Where meter tests within ninety-eight (98) percent and one hundred two (102) percent accuracy</u>	<u>\$40.00</u>
<u>H. Returned check processing charge</u>	<u>\$25.00</u>
<u>I. Service charge for additional trip to inspect metering system</u>	<u>\$25.00</u>
<u>J. Charges and fees for personnel services, administrative costs, indirect costs, labor and material supplied by the Division of Power and Water may be established by Rule and Regulation of the Director pursuant to 1160.01.</u>	