

QUOTE

Date: March 5, 2020

To: Franklin County Municipal Court

Attn: Ken Euman

PROJECT DESCRIPTION

This proposal is for the intent to continue services originally defined in RFQ No. 009912 – SMS Notification System on August 1, 2018 for the Franklin County Municipal Court. The terms below are to be effective starting on May 1, 2020. The current program is defined as "Arraignment Notifications" and charges associated with going forward with a contract extension stated below. Future campaigns that may arise will be charged per "New Campaigns" according to terms below. A campaign is defined as a new program with unique script and contact list for a particular purpose. Each campaign may be utilizing SMS, phone calls or both tactics.

Arraignment Notifications		COST
Set-up Fee	Includes custom script, dynamic data insertion and custom reporting	NA
Monthly Account Management	Account Management Fee	\$1,000 / Mo.
SMS/Phone Call Usage Traffic	From 0 - 5,000 records per month From 5,001 - 15,000 records per month From 15,001 - 35,000 records per month Additional messages will be billed in 5,000 record increments over 35,000 @ \$300 each.	\$500 / Mo. \$1,000 / Mo. \$1,500 / Mo.
Monthly Short Code Fee	Monthly fee for dedicated Short Code	\$1,000 / Mo.

Voice Talent	Professional voice talent to record scripts for phone calls.*	\$300 / session
	*Franklin County can provide own recordings free of charge.	

New Campaigns		COST
Set-up Fee	Includes custom script, dynamic data insertion and custom reporting. SMS Text campaign setup Voice campaign setup	\$500 / campaign \$500 / campaign
Monthly Account Management	Account Management Fee	NA
SMS/Phone Call Usage Traffic	From 0 - 5,000 records per month From 5,001 - 15,000 records per month From 15,001 - 35,000 records per month Additional messages will be billed in 5,000 record increments over 35,000 @ \$300 each.	\$500 / Mo. \$1,000 / Mo. \$1,500 / Mo.
Monthly Short Code Fee	Monthly fee for dedicated Short Code	NA
Voice Talent	Professional voice talent to record scripts for phone calls.* *Franklin County can provide own recordings free of charge.	\$300 / session

Current Service Costs

Account Management Fee - 1,000.00

Monthly Short Code Fee - 1,000.00

1st Campaign - SMS/Phone Call Usage Traffic (0-5,000 records per month) - 500.00

2nd Campaign - SMS/Phone Call Usage Traffic (0-5,000 records per month) - 500.00

Total - 3,000.00 per month

Thank you for the opportunity to quote on this project. Quote is valid for 30 days.