

Ord No.: 0471-2026

Information to be included in all Legislation Modifying Contracts:

The names of all companies bidding, or submitting an RFP or RFSQ, for the original contract.

*Vendor/Vendor #: RCC Global, LLC, with an EIN of 99-1415910
RFQ #: RFQ026106*

The location by City and State of all companies bidding, or submitting an RFP or RFSQ, for the original contract.

*Infosys – Houston, TX
Meridian - Unknown
RCC Global, LLC – Atlanta, GA
TMG Consulting – Buda, TX*

The status, Majority, MBE, FBE, of all companies bidding, or submitting an RFP or RFSQ, for the original contract.

*Infosys - MAJ
Meridian - MAJ
RCC Global, LLC - MAJ
TMG Consulting - MAJ*

The name and location of the firm awarded the original contract and the Contract Number.

*RCC Global, LLC.
271 17th Street NW, Suite 610
Atlanta, GA 30363-6204*

A description of work performed to date as part of the contract and a full description of work to be performed during any future phasing of the contract.

Red Clay advised DPU on the evaluation of the following third-party solutions: Traditional Bill Printing and Electronic Bill Presentment Solution, Customer Self-Service Portal and Cloud-Enabled Enterprise Batch Scheduler. This evaluation focused on scalability, reliability, automation capabilities, and integration with CCS to optimize DPU's backend processes. DPU selected external vendors for Traditional Bill Printing and Electronic Bill Presentment Solution and the Customer Self-Service Portal. DPU selected an internal solution for the Cloud-Enabled Enterprise Batch Scheduler.

Red Clay is working to contract directly with Kubra and i3 to provide the implementation services for these solutions to DPU.

In parallel to the activity of Vendor Engagement, Red Clay has completed the Discover phase for the implementation of CCS and OFS.

DPU is partnering with Red Clay to implement the following solutions. We are currently in the Analyze phase of the project.

- 1. **Oracle Utilities Customer Cloud Service (CCS)** – Red Clay will implement the customer-side of CCS, Service Order Management (SOM), and Operational Device Management (ODM) to replace DPU’s current Banner CIS. Additionally Red Clay will update DPU’s existing Information Lifecycle Management (ILM), metering-side of CCS, and Smart Grid Gateway (SGG) modules of CCS to support the implementation.*
- 2. **Oracle Field Service (OFS)** – Red Clay will implement an out of the box (OOB) OFS solution to replace DPU’s current system; CGI PragmaCAD.*
- 3. **Oracle Integration Cloud (OIC)** – Red Clay will leverage OIC for productized integrations between CCS and OFS.*
- 4. **Reporting** – Red Clay will expand DPU’s reporting capabilities in Oracle BI Publisher (BIP) and Oracle Utilities Analytics Visualization (OUAV) by creating new dashboards and reports.*
- 5. **Oracle Utilities Testing Accelerator (OUTA)** – Red Clay will create automated test scripts in DPU’s Oracle Utilities Testing Accelerator (OUTA).*
- 6. **Supporting Systems Implementation** –A high-level estimate for the implementation of Traditional Bill Printing and Electronic Bill Presentment Solution and Customer Self-Service Portal has been provided. This estimate will be refined once the activities, deliverables, and timeline for the implementation of these solutions has been defined in the SOW.*

An updated contract timeline to contract completion.

*From Date of Execution estimated to be April 2027
Ending Date – 2027, but DPU will require additional professional and managed services after project go-live to help support the system. The estimate timeline for project completion is 2027 with additional phases and post-go live support occurring thereafter.*

A description of any and all modifications to date including the amounts of each modification and the Contract Number associated with any modification to date. (List each modification separately)

This is the third contract modification.

A full description of the work to be performed as part of the proposed contract modification. (Indicating the work to be a logical extension of the contract is not sufficient explanation)

- 1. **Oracle Utilities Customer Cloud Service (CCS)** – Red Clay will implement the customer-side of CCS, Service Order Management (SOM), and Operational Device Management*

(ODM) to replace DPU's current Banner CIS. Additionally Red Clay will update DPU's existing Information Lifecycle Management (ILM), metering-side of CCS, and Smart Grid Gateway (SGG) modules of CCS to support the implementation.

2. **Oracle Field Service (OFS)** – Red Clay will implement an out of the box (OOB) OFS solution to replace DPU's current system; CGI PragmaCAD.
3. **Oracle Integration Cloud (OIC)** – Red Clay will leverage OIC for productized integrations between CCS and OFS.
4. **Reporting** – Red Clay will expand DPU's reporting capabilities in Oracle BI Publisher (BIP) and Oracle Utilities Analytics Visualization (OUAV) by creating new dashboards and reports.
5. **Oracle Utilities Testing Accelerator (OUTA)** – Red Clay will create automated test scripts in DPU's Oracle Utilities Testing Accelerator (OUTA).
6. **Supporting Systems Implementation** – A high-level estimate for the implementation of Traditional Bill Printing and Electronic Bill Presentment Solution and Customer Self-Service Portal has been provided. This estimate will be refined once the activities, deliverables, and timeline for the implementation of these solutions has been defined in the SOW.

If the contract modification was not anticipated and explained in the original contract legislation a full explanation as to the reasons the work could not have been anticipated is required. (Changed or field conditions is not sufficient explanation. Describe in full the changed conditions that require modification of the contract scope and amount.)

This was a planned contract modification.

An explanation of why the work to be performed as part of the contract modification cannot be bid out. (Indicating the work to be a logical extension of the contract is not sufficient explanation)

RedClay was selected for the full implementation of Oracle CCS, OFS and 3rd party solutions needed for the completion of the project. Their knowledge and expertise of our systems and processes makes them the only viable implementer for the project.

A cost summary to include the original contract amount, the cost of each modification to date (List each modification separately), the cost of the modification being requested in the legislation, the estimated cost of any future known modifications and a total estimate of the contract cost.

2024

Amount: \$4,997,941 Contingency: \$999,588

Total = \$5,997,529

2025: Amount: \$13,810,428 This amount is based on estimates, additional legislation may be required once the final actual costs are provided.

2026 Estimated amount \$11,000,000 to cover project stabilization, additional phases and additional operational support, which will be split between two ordinances in 2026.