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August 25, 2017

BY EMAIL

Mr. Thomas Diamond
 City of Columbus
 Assistant Director, Department of Technology
 1111 East Broad Street
 Columbus, OH 43205
 United States

Subject: Software Support Agreement (Evergreen) - Notice Letter 2017-2018

Dear Mr. Diamond:

We would like to inform you that the upcoming anniversary date of the current Software Support Agreement (the "Agreement") is **December 18, 2017**. The next period, December 18, 2017 to December 17, 2018 corresponds to the third year of the 3-year Initial Term.

The terms and conditions of the current Agreement remain unchanged. However, Appendix A (Designated System – "Production" Environment) and Appendix E (Authorized Customer Representatives) require your review to reflect the latest changes, if applicable, and have been attached in the accompanying email.

The 2017-2018 Annual Support Fees

The support fees covering the support services for the year 2016-2017 amounted to \$42,607 USD. To this amount, the support portion of the Additional CGI Licenses indicated in Amendment No. 2 in the amount of \$1,710.00 USD has been added for a total of \$44,317 USD.

With reference to the Canadian Consumer Price Index (CCPI) of July 2017, the annual increase is applicable for the year 2017-2018. The resulting total of \$44,848.00 USD represents the Evergreen Support Plan fees that cover the period of December 18, 2017 to December 17, 2018 as detailed in the table below.

The following table details the annual support fees for 2017-2018:

Support fees Year 2016-2017:	\$42,607.00
Amendment No. 2 – Additional CGI Licenses:	\$ 1,710.00
<i>Sub-total:</i>	<i>\$44,317.00</i>
Annual increase based on the CCPI (July 2017 rate) at 1.2%:	\$ 531.00
Total Year 2017-2018:	\$44,848.00 USD



We look forward to receiving City of Columbus Purchase Order. Please ensure that the following statement *“the terms and conditions of City of Columbus Purchase Order shall be governed by the Software Support Agreement executed on November 16th, 2011”*, appears on the Purchase Order.

Should you require additional information, please do not hesitate to contact us.

Sincerely,

Steve Farrell
Director, Consulting Services
Utility Solutions and IP

CC: Craig Naha, Director, Consulting Services
Alain Douyon, Director, Consulting
Martine Colle, Customer Service/Contract Support Coordinator

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