

Labworks LLC

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Remittance: 230 N 1200 E #202, Lehi, Utah 84043

CITY OF COLUMBUS OHIO

910 DUBLIN RD

COLUMBUS, OH 43215

LABWORKS Support ID: L693

Attention: SONIA KRAMMES

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Prepared By: CLAUDIA LUKAC

Email: clukac@labworks.com

Finance Email: finance@labworks.com

Quote Date: January 6, 2018

Quote #: 00000380

Quote Expires: June 1, 2018

Software Maintenance and Support

Part#	Description	Quantity	Units of Measure	Unit Price	Subtotal	Total Price
LB-2017	LABWORKS Assist Support Plan Renewal provides a fundamental level of support services for LABWORKS. The plan includes the following: License Software and Documentation Updates (excluding Bartender & Crystal Reports Software); 800 Support Number; Telephone Help Desk; Email Support; Remote Support Sessions; Escalation Process and access to LABWORKS webinars and workshops.	1.00	Annual	\$52,194.00	\$52,194.00	\$52,194.00

Comments	Quote Summary - Price Shown in USD(\$)	Gross Price	Net Price
LABWORKS System: SQL Database			
Support Term: June 1, 2018 - May 31, 2019	Support/Maintenance	\$52,194.00	\$52,194.00
LABWORKS Report Designer: B6W60-01CS200-000SFK2-0M91	Total	\$52,194.00	\$52,194.00
Interface: PerkinElmer Nexlon 350 ICP - MS (12/16)			
Interface: (2) PerkinElmer Clarus SQ8T (03/17)			
Bartender 3 Printer Edition (3/17)			

- Customer elects electronic delivery ONLY of software products to the designated contact listed above. If included in this quote, Maintenance Fees are payable in advance, with payment due Net 30 days from date of invoice/delivery.
- Please submit your purchase order to finance@labworks.com and to the account representative at the top of the quote.

LABWORKS Maintenance and Support Policy: Clients must maintain LABWORKS maintenance/support in order to receive technical support, email support, phone support, software updates, documentation and access to the LABWORKS user site. If a client elects to discontinue support, they must notify Labworks LLC in writing 60 days prior to the expiration of their last paid maintenance period. Renewal of discontinued support is subject to back support fees. By creating a purchase order based on this quote, you are accepting this Maintenance and Support Policy.

Approved by: *Claudia Ann Lukac Nye*
Claudia Ann Lukac Nye/Client Account Manager