



380 St. Peter Street
St. Paul, MN 55102
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February 29, 2016

City of Columbus
Department of Technology
ATTN: Chris Jackson
1111 East Broad Street
Columbus, OH 43205

Dear Mr. Jackson:

Infor has received your request for a justification to single source the support and maintenance of the Infor-owned software products that you have licensed from Infor.

Infor is the copyright owner for the vast majority of these software products, and as such, Infor is the only vendor that has the unrestricted ability to access and modify such Infor-owned software products in order to provide bug fixes, updates and upgrades to you as part of support and maintenance.

Please don't hesitate to contact Tracy Sutton, the Sr. Subscription Services Manager for your account, at 209-835-9540 or tracy.sutton@infor.com if you have additional questions on this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Lindsay Pritchard", written in a cursive style.

Lindsay Pritchard
Associate General Counsel