

Jean M Halpin

Summary

Robust work background and breadth of experience accompanied by progressive leadership responsibility and accountability with focus in healthcare. Excellent analytical and clinical reasoning skills, financial management, physician relations, strategic planning, facility development, joint venture management, regulatory compliance, process improvement, project execution, team development, as well as community engagement at the local, state and national levels.

Education

2003-2004 University of Indianapolis Indianapolis, IN
Master of Health Science

1986-1992 The Ohio State University Columbus, OH
Bachelor of Science, Occupational Therapy

Professional experience

May 2022-present OhioHealth Columbus, OH
Chief Operations Officer Grant Medical Center

- Oversight of Strategic Growth, Planning and Business Development for the 2nd largest hospital of OhioHealth
- Direct operations oversight for all areas but inpatient nursing and ED operations
- Focus on team development
- Project lead for \$400M Ambulatory, Trauma and Critical Care Tower and Emergency Department project with projected completion in 2028.
- Board member for The Hand Center joint venture board including accountable executive

October 2018- present OhioHealth Columbus, OH
VP, Customer Experience, Ease and Access

- Leads Customer Experience for the System
- Integral to the development of the Patient Service Center Concept

March 2014- October 2018 OhioHealth Mansfield, OH
President

- Oversight of Acquisition and Integration of MedCentral Health System into OhioHealth.
- Direct operations for 28 locations: 1 tertiary hospital, 1 critical access hospital, 24 ambulatory and physicians locations
- Facilities and Capital Development
- Focus on team development
- Community Relations at the local and state level including 2 local boards and 1 state board.

July 2012-March 2014 OhioHealth Columbus, OH

Chief Operations Officer

- Oversight of Strategic Growth, Planning and Business Development for the Outpatient Division of OhioHealth
- Direct operations for 44 locations with ambulatory, physicians and joint venture services including Imaging, Rehabilitation, Employer Services, Facilities and Capital Development
- Focus on team development with oversight of the *People Plan*
- Board member for 3 joint venture boards including accountable executive for the Westerville Endoscopy Center
- Community Relations at the local and state level including 3 local boards and 1 state board.

2012 OhioHealth Columbus, OH

Vice-President of Health Center Operations

- Direct operations for 13 health center locations with ambulatory, physician and joint venture services
- Exceeded projected volume, revenue and customer service accountabilities
- Community Relations at the local and state level
- Strategic Growth and project planning

2008-2012 OhioHealth Columbus, OH

Director of Operations Westerville Medical Campus

- Direct operations for 5 service lines and 2 joint ventures
- Exceeded projected volume, revenue and customer service accountabilities
- Community Relations and Program Development

2006-2008 OhioHealth Columbus, OH

Director of Regional Operations Ambulatory Services

- Direct regional operations for 5 service lines and 18 facilities
- Physician Relations Deployment
- Associate Engagement and Customer Service Deployment

2005-2006 OhioHealth Columbus, OH

Area Manager

- Manage regional operations for 5 service lines and 7 facilities
- Physician Relations
- Customer Service and Employee Experience
- Development of Ambulatory Community Relations Program

1998-2005 OhioHealth Columbus, OH

Manager Outpatient therapy

- Manage daily clinical operations of 2 outpatient occupational and physical therapy clinics.

- Clinical operations of traditional outpatient therapy, hand therapy, aquatic therapy, WorkRehab
- Involved in the integration of Riverside Methodist Hospital and Grant Medical Center
- Development of Hand Therapy Program
- Development of Work Hardening Program and CARF accreditation.

1992-1998

OhioHealth

Columbus, OH

Staff Occupational Therapist

- Evaluation, Intervention, and Discharge planning of outpatient and inpatient orthopedic and trauma Patient
- Development of Hand Clinic with Hand Fellows at Riverside Methodist Hospital

Additional professional activities

- Served 3 Terms on the Ohio Occupational Therapy, Physical Therapy and Athletic Trainers Board: 2012 Section Chair; 2014 President; 2016 Section Chair

Professional memberships

- American Occupational Therapy Association
- Ohio Occupational Therapy Association

Community activities

- Richland County Chamber of Commerce
- Westerville Area Chamber of Commerce: 2014 Chairperson
- Westerville Area Resource Ministry (WARM): Secretary 2012-2014
- Rotary International: Board Member
- Girl Scouts of America: Troop Leader

References

Available upon request.