

From: Kim Ward [<mailto:kward@biddle.com>]
Sent: Monday, April 15, 2013 12:38 PM
To: Hall, Paula J.
Subject: CritiCall Software Price Quote



City of Columbus

Price quote valid through June 15, 2013

CritiCall Upgrade Price Confirmation

CritiCall Software CD-Rom (Includes Administrator Manual)	\$4,716.00	Upgrade 10-Seat System to Version 5.0.1
Multi-User Software Upgrade	\$12,400.00	Additional 40 Seats (would allow testing of up to 50 applicants simultaneously)
CritiCall Elite Premium Customer Service Support	INCLUDED	Includes One-Year Unlimited Technical Support, Updates and Upgrades (optional annual fee for subsequent years is \$3,995.00)
Shipping and Handling	\$10.00	FedEx Ground
TOTAL VALUE	\$17,126.00	Billed Net 30

Please make all checks payable to "Biddle Consulting Group, Inc."

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