



**Cost Proposal**  
**Video-Remote Interpreting**  
**Columbus Public Health**

<b>Video Remote Interpreting (VRI) (*) Rates</b>	<b>Unit</b>
Spanish	\$0.67 per minute
Albanian, Amharic, Arabic, Bengali, Brazilian Portuguese, Burmese, Cambodian, Cantonese, Creole, Dari, Farsi, French, Gujarati, Haitian Creole, Hebrew, Hindi, Hungarian, Indonesian, Japanese, Korean, Kurdish, Laotian, Mandarin, Nepali, Pashto, Polish, Portuguese, Punjabi, Russian, Somali, Swahili, Tagalog, Thai, Turkish, Ukrainian, Vietnamese, Wolof.	\$0.72 per minute
Agri, Akan, Bassa, Berber, Chin, Fulani, Haka, Italian, Kinyarwanda, Krio, Lingala, Macedonian, Mam, Mandingo, Oromo, Sango, Soninke, Tamil, Tigrinya, Twi, Yoruba, Urdu, Zomi, includes rare languages such as indigenous dialects.	\$0.75 per minute
American Sign Language	\$1.15 per minute

\*Rates are valid for on-demand and pre-scheduled services

Pre-schedule video-remote interpretation services minimum billable duration is 30 minutes

On-demand video-remote interpretation services minimum billable duration is 5 minutes

**CANCELLATION POLICY**

- Cancellations of interpretation services received with more than 72 hours; notice are non-billable.
- Cancellations received within 72 to 48 hours prior to the interpretation session are billable for the minimum fee.
- Cancellations received within 48 to 24 hours prior to the interpretation session are billable for 50% of the cost of the scheduled services.
- Cancellations received within less than 24 hours' prior to the interpretation session are billable for 100% of the cost of the scheduled services.