



Developers of  
**CommSHOP 360°™ & CommASSET 360°™**

February 22, 2010

Chris Jackson  
City of Columbus, DOT  
1111 East Broad Street, 3<sup>rd</sup> Floor  
Columbus, OH 43205

Re: Certification of Single Source Availability for MCM Technology products

Dear Mr. Jackson:

Per your request, this letter shall serve to identify MCM Technology as the sole developer, proprietor, and Copyright holder of the following products:

- CommSHOP 360°™ Solution

Accordingly, MCM Technology is the sole source of supply for upgrades, maintenance, support, new releases and additional copies of these products. Maintenance and support services can only be provided by MCM's Engineering and Support staff.

Sincerely,

A handwritten signature in blue ink, appearing to read "T. A. Bartels".

Thomas A. Bartels  
Vice President, Operations & Administration

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