



Contact: Ms Judith Ritter
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QuoteID: 1091301
Quote Date: 10/20/2010
Valid Until: 02/28/2011

Customer Number: 28714
Customer Name: CITY OF COLUMBUS
Shipping Address: CITY OF COLUMBUS,1111 E. Broad Street,Columbus,OH,43205,US

Contact: Mark Freeman
Telephone: 614-724-1521
Fax:
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Item	Qty	Licensed Program(s) Code	Licensed Program(s) Description	License Type	Maint	Op Sys	Mfg / Model	Authorized used Model	Effective Date	End Date	Price
000025	40 - Licensed Quantity.	USVDXX990	SERVICE DESK	Perpetual	Yes	MULTI-PLATFORM		Instance License	03/01/2011	02/29/2012	30,250.00
Total											30,250.00

Should you submit a PO for this renewal, please be sure to reference Quote 1091301 on your order. The PO along with a copy of this Quote should both be sent to judith.ritter@ca.com.

Thank you for your business!

This quote form is for discussion between the parties and is applicable until the end date specified above. This quote shall not be binding upon the parties until a mutually agreeable contract for licensed programs, services and education, as applicable, is executed by both parties. The terms of this quote are confidential. Subject to disclosures required by applicable state law, Licensee shall not disclose the terms to any person or other entity other than Licensee's employees, contractors, auditors, and attorneys who have a need to know such information in connection with their performance of services for Licensee.