Netsmart
www.ntst.com

February 8, 2016

City of Columbus
Public Health Department
240 Parsons Avenue
Columbus, OH 43215-5331

Attn: Purchasing Department

This letter certifies and confirms that Netsmart Technologies, Inc. (f/k/a Netsmart Public Health, Inc.) is the sole authorized provider of maintenance, project management, implementation, and professional services for the support and deployment of myAvatar software products and associated Netsmart software modules. Netsmart Technologies, Inc. is the sole owner of the source code for these products. Maintenance, Project Management, Implementation, and Professional Services, as identified by Netsmart Technologies, Inc. includes on-going technical assistance as well as on-going software maintenance support subject to and in accordance with the terms and conditions of the written maintenance agreement and Scope of Work for implementation services between Columbus Public Health and Netsmart Technologies, Inc.

Sincerely,

Joseph McGovern
Executive Vice President

JM:ms