

One Concourse Parkway Atlanta, GA 30328 Fax: (678) 306-1837

## **Service Order**

Bill To: City of Columbus 1111 E. Broad Street, Suite 300

Columbus, OH 43205

**United States** 

| Proposal Code:   | Q053486.1 - 13281 |
|------------------|-------------------|
| Proposal Date:   | 4/24/2012         |
| Account Manager: | Jim Romanowski    |
| Partner:         | None              |
| Association:     | None              |
| Payment Terms:   | Monthly Billing   |
| Order Type:      | Renewal           |

Ship To: City of Columbus 1111 E. Broad Street, Suite 300

Columbus, OH 43205

**United States** 

| Contacts:   |                |                                       |                                       |                             |  |
|-------------|----------------|---------------------------------------|---------------------------------------|-----------------------------|--|
| Client      | Miki Calero    | CISO                                  | (614) 645-2856                        | esrm@columbus.gov           |  |
| SecureWorks | Jim Romanowski | Enterprise Account Manager            | (404) 327-6339                        | jromanowski@secureworks.com |  |
|             | Jamie Hicks    | Director, Enterprise Sales            | (704) 905-1731                        | jbhicks@secureworks.com     |  |
|             |                | · · · · · · · · · · · · · · · · · · · | · · · · · · · · · · · · · · · · · · · | ·                           |  |

| SKU               | Integrated Appliance  | Qty | Term                                    | Years | Price       |
|-------------------|---|-----|---|-------|-------------|
| MMIA-HA-500-Tier1 | Managed Integrated Appliance - HA   | 1   | 8/26/2012 - 8/25/2013                   | 1     | \$27,814.76 |
| SKU               | Log Retention   | Qty | Term                                    | Years | Price       |
| MLOG-50           | Managed Log Retention with LogVault Up to 50 Sources                                  | 1   | 8/26/2012 - 8/25/2013                   | 1     | \$7,351.52  |
| SKU               | Infrastructure  | Qty | Term                                    | Years | Price       |
| SM-Tier3          | Server / Network Infrastructure Monitoring up to 50 devices                           | 1   | 9/15/2012 - 8/25/2013                   | 0.95  | \$40,871.99 |
| SKU               | Vulnerability Scanning  | Qty | Term                                    | Years | Price       |
| QG-X-BRZ-032-0256 | QualysGuard Express: 1 Internal Scanner Included: Bronze: 32 Perimeter: 256 Total IPs | 1   | 11/22/2012 - 8/25/2013                  | 0.76  | \$6,001.29  |
|                   |   |     | Total (excluding any applicable taxes): |       | \$82,039.56 |

## Notes:

The charges reflected hereunder do not include taxes. Client will be responsible for any sales, use, value-added or import taxes, customs duties or similar taxes, if applicable, assessed in accordance with applicable law with respect to the provision of the Services or goods received from SecureWorks, Inc. which shall be invoiced separately.

SecureWorks, Inc. shall send Client monthly invoices for Services for the Renewal Term, and any other fees due during such period.

All Services listed on this Service Order are hereby accepted and payment of the Service fees shall be made in accordance with the payment terms set forth above and in the Agreement.

| This Order is issued under your current Service Agreement with SecureWorks, Inc., which Service Agreement remains in full force and effect, and/or the |                          |  |  |  |  |  |
|--|--------------------------|--|--|--|--|--|
| attached Terms and Conditions. Any purchase order terms and conditions issued by Client for the same services are null and void.                       |                          |  |  |  |  |  |
| SecureWorks, Inc.  | Client: City of Columbus | Is Client tax exempt? Yes_* No_  |  |  |  |  |
| Authorized Signature:  | Authorized Signature:    | Will a purchase order (P.O.) be required for payment?  Yes_* No  |  |  |  |  |
| Print Name:  | Print Name:              |  |  |  |  |  |
| Title:   | Title:                   | * Please include a copy of the certificate and/or P.O. with this contract or email to billing@secureworks.com. |  |  |  |  |
| Date:  | Date:                    | If equipment is being provided under this service order, client hereby certifies that:                         |  |  |  |  |
|  |                          | All Equipment will be delivered to Client within the US.   |  |  |  |  |
|  |                          | All or some Equipment will be delivered to Client locations OUTSIDE the US.                                    |  |  |  |  |
|  |                          | Other Locations:   |  |  |  |  |
|  |                          |  |  |  |  |  |
|  |                          |  |  |  |  |  |