



Quote#: Q-359518  
Expires: 17 Sep, 2025  
Sales Executive: Andrew Derrig  
Effective Date: Effective as of the date of last signature of this Order

## ORDER FORM

Order Type: Quote  
Date: 19 Aug, 2025

---

Customer Legal Name:  
COLUMBUS DIV OF FIRE

Ship To: CITY OF COLUMBUS, Public Safety Department  
3639 PARSONS AVE  
COLUMBUS, OH 43207-4054 USA

Customer Legal Address:  
3675 PARSONS AVE, COLUMBUS, OH 43207-4054 USA

Bill To: COLUMBUS DIV OF FIRE  
3675 PARSONS AVE  
COLUMBUS, OH 43207-4054 USA

Bill To Contact:

Ship To Contact: Andrew Downing Horton

Ship to Phone: (614)645-4128  
Ship to Mobile:  
Contact: Andrew Downing Horton  
Email: adhorton@columbus.gov

---

Currency: USD  
Customer PO Number:  
Solution ID: 6105395  
Initial Term: 60 months  
Uplift Percent: 4 %

Shipping Terms: Shipping Point  
Ship Method: FedEx Ground  
Freight Term: Prepay & Add  
Renewal Term: 12 months  
Payment Terms: Net 30 Days

Billing Start Date: January 1, 2026

---

### Subscription Services

Billing Frequency: Annual in Advance

Subscription Services	Quantity	PEPM	Monthly Price	Annual Price
UKG TELESTAFF CLOUD	2,000	USD 7.20	USD 14,400.00	USD 172,800.00
<b>Total Price</b>			<b>USD 14,400.00</b>	<b>USD 172,800.00</b>

### One Time Setup Fee

Billing Frequency: Billed 100% upon signature of the order form

Item	Total Price
One Time Setup Fees	<b>USD 0.00</b>

### Quote Summary

Item	Total Price
Total Monthly SaaS and Equipment Rental Fees	USD 14,400.00
Total Annual SaaS and Equipment Rental Fees	USD 172,800.00

Item	Total Price
Total One Time Fees	USD 0.00

### Order Notes:

By ordering TeleStaff Cloud pursuant to this Order, Customer acknowledges that UKG will transition Customer's use of the existing TeleStaff Applications in the Kronos Private Cloud (KPC) to use of the TeleStaff Cloud Applications in the Google Cloud Platform (GCP). Customer's right to use the existing TeleStaff Applications in KPC will terminate sixty (60) days after go-live of the TeleStaff Cloud Applications set forth on this Order in GCP, but in no event beyond December 31, 2025.

UKG TeleStaff Cloud Monthly Service shall be invoiced at the Billing Frequency indicated on this Order Form, commencing on the Billing Start Date. As of the Billing Start Date, UKG will credit any pre-paid but unused TeleStaff Applications in the KPC and apply such credits against any amounts owed to UKG by Customer until such credit is expended. Customer shall pay for the TeleStaff Applications in the KPC fees until the TeleStaff Cloud Billing Start Date.

UKG may invoice Customer up to sixty (60) days in advance of the Billing Start Date set forth in an order. Upon Customer's receipt of such invoice, Customer shall pay the invoice within the payment terms time frame set forth in such order.

The Statement of Work attached to this order form is incorporated herein by reference.

After the Initial Term, the Subscription Fee shall increase per annum by the Uplift amount set forth above.

### GENERAL TERMS:

This Order is subject to and governed by the terms and conditions of the Master Services Agreement dated as of the Effective Date between UKG and Customer (hereafter "Agreement").



UKG will provide the Services in accordance with the Services Descriptions and Statements of Work ("SOW") located at the following link, except if an SOW is attached to this Order, then the attached SOW shall control over the link SOW:  
[www.ukg.com/services-descriptions](http://www.ukg.com/services-descriptions)

All Customer Data (as defined in the Agreement) will be secured and protected as set forth in the Technical and Organizational Measures of UKG's Data Processing Agreement as set forth in the Agreement. Any personal data provided to UKG through the Subscription Services will be processed in accordance with UKG's Data Processing Agreement located at:  
<https://www.ukg.com/us-dpa>

IN WITNESS WHEREOF, the parties have caused this Order to be executed by their authorized representatives and shall be effective as of the date of the last signature below.

<b>COLUMBUS DIV OF FIRE</b>		<b>UKG Kronos Systems LLC</b>	
Signature:	_____	Signature:	_____
Name:	_____	Name:	_____
Title:	_____	Title:	_____
Date:	_____	Date:	_____
<p>The monthly price on this Order has been rounded to two decimal places for display purposes. As many as eight decimal places may be present in the actual price. Due to the rounding calculations, the actual price may not display as expected when displayed on your Order. Nonetheless, the actual price on your invoice is the true and binding total for this Order for purposes of amounts owed for the term. If you are tax exempt, please email a copy of your "Tax Exempt Certificate" to <a href="mailto:TaxExemption@ukg.com">TaxExemption@ukg.com</a> along with the quote number otherwise this order is subject to applicable taxes. The actual tax amount to be paid by Customer will be shown on Customer's invoice.</p>			

UKG is aligning our product brand and announcing that the UKG Dimensions® and UKG Pro® solutions will be one product suite under the name UKG Pro. Click here to learn more and view examples of current to future names

<https://www.ukg.com/one-suite#WhatproductnamesarechangingunderUKGDimensions>

## **UKG Statement of Work for the Columbus Division of Police Records**

This Statement of Work (SOW) outlines the scope of services to be provided by UKG for the Professional Service(s) in the corresponding Order and is subject to the terms and conditions set forth in the UKG Master Services Agreement (MSA) or such other existing underlying agreement between Parties. The scope of services described herein are time and materials and fixed price based and subject to the same terms and conditions as the corresponding Order. Unless otherwise defined herein, words and expressions defined in the Order shall have the same meaning in this Statement of Work. In the event of a conflict or discrepancy between the terms in this SOW and the MSA, the MSA shall prevail.

### **1. Professional Services in Scope**

The Customer has engaged UKG to provide the following Professional Services:

Service	Description
Migration to Telestaff Cloud (fixed fee)	<p>UKG will:</p> <ul style="list-style-type: none"><li>• Conversion of UKG TeleStaff in the Kronos Private Cloud to UKG TeleStaff Cloud in the Google Cloud Platform.<ul style="list-style-type: none"><li>◦ Google Cloud Platform environments: (1) Production and (1) Development (Non-Production).</li></ul></li><li>• Professional Services Scope:<ul style="list-style-type: none"><li>◦ Project management sufficient to organize UKG project resources.</li><li>◦ Project Kickoff Call.</li><li>◦ System Overview Call.</li><li>◦ Testing Support.</li><li>◦ Go Live Support.</li></ul></li></ul>

### **2. Service Parameters**

The following parameters provide an additional set of considerations as it applies to the Project and Professional Services described in this document:

Item	Parameters
Project Assumptions	<ul style="list-style-type: none"><li>• The target duration for this project is 8-10 working weeks.</li><li>• Solution Assumptions:<ul style="list-style-type: none"><li>◦ Conversion to UKG TeleStaff Cloud does not include customizations (outside of the scope listed above), configuration, new features, or functionality other than what is required by the new version.</li></ul></li></ul>
Scope Changes and Pricing	<ul style="list-style-type: none"><li>• Any stated project duration is for guidance only and expected to be as set out in this SOW based upon UKG's experience with UKG customers and solutions. Scope changes are subject to review and may impact the project duration and cost. If additional work beyond the initial scope of this SOW is needed, a separate Service Request will be required.</li><li>• If the Customer requires services not specified in this SOW, those services will be scoped based upon complexity and billed at the then current rate.</li><li>• UKG will not be responsible for troubleshooting Subscription Service(s), interfaces or hardware not provided by UKG.</li><li>• UKG's quoted pricing does not include the Excluded Items set out in this SOW.</li></ul>

Item	Parameters
Customer Tasks and Communication	<ul style="list-style-type: none"> <li>Both UKG and the Customer's project team will complete assigned tasks by mutually agreed upon due dates as set forth in the project plan. UKG will not be responsible for delays caused by the Customer's failure to provide adequate resources for the project or complete tasks promptly.</li> <li>UKG will communicate with the Customer's project manager, the appointed point of contact for Customer on this project. The Customer's project manager will be responsible for all communications and project management among all Customer parties (staff, vendors, consultants) and for the escalation and resolution of any issues for the Customer.</li> <li>All project tasks are completed through UKG's remote deployment model unless otherwise mutually agreed to in advance or via an authorized service request or work order. Travel expenses are not included and will be invoiced separately as incurred.</li> </ul>

### 3. Service Requests

Requests for changes to this SOW, additional scope, or activities outside of this planned project scope must be submitted to the UKG project manager in writing or in the form of an electronic service request.

The following excluded items are considered out of scope and will require a service request ("Excluded Items"):

- Material changes in the defined scope or effort
- Material changes in the number or type of work items to meet the defined scope of effort.
- Changes to the project remote delivery model
- Changes to the project duration

UKG will estimate the time and costs needed to implement the change and its impact on the project's delivery. UKG will perform the requested work once the service request has been completed and signed by the Customer.