

# **CritiCall**

**Skill-Based Pre-employment Testing Software  
for Public-Safety Dispatchers and Calltakers**

April 29, 2013

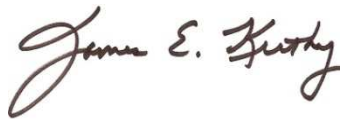
City of Columbus  
Attn: Paula J. Hall  
IT Account Manager  
Columbus, Ohio

Dear Ms. Hall:

Thank you for your interest in our CritiCall pre-employment skill-testing software, specifically designed to serve the needs of public safety agencies. Biddle Consulting Group, Inc. is the publisher, sole distributor, and sole source of maintenance of this application in the marketplace. We do not use resellers or distributors to provide software licenses or support to our customers.

If you have further questions or comments, please do not hesitate to contact me at 800-999-0438 x 239 or by email at [jkuthy@biddle.com](mailto:jkuthy@biddle.com).

Best regards,



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