



September 30, 2010

City of Columbus
Burrell Charity
Information Technology Account Manager
111 East Broad Street, Suite 300
Columbus, OH 43205

Dear Ms. Charity,

Bentley Systems, Incorporated ("Bentley") is pleased to provide information regarding the proprietary nature of Bentley Software to the City of Columbus. Bentley develops and supplies the MicroStation family of computer-aided design, engineering and manufacturing software, which includes MicroStation V8, and eB Insight QuickLinks. In conjunction with software, Bentley provides a comprehensive software support program through its Bentley SELECT Program. Software and documentation developed at Bentley's expense are proprietary and confidential. Bentley is the only vendor authorized to assume the responsibility for maintenance of all Bentley supplied software. Bentley is the sole source for the sale of these products and is the only vendor capable of providing all the requirements of the SELECT Agreement.

Sincerely,

Neal W. Harville
Director, Contracts Administration
Bentley Systems, Incorporated