

Labworks LLC

Please note address change

Office: 230 North 1200 E #1200, Lehi, UT 84043

Remittance: 230 North 1200 E #1200, Lehi, UT 84043

City of Columbus
1111 E. Broad Street
Columbus, OH 43205

Attention: Sonia Krammes
Telephone: 614 645-5392
Email: skrammes@columbus.gov

LABWORKS Support ID: L693

Prepared by: Claudia Lukac

Email: clukac@labworks.com

Finance Email: finance@labworks.com

Quote Name: 0617CITYC0082216L693
Quote #: RE301-082216L693 D
Quote Date: 08/22/2016/Updated: 04/20/2017
Quote Expires: 05/30/2017

Licenses & Maintenance					
Part #	Description	Qty	Unit of Measure	Term	Net Price
M2016	LABWORKS Assist Support Plan Renewal provides a fundamental level of support services for LABWORKS. The plan includes the following: License Software and Documentation Updates (excluding Bartender & Crystal Reports Software); 800 Support Number; Telephone Help Desk; Email Support; Remote Support Sessions; Escalation Process and access to LABWORKS User Site.	1	Annual	06/01/2017 – 05/31/2018	\$51,006.00
Comments:		Quote Summary – Prices shown in USD (\$)			
LABWORKS LIMS – SQL DB LABWORKS Report Designer: B6W60-01CS200-000SFK2-0M91		Support/Maintenance			\$51,006.00
Interface: PerkinElmer Nexlon 350 ICP-MS (12/16) Interfaces: (2) PerkinElmer Clarus SQ8T MS (03/17)		Total			\$51,006.00

-Software License and Maintenance Services - Customer elects' electronic delivery ONLY of software products to the designated contact listed above. If included in this quote, Maintenance Fees are payable in advance, with payment due Net 30 days from date of invoice/delivery.

– Please submit your purchase order to clukac@labworks.com and to finance@labworks.com.

LABWORKS Maintenance and Support Policy: Clients must maintain LABWORKS maintenance/support to receive technical support, email support, phone support, software updates, documentation and access to the LABWORKS user site. If a client elects to discontinue support, they must notify Labworks LLC 60 days prior to the expiration of their last paid maintenance period in writing. Renewal of discontinued support is subject to back support fees. By creating a purchase order based on this quote, you are accepting this Maintenance and Support Policy.

Approved by: Claudia Ann Lukac Nye / Client Account Manager / Labworks LLC