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October 26, 2011

Debbie Ioia  
City of Columbus  
Department of Public Utilities  
Fiscal Office  
910 Dublin Road  
Columbus, Ohio 43215

Ms. Ioia:

This letter is to inform the City of Columbus Department of Public Utilities that GE Intelligent Platforms, Inc is the sole manufacturer of Products listed below and the only company providing engineering & technical support/service under the name GlobalCare, for these products.

- Proficy HMI/SCADA-iFIX Software
- Proficy Historian Software
- Proficy Portal Software
- Proficy Batch Software
- Proficy Change Management Software
- Proficy Production Management (Efficiency, Production, Tracker, Order Execution, Quality)
- Proficy Workflow
- GlobalCare Software Maintenance Agreements for products listed above

Gray Matter Systems is the only Authorized Representative for the State of Ohio for the above products.

If you have any questions or require additional information, please do not hesitate to contact me.

Sincerely,

Lawrence T. Gallagher  
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Intelligent Platforms Channel Development Manager

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