

TechConnect Support Quotation for Corporate Account

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[Product Families](#)

[Site Contract Summary](#)

[Active Contract Summary](#)

[Site Package Listing](#)

TechConnect Service Levels

Application Support: Designed for customers who desire a very high degree of personalized support. Rockwell Automation designs support engineers to partner with and support your application. This team visits your site to become familiar with your application drawings and documentation. They record and store application incidents and solutions in a custom Knowledgebase, and trouble-shooting on-demand remote connection is standard. You can choose optional features if you need to.

System Support: Intended for customers with advanced communication, information and process software and complex product customers may include those with advanced HMI and Communication, Information and/or Process software such as RSView@32, FactoryTalk Historian, FactoryTalk AssetCentre and FactoryTalk Batch. You receive system-focused support for my advanced so products. When you need assistance, you work with a dedicated, single point-of-contact who owns your tickets from start to finish to ensure my issues are resolved. Each month, you're invited to participate in a Webinar to learn best practices for using particula

Product Support: Ideal for customers with discrete hardware and basic programming and communication software. Typical cust those with standard PLC®, PanelView™, drive and motion devices and RSLogix™ programming software and/or RSLinx® comm receive product-focused support with single-product, device-level installation, configuration and basic programming. If you need h multiple products, you can open multiple service tickets. And because Training Advisor is included with your support agreement, y team's knowledge and build tailored training plans.

Self-Assist Support: Intended for customers who are experienced engineers with deep understanding of Rockwell Automation p address their own support needs. You rely on online self-help tools and software downloads rather than real-time support options assistance. You can also submit questions via e-mail using the online Support Center for answers within a day.

For more information about Rockwell Automation services, visit <http://www.rockwellautomation.com/services/remotel/>

Self-Assist Support	WELCOME KIT Essential support agreement information / Support authorization number / Local support number / User guide
	SOFTWARE MAINTENANCE I Software update downloads
	ONLINE SUPPORT CENTER ACCESS Knowledgebase tech notes / Interactive forums / Product notifications / Manage service questions via email
Product Support*	REAL-TIME, PRODUCT-LEVEL PHONE SUPPORT Standard product and programming software / Telephone and live chat support available in multiple languages / Remote desktop troubleshooting
	TRAINING ADVISOR An online assessment tool to help you determine the knowledge of your workforce and training plan
	SOFTWARE MAINTENANCE II Software update media / Emergency software replacement
	GENIUS WEBINARS Extend and apply knowledge gained via access to on-demand library of online technical training
System Support*	REAL-TIME, SYSTEM-LEVEL SUPPORT Standard product and programming software / Advanced software / Proactive followup and issue resolution
	ADVANCED ENGINEERING EXPERTISE Get support from our system-level support engineers that have on average 20 years of

	Get support from our system level support engineers that have an average 20 years of industrial automation industry
Application Support*	REAL-TIME APPLICATION-LEVEL SUPPORT Designated support team / Dedicated telephone and email / Documentation and code fi Application knowledge management / Periodic performance reviews
	SURVEILLANCE AND ALARMING OPTIONS Device and/or process monitoring and alarming at Rockwell Automation facility or remo historical data for troubleshooting
	APPLICATION-LEVEL ADMINISTRATION OPTION Emergency backup / Performance tuning / Guaranteed field service call-out

*Optional 24x7x365 upgrade

NOTE: You may select different TechConnect Support service levels for different areas of your plant or application. P
 local Rockwell Automation sales representative or distributor for details.

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Standard Products

Support is provided for all products listed within a product family. (e.g., Automation Control Products)

- **Automation Control**
 - **Programmable Controllers** — ControlLogix®, CompactLogix™, SLC™ 500, MicroLogix™, SoftLogix™ 5800, GuardLogix, SmartGuard™ 600, GuardPLC™ and related programming software and I/O
 - **Operator Interface** — PanelView™ Plus, FactoryTalk® View ME (formerly RSView ME), InView™, DTAM™ 2707, Computers
 - **Distributed I/O** — FLEX™ I/O, POINT I/O™, Block I/O™, Expansion I/O, Remote I/O
 - **Networks** — DeviceNet, ControlNet, EtherNet/IP, DH+™, DH-485, RSLinx® Lite, RSNetWorx™
 - **Infrastructure** — Stratix™ products
 - **Sensors & Switches** — RFID
 - **Related Software** — RSLogix™, RSGuardian™, RSLadder™, RSEmulate™
 - **Condition Monitoring** — XM® Modules, Auto Asset Management, Online Condition Monitoring, Portable Data Collector® Software & Vibration Sensors
 - **Power Monitors** — PowerMonitor™ 500, PowerMonitor 1000 and PowerMonitor 5000
- **Drives and Starters**
 - PowerFlex® Series, 2364E NRU, 2364F RGU, 2362F, 2362H, 2362L, 2362M, 2362N, 2362Q 700 Common Bus, 2 Common Bus, SMC Flex, ArmorStarts, Network Class Overloads (E3, 801, 825)
- **Medium Voltage Drives**
 - 7000-PRDTD, 7000-RPTX, 7000-R18TX, 7000L-PRDTD, 7000L-RPTX, 7000L-R18TX, 1506, 1512A, 1512AP, 1512AT, 1512AU, 1512B, 1512BP, 1512BS, 1512BT, 1512BU, 1522E, 1522F/G, 1560E, 1562E, 1572E, 1582, 1591912, 7760, 7761, 7762, 7763
- **Industrial Motion Control**
 - **Rack-based Motion Products** — ControlLogix (1756-M02AE, M08SE, M16SE, M03SE, M02AE, M02AS, HYD02,
 - **Servo drives and Motors** — Kinetix Drives (3, 300, 350, 2000, 5500, 5700, 6000, 6200, 6500, 7000), Ultra3000, In Module (IDM), VP and MP series Motors (Rotary and Linear)
 - **Programming software** — RSLogix Motion Commands, UltraWARE, MotionView
- **Component Class**
 - **Outside North America:**
 - Complimentary call-back support available with one business day response time 24x7
 - Telephone or chat support available 8:00am to 5:00pm or 24x7 with support agreement
 - **In North America:**
 - Complimentary support available 8:00am to 5:00pm
 - Support agreement required for 24x7 support
 - **Industrial Control Products**
 - **Safety, Sensors, Connection Systems Business Products**
 - **Motor Control Centers**
 - **Drives**
 - PowerFlex 4 and 40
 - **Computers & Operator Interface**
 - PanelView Component Graphic Terminals
 - **Programmable Controllers**
 - Micro800 Control Systems
 - **Servo Drives**
 - Kinetix 3 Component Servo Drives
 - **Software**
 - Connected Components WorkBench Software

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362S 700S

i12AS,
11A, 1591B,

1758M04SE)
ntegrated Drive

- **Process Safety (formally ICS Triplex):** Requires a System Support agreement
 - AADvance™
 - Standard 9000
 - Euro 9000
 - Euro FP
 - Trusted™

Advanced Software

Support is provided for each software package you select within a family (e.g., FactoryTalk View)

- **HMI/Communication**
 - RSView32 Works and Runtimes, FactoryTalk View (HMI / Communication Software), RSI FactoryTalk Gateway
- **Information**
 - FactoryTalk Transaction Manager (formerly RSSql), FactoryTalk Historian (formerly RSBI PlantMetrics (formerly RSBizWare PlantMetrics), FactoryTalk AssetCentre, FactoryTalk V
- **Application**
 - RSLogix Frameworks, RSTrainer
- **Process**
 - FactoryTalk Batch (formerly RSBizWare Batch), eProcedure, MaterialTrack, PlantPAX
- **Power Energy**
 - RSEnergyMetrix, RSPower

Legacy Products

- **Hardware**
 - **CNC products and programming software including** — All 9 Series controllers (8500, Fast Track
 - **Controllers** — FlexLogix, PLC-5, PLC (1774/1778, 2, 3, 4, 5/250), Automax PLC
 - **Operator Interface** — PanelView, PanelBuilder, Portable HMI, RediPanel (2705, 2706)
 - **Power Monitor** — 1400, 1403, 1404 and 1405
 - **Motion Products** — PLC (IMC 120, 121, 123), 1771QA/QB/QC, SLC (IMC110, 1746-HS ODS software for Allen-Bradley Servo drives and motors (1386, 1388, 1391, 1392, 1394, GML and UltraMaster software, 2098PD (Ultra5000), Ultra100, Ultra200, Ultra5000, Ultra
 - **Allen-Bradley Drives** — 160, 1305 Standard Drive, 1305 Configured Drive, 1336R Rege FORCE, 1336E, 1336T, 1336R, 1336 Classic AC Drive and Accessories, 1336 VT, 1336 Modules, 1336F PLUS II Standard Drive, 1336S, 1336PLUS (A-C Frames), 1336S, 1336I Drive, 1395 Digital DC, 1397 Digital DC
 - **Reliance Electric™ Standard Drives** — DC1, DC2, DC3, FlexPak 3000, FlexPak AC, FI LiquiFlo 1.5, LiquiFlo 2.0, MD 60, MD 65, MinPak Plus - Single Phase, GV3000 (1-60 HP, VTAC 7 & 9
 - **Reliance System Drives** — AutoMate, AutoMax Generic, AutoMax Field Regulator, Auto Set, DCS5000, SA500, SA3000, SA3100, SB3000, SF3000, S3C
 - **Medium Voltage Drive Legacy Support** — 1503E, 1562B, 1562C, 1562D, 1557, 1557L,
- **Software**
 - RSMACC Server, Change Management & Network Health, RSTrend, Automation Desktop (1788), GML and UltraMaster software

Linx (Professional, OEM, Gateway),

izWare Historian), FactoryTalk
/antagePoint

8520, 92xx, and 9440), Machine Pro.,

6, 2707), Dataliner 2706, DTAM

iRV, 1746-HSTP) and ODS Software,
1398, 1326, 1327, 8720MC, 8720SM),
1500, 1394

in, 1336 FORCE Series A, 1336
Dynamic Braking Units and Chopper
PLUS (D-G Frames), 1336Z Spider

lexPak Plus - Single Phase, LiquiFlo 1.0,
: And 200-400HP), GV6000, SP600,

oMax RRC Support, AutoMax 4 Card

, 1557M, 1558

p, IntelliCenter, FOUNDATION Fieldbus

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verwrite information in a cell without using the color code. There is a note section on the

Use red to indicate the freezing of a software package or deletion of a site.

Use yellow to indicate an update to existing information in a cell.

Use blue to indicate the desire to transfer software. Please remember to enter the destination site.

update the data using the below key to ensure the correct database updates occur.
site package listing to indicate the new/updated information desired.

NA_US_CN_TC_CORP_City of Columbus
OCTOBER 1, 2017 THROUGH SEPTEMBER 30, 2018

2017 IT/CNC/CONNECT GENERAL PRICING		Contract #		Service End Date	Site Contact First Name	Site Contact Last Name	Site Company Name	Site Address1	Site City	Site Province	Site Postal Code	Site Country	Customer Gross	Customer Net	Condition	SITE_ID	SITE_ID2	SOFTWARE	CURRENT_AUTOMATION_CONTROL	SIZE_BAND	Product Support 247	Product Support 247	* Product Support 8-5pm	Product Support 247		
Site Title	Contract Id	Auth Number																			CURRENT_AUTOMATION CONTROL	CURRENT DRIVES CONTROL	CURRENT LEGACY HARDWARE	EST HW and Communication		
NA_US_CN_TC_CORP_CITY_OF_COLUMBUS	80030882	100696	30-Sep-2018	KEN	RAU	CITY OF COLUMBUS	2104 JACKSON PIKE	COLUMBUS	OH	43223-3841	USA	\$10,638	\$8,510	2017 Renewal Pricing	100696	0000100696	YES		11-25	\$5,590	\$1,650	\$1,160	\$2,238			
NA_US_CN_TC_CORP_CITY_OF_COLUMBUS	80030881	6943008	30-Sep-2018	KEN	RAU	CITY OF COLUMBUS	1220 FAIRWOOD AVE	COLUMBUS	OH	43206-3372	USA	\$4,201	\$3,492	2017 Renewal Pricing	6943008	00006943008	YES		9-10	\$2,290	\$1,650	\$0	\$321			
NA_US_CN_TC_CORP_CITY_OF_COLUMBUS	80030883	99143982	30-Sep-2018	KEN	RAU	CITY OF COLUMBUS	6977 S HIGH ST	LOCKBOURNE	OH	43137-9202	USA	\$14,818	\$11,684	2017 Renewal Pricing	99143982	0009143982	YES		11-25	\$5,590	\$1,650	\$1,160	\$6,218			
Mixed Service Levels													\$29,657	\$23,613									\$13,470	\$4,950	\$2,320	\$8,777

NA_US_CIN_TC_CORP_City of Columbus

OCTOBER 1, 2017 THROUGH SEPTEMBER 30, 2018

2017 TECHCONNECT RENEWAL PRICING

Site Title	Contract Id	Auth Number
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303882	100696
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303881	6943508
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303883	99143982

Proposed		
Service End Date	Site Contact First Name	Site Contact Last Name
30-Sep-2018	KEN	RAU
30-Sep-2018	KEN	RAU
30-Sep-2018	KEN	RAU

Site Company Name	Site Address1	Site City	Site Province
CITY OF COLUMBUS	2104 JACKSON PIKE	COLUMBUS	OH
CITY OF COLUMBUS	1250 FAIRWOOD AVE	COLUMBUS	OH
CITY OF COLUMBUS	6977 S HIGH ST	LOCKBOURNE	OH

Site Postal Code	Site Country	Customer Gross	Customer Net	Condition	SITE_ID
43223-3841	USA	\$10,638	\$8,510	2017 Renewal Pricing	100696
43206-3372	USA	\$4,261	\$3,409	2017 Renewal Pricing	6943508
43137-9202	USA	\$14,618	\$11,694	2017 Renewal Pricing	99143982
Mixed Service Levels		\$29,517	\$23,613		

Product Support 24/7

SITE_ID2	SOFTWARE	CURRENT_AUTOMATION_CONTROL_SIZE_BAND	CURRENT_AUTOMATION CONTROL
0000100696	YES	11-25	\$5,590
0006943508	YES	5-10	\$2,290
0099143982	YES	11-25	\$5,590

\$13,470

Product Support 24/7	* Product Support 8-5pm	Product Support 24/7
CURRENT DRIVES CONTROL	CURRENT LEGACY HARDWARE	EST HMI and Communication
\$1,650	\$1,160	\$2,238
\$1,650	\$0	\$321
\$1,650	\$1,160	\$6,218
\$4,950	\$2,320	\$8,777

Site Title	Contract Id	Auth Number	Service Start Date
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303881	6943508	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303881	6943508	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303881	6943508	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303882	100696	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303882	100696	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303882	100696	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303882	100696	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303883	99143982	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303883	99143982	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303883	99143982	01-Oct-2016
NA_US_CIN_TC_CORP_CITY_OF_COLUMBUS	800303883	99143982	01-Oct-2016

Site Address1	Site Address2	Site City	Site Province	Site Postal Code	Site Country
1250 FAIRWOOD AVE		COLUMBUS	OH	43206-3372	USA
1250 FAIRWOOD AVE		COLUMBUS	OH	43206-3372	USA
1250 FAIRWOOD AVE		COLUMBUS	OH	43206-3372	USA
2104 JACKSON PIKE		COLUMBUS	OH	43223-3841	USA
2104 JACKSON PIKE		COLUMBUS	OH	43223-3841	USA
2104 JACKSON PIKE		COLUMBUS	OH	43223-3841	USA
2104 JACKSON PIKE		COLUMBUS	OH	43223-3841	USA
6977 S HIGH ST		LOCKBOURNE	OH	43137-9202	USA
6977 S HIGH ST		LOCKBOURNE	OH	43137-9202	USA
6977 S HIGH ST		LOCKBOURNE	OH	43137-9202	USA
6977 S HIGH ST		LOCKBOURNE	OH	43137-9202	USA

Order Date	Order Number	Customer Gross	Customer Net	Condition	Status	Line
30-Nov-2016	800303881	\$4,261	\$3,409	Released	Released	100
30-Nov-2016	800303881			Released	Released	200
30-Nov-2016	800303881			Released	Released	300
30-Nov-2016	800303882	\$10,638	\$8,510	Released	Released	100
30-Nov-2016	800303882			Released	Released	200
30-Nov-2016	800303882			Released	Released	300
30-Nov-2016	800303882			Released	Released	400
30-Nov-2016	800303883	\$14,618	\$11,694	Released	Released	100
30-Nov-2016	800303883			Released	Released	200
30-Nov-2016	800303883			Released	Released	300
30-Nov-2016	800303883			Released	Released	400

Product	Description
9800-DC24AUTOB	Automation 5-10 24x7 Product Support
9800-DC24ABDRIV	Drives 5-10 24x7 Product Support
9800-DC24HMICON	HMI Communication 24x7 Product Support
9800-DC24AUTOB	Automation 11-25 24x7 Product Support
9800-DC24ABDRIV	Drives 5-10 24x7 Product Support
9800-DC8LEHDWA	Legacy Hardware 1-5 8to5 Product Support
9800-DC24HMICON	HMI Communication 24x7 Product Support
9800-DC24AUTOB	Automation 11-25 24x7 Product Support
9800-DC24ABDRIV	Drives 5-10 24x7 Product Support
9800-DC8LEHDWA	Legacy Hardware 1-5 8to5 Product Support
9800-DC24HMICON	HMI Communication 24x7 Product Support

SITE_ID	SITE_ID2
6943508	0006943508
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6943508	0006943508
100696	0000100696
100696	0000100696
100696	0000100696
100696	0000100696
99143982	0099143982
99143982	0099143982
99143982	0099143982
99143982	0099143982

-	9326-LGXARCHENE
-	9355-WABENE
-	9355-WABENE
-	9355-WABENE
-	9355-WABGWENE
-	9355-WABOEMENE
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-	9355-WABOEMENE
-	9355-WABSNENE
-	9357-CNETL3
-	9357-CNETL3
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-	9701-VWSTMENE
-	9701-VWSTMENE

Product Description	Serial Number	Installs
DUPLICATE PART, USE PN-101671	2022053144	1
SOFTLOGIX 5 MEDIUM SOFTWARE	1438000295	1
RSLOGIX EMULATE 5000	1835051477	1
6200 PLC-2 OFFLINE/ONLINE PROGRAMMING	ST0DS5RM	1
RSLOGIX 500 STANDARD EDITION SOFTWARE	1012177111	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112057206	1
RSLOGIX ARCHITECT SOFTWARE	2075045208	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043820	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043821	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043822	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043823	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043825	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043830	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020539	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612045594	1
RSNETWORKX FOR CONTROLNET	1163133074	1
RSNETWORKX FOR DEVICENET	1235151620	1
RSNETWORKX FOR ETHERNET/IP	1669112824	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020285	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020286	1
DUPLICATE PART, USE PN-101671	2022052815	1
PANELVIEW ENHANCED ACCESSORY	ST1MT5KE	1
RSLOGIX EMULATE 5000	1835013320	1
RSLOGIX EMULATE 5000	1835013332	1
RSLOGIX EMULATE 5000	1835014325	1
RSLOGIX EMULATE 5000	1835042741	1
RSLOGIX EMULATE 5000	1835043945	1
RSLOGIX EMULATE 5000	1835043946	1
RSLOGIX EMULATE 5000	1835043947	1
RSLOGIX EMULATE 5000	1835043948	1
RSLOGIX EMULATE 5000	1835051073	1
RSLOGIX 500 STANDARD EDITION SOFTWARE	1012118430	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112056000	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112056024	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022014110	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022014122	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022015844	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022045693	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046519	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046520	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046521	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046522	1
RSLOGIX ARCHITECT SOFTWARE	2075005056	1
RSLOGIX ARCHITECT SOFTWARE	2075005068	1
RSLOGIX ARCHITECT SOFTWARE	2075005406	1
RSLOGIX ARCHITECT SOFTWARE	2075037034	1
RSLOGIX ARCHITECT SOFTWARE	2075037967	1
RSLOGIX ARCHITECT SOFTWARE	2075037968	1
RSLOGIX ARCHITECT SOFTWARE	2075037969	1
RSLOGIX ARCHITECT SOFTWARE	2075037970	1

RSLOGIX ARCHITECT SOFTWARE	2075044821	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008120057	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008120069	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008123930	1
LNx CLASSIC GATEWAY DATA MANAGEMENT SFW	1006018613	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005037191	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005037192	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005043826	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005043827	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005043828	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005043838	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005043839	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005043840	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005102850	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005102851	1
LNx CLASSIC OEM DATA MANAGEMENT EN SFW	1005102852	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612032546	1
RSNETWORKX FOR CONTROLNET	1163050816	1
RSNETWORKX FOR CONTROLNET	1163050828	1
RSNETWORKX FOR CONTROLNET	1163053183	1
RSNETWORKX FOR CONTROLNET	1163117841	1
RSNETWORKX FOR CONTROLNET	1163119982	1
RSNETWORKX FOR CONTROLNET	1163119983	1
RSNETWORKX FOR CONTROLNET	1163119984	1
RSNETWORKX FOR CONTROLNET	1163119985	1
RSNETWORKX FOR CONTROLNET	1163132276	1
RSNETWORKX FOR DEVICENET	1235058846	1
RSNETWORKX FOR DEVICENET	1235058858	1
RSNETWORKX FOR DEVICENET	1235061542	1
RSNETWORKX FOR DEVICENET	1235135961	1
RSNETWORKX FOR DEVICENET	1235138161	1
RSNETWORKX FOR DEVICENET	1235138162	1
RSNETWORKX FOR DEVICENET	1235138163	1
RSNETWORKX FOR DEVICENET	1235138164	1
RSNETWORKX FOR DEVICENET	1235150833	1
RSNETWORKX FOR ETHERNET/IP	1669031277	1
RSNETWORKX FOR ETHERNET/IP	1669031289	1
RSNETWORKX FOR ETHERNET/IP	1669032822	1
RSNETWORKX FOR ETHERNET/IP	1669098405	1
RSNETWORKX FOR ETHERNET/IP	1669100344	1
RSNETWORKX FOR ETHERNET/IP	1669100345	1
RSNETWORKX FOR ETHERNET/IP	1669100346	1
RSNETWORKX FOR ETHERNET/IP	1669100347	1
RSNETWORKX FOR ETHERNET/IP	1669112107	1
FT VIEW STUDIO FOR ME EN SFW	1564025794	1
FT VIEW STUDIO FOR ME EN SFW	1564025859	1

Registration Date	Support End Date	Package Status	Product Family Co
8-Nov-2010	30-Sep-2017	Normal	AC
9-Sep-2015	30-Sep-2017	Normal	AC
8-Nov-2010	30-Sep-2017	Normal	AC
9-Sep-2015	30-Sep-2017	Normal	LE
1-May-2007	30-Sep-2017	Normal	AC
8-Jul-2013	30-Sep-2017	Normal	LE
8-Nov-2010	30-Sep-2017	Normal	AC
14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
22-Jun-2009	30-Sep-2017	Normal	HC
12-Jun-2014	30-Sep-2017	Normal	HC
8-Nov-2010	30-Sep-2017	Normal	AC
8-Nov-2010	30-Sep-2017	Normal	AC
8-Nov-2010	30-Sep-2017	Normal	AC
14-Apr-2009		Normal	HC
14-Apr-2009		Normal	HC
21-Oct-2010	30-Sep-2017	Normal	AC
14-Aug-2014	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
21-Oct-2010	30-Sep-2017	Normal	AC
14-Aug-2014	30-Sep-2017	Normal	AC
14-Aug-2014	30-Sep-2017	Normal	LE
14-Aug-2014	30-Sep-2017	Normal	LE
26-Jul-2006	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
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9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC

21-Oct-2010	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	HC
26-Jul-2006	30-Sep-2017	Normal	HC
13-Sep-2006	30-Sep-2017	Normal	HC
5-Oct-2006	30-Sep-2017	Normal	HC
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14-Aug-2014	30-Sep-2017	Normal	HC
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14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
12-Nov-2008	30-Sep-2017	Normal	HC
12-Nov-2008	30-Sep-2017	Normal	HC
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26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
21-Oct-2010	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
21-Oct-2010	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
21-Oct-2010	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC



-	9326-LGXARCHENE
-	9355-WABENE
-	9355-WABENE
-	9355-WABENE
-	9355-WABGWENE
-	9355-WABOEMENE
-	9355-WABOEMENE
-	9355-WABOEMENE
-	9355-WABOEMENE
-	9355-WABOEMENE
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-	9355-WABOEMENE
-	9355-WABOEMENE
-	9355-WABSNENE
-	9357-CNETL3
-	9357-CNETL3
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-	9357-ENETL3
-	9357-ENETL3
-	9357-ENETL3
-	9701-VWSTMENE
-	9701-VWSTMENE

Product Description	Serial Number	Installs
DUPLICATE PART, USE PN-101671	2022053144	1
SOFTLOGIX 5 MEDIUM SOFTWARE	1438000295	1
RSLOGIX EMULATE 5000	1835051477	1
6200 PLC-2 OFFLINE/ONLINE PROGRAMMING	ST0DS5RM	1
RSLOGIX 500 STANDARD EDITION SOFTWARE	1012177111	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112057206	1
RSLOGIX ARCHITECT SOFTWARE	2075045208	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043820	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043821	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043822	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043823	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043825	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043830	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020539	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612045594	1
RSNETWORKX FOR CONTROLNET	1163133074	1
RSNETWORKX FOR DEVICENET	1235151620	1
RSNETWORKX FOR ETHERNET/IP	1669112824	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020285	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020286	1
DUPLICATE PART, USE PN-101671	2022052815	1
PANELVIEW ENHANCED ACCESSORY	ST1MT5KE	1
RSLOGIX EMULATE 5000	1835013320	1
RSLOGIX EMULATE 5000	1835013332	1
RSLOGIX EMULATE 5000	1835014325	1
RSLOGIX EMULATE 5000	1835042741	1
RSLOGIX EMULATE 5000	1835043945	1
RSLOGIX EMULATE 5000	1835043946	1
RSLOGIX EMULATE 5000	1835043947	1
RSLOGIX EMULATE 5000	1835043948	1
RSLOGIX EMULATE 5000	1835051073	1
RSLOGIX 500 STANDARD EDITION SOFTWARE	1012118430	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112056000	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112056024	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022014110	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022014122	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022015844	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022045693	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046519	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046520	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046521	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046522	1
RSLOGIX ARCHITECT SOFTWARE	2075005056	1
RSLOGIX ARCHITECT SOFTWARE	2075005068	1
RSLOGIX ARCHITECT SOFTWARE	2075005406	1
RSLOGIX ARCHITECT SOFTWARE	2075037034	1
RSLOGIX ARCHITECT SOFTWARE	2075037967	1
RSLOGIX ARCHITECT SOFTWARE	2075037968	1
RSLOGIX ARCHITECT SOFTWARE	2075037969	1
RSLOGIX ARCHITECT SOFTWARE	2075037970	1

RSLOGIX ARCHITECT SOFTWARE	2075044821	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008120057	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008120069	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008123930	1
LNK CLASSIC GATEWAY DATA MANAGEMENT SFW	1006018613	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005037191	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005037192	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005043826	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005043827	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005043828	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005043838	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005043839	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005043840	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005102850	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005102851	1
LNK CLASSIC OEM DATA MANAGEMENT EN SFW	1005102852	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612032546	1
RSNETWORKX FOR CONTROLNET	1163050816	1
RSNETWORKX FOR CONTROLNET	1163050828	1
RSNETWORKX FOR CONTROLNET	1163053183	1
RSNETWORKX FOR CONTROLNET	1163117841	1
RSNETWORKX FOR CONTROLNET	1163119982	1
RSNETWORKX FOR CONTROLNET	1163119983	1
RSNETWORKX FOR CONTROLNET	1163119984	1
RSNETWORKX FOR CONTROLNET	1163119985	1
RSNETWORKX FOR CONTROLNET	1163132276	1
RSNETWORKX FOR DEVICENET	1235058846	1
RSNETWORKX FOR DEVICENET	1235058858	1
RSNETWORKX FOR DEVICENET	1235061542	1
RSNETWORKX FOR DEVICENET	1235135961	1
RSNETWORKX FOR DEVICENET	1235138161	1
RSNETWORKX FOR DEVICENET	1235138162	1
RSNETWORKX FOR DEVICENET	1235138163	1
RSNETWORKX FOR DEVICENET	1235138164	1
RSNETWORKX FOR DEVICENET	1235150833	1
RSNETWORKX FOR ETHERNET/IP	1669031277	1
RSNETWORKX FOR ETHERNET/IP	1669031289	1
RSNETWORKX FOR ETHERNET/IP	1669032822	1
RSNETWORKX FOR ETHERNET/IP	1669098405	1
RSNETWORKX FOR ETHERNET/IP	1669100344	1
RSNETWORKX FOR ETHERNET/IP	1669100345	1
RSNETWORKX FOR ETHERNET/IP	1669100346	1
RSNETWORKX FOR ETHERNET/IP	1669100347	1
RSNETWORKX FOR ETHERNET/IP	1669112107	1
FT VIEW STUDIO FOR ME EN SFW	1564025794	1
FT VIEW STUDIO FOR ME EN SFW	1564025859	1

Registration Date	Support End Date	Package Status	Product Family Co
8-Nov-2010	30-Sep-2017	Normal	AC
9-Sep-2015	30-Sep-2017	Normal	AC
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14-Aug-2014	30-Sep-2017	Normal	HC
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22-Jun-2009	30-Sep-2017	Normal	HC
12-Jun-2014	30-Sep-2017	Normal	HC
8-Nov-2010	30-Sep-2017	Normal	AC
8-Nov-2010	30-Sep-2017	Normal	AC
8-Nov-2010	30-Sep-2017	Normal	AC
14-Apr-2009		Normal	HC
14-Apr-2009		Normal	HC
21-Oct-2010	30-Sep-2017	Normal	AC
14-Aug-2014	30-Sep-2017	Normal	AC
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9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
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21-Oct-2010	30-Sep-2017	Normal	AC
14-Aug-2014	30-Sep-2017	Normal	AC
14-Aug-2014	30-Sep-2017	Normal	LE
14-Aug-2014	30-Sep-2017	Normal	LE
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26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC

21-Oct-2010	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	HC
26-Jul-2006	30-Sep-2017	Normal	HC
13-Sep-2006	30-Sep-2017	Normal	HC
5-Oct-2006	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
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14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
14-Aug-2014	30-Sep-2017	Normal	HC
12-Nov-2008	30-Sep-2017	Normal	HC
12-Nov-2008	30-Sep-2017	Normal	HC
12-Nov-2008	30-Sep-2017	Normal	HC
28-Feb-2011	30-Sep-2017	Normal	HC
26-Jul-2006	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
6-Jan-2010	30-Sep-2017	Normal	AC
21-Oct-2010	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC
9-Oct-2009	30-Sep-2017	Normal	AC
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6-Jan-2010	30-Sep-2017	Normal	AC
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26-Jul-2006	30-Sep-2017	Normal	AC
13-Sep-2006	30-Sep-2017	Normal	AC

