



**Budgetary 2018 PureConnect Support
EXHIBIT "A"
ConvergeOne Premier 24x7x365 Maintenance with Genesys Care**

**Name: City of Columbus
1601 Arlington Lane
Columbus, OH 43228**

REF: Budgetary

Quantity	Item	Term of Coverage		Software Cost		Support Cost
		Start Date	End Date	Unit	Extended	
Server Licenses						
1	Advanced Server	5/1/2018	4/30/2019	\$22,000.00	\$22,000.00	\$4,840.00
1	Switchover Clone for CIC Server	5/1/2018	4/30/2019	\$3,750.00	\$3,750.00	\$825.00
1	Interaction Dialer Server	5/1/2018	4/30/2019	\$3,750.00	\$3,750.00	\$825.00
1	CIC Development System - Included w/Server	5/1/2018	4/30/2019	\$0.00	\$0.00	\$0.00
User Access Licenses						
22	Basic Station	5/1/2018	4/30/2019	\$65.00	\$1,430.00	\$314.60
5	Business Client - Named	5/1/2018	4/30/2019	\$95.00	\$475.00	\$104.50
136	Contact Center Level 1 - Named	5/1/2018	4/30/2019	\$810.00	\$110,160.00	\$24,235.20
22	Contact Center Level 2 - Named	5/1/2018	4/30/2019	\$1,185.00	\$26,070.00	\$5,735.40
10	Contact Center Level 3 - Named	5/1/2018	4/30/2019	\$1,535.00	\$15,350.00	\$3,377.00
Access Add-on Licenses						
158	Unified Messaging Add-on - Named	5/1/2018	4/30/2019	\$35.00	\$5,530.00	\$1,216.60
132	Desktop Fax Add-On - Named	5/1/2018	4/30/2019	\$10.00	\$1,320.00	\$290.40
31	Interaction Supervisor Add-On - Named	5/1/2018	4/30/2019	\$625.00	\$19,375.00	\$4,262.50
31	Interaction Report Assistant - Named	5/1/2018	4/30/2019	\$0.00	\$0.00	\$0.00
Session Licenses						
216	Basic Session	5/1/2018	4/30/2019	\$150.00	\$32,400.00	\$7,128.00
216	Advanced Session	5/1/2018	4/30/2019	\$375.00	\$81,000.00	\$17,820.00
57	Conference Sessions	5/1/2018	4/30/2019	\$60.00	\$3,420.00	\$752.40
22	Fax Sessions	5/1/2018	4/30/2019	\$100.00	\$2,200.00	\$484.00
295	Media Sessions	5/1/2018	4/30/2019	\$85.00	\$25,075.00	\$5,516.50
Additional Standalone Server Licenses						
1	Base Language- US English	5/1/2018	4/30/2019	\$0.00	\$0.00	\$0.00
1	IceLib / ICWS SDK	5/1/2018	4/30/2019	\$5,000.00	\$5,000.00	\$1,100.00
1	Scheduled Reports	5/1/2018	4/30/2019	\$3,500.00	\$3,500.00	\$770.00
1	Speech Recognition Services	5/1/2018	4/30/2019	\$999.00	\$999.00	\$219.78
Media Server & SIP Proxy Licenses						
10	Interaction Media Server - Medium Appliance	5/1/2018	4/30/2019	\$0.00	\$0.00	\$0.00
4	Interaction Media Server - Medium Appliance Gen-8	5/1/2018	4/30/2019	\$0.00	\$0.00	\$0.00
12	Interaction SIP Proxy R2 Server	5/1/2018	4/30/2019	\$0.00	\$0.00	\$0.00
12	Interaction SIP Proxy R2 Registration Bundle 25	5/1/2018	4/30/2019	\$200.00	\$2,400.00	\$528.00
1	Interaction Media Server Dev License - Incl w/Server	5/1/2018	4/30/2019	\$0.00	\$0.00	\$0.00
3rd Party Licenses						
76	Nuance Recognizer 9 Tier 2 Base Language Port	5/1/2018	4/30/2019	\$1,100.00	\$83,600.00	\$18,392.00
24	Vocalizer 6 Base Language Selection - Advanced TTS	5/1/2018	4/30/2019	\$850.00	\$20,400.00	\$4,488.00
Annual Genesys Care						\$115,734.08
ConvergeOne Premier 24x7x365 Maintenance with Genesys Care						\$5,260.56
TOTAL ANNUAL CONVERGEONE MAINTENANCE & GENESYS CARE						\$120,994.64

Plus Applicable Sales Tax

**** Special Note ****

This pricing is budgetary and subject to change, actual 2018 Support will be based on the Genesys Care quote provided to C1 at the time of actual renewal.
 Note¹ indicates support for this item is based on prorated support as defined by the start and end dates.
 Hardware including servers, FXS gateways and telephones are not covered under this software support agreement.