



Supplemental Schedule Order

Agreement Number

06030032

Client

City of Columbus 1601 Arlingate Ln Columbus OH 43228

Description of Products/Services

Libra 460 production and development - renewal (UACT 160636)

This Order consists of the Products and/or Services described on the forms listed and checked below:

Check if applicable	Number of pages	Total dollars	Form number	Description
<input checked="" type="checkbox"/>	2	\$0	4305 4931	Equipment Sale Schedule
<input checked="" type="checkbox"/>	2	\$181,710.00	4305 4933	Software Licenses Schedule
<input type="checkbox"/>			4305 4934	Information Services Schedule
<input checked="" type="checkbox"/>	3	NA	4305 4940	Support Services Addendum
<input checked="" type="checkbox"/>	3	\$33,262.92	4305 4942	Support Services Schedule
<input type="checkbox"/>			4305 4935	Systems Integration Addendum
<input type="checkbox"/>			4305 4936	State and Local Government Addendum
<input type="checkbox"/>			4305 5383	Statement of Work
<input type="checkbox"/>			4305 7940	OS2200 Metering Software Schedule
<input type="checkbox"/>			4305 7942	MCP Metering Software Schedule
<input type="checkbox"/>			4305 7944	NDP Measured Software Schedule
<input type="checkbox"/>			4305 7975	Application Support Services Addendum
<input type="checkbox"/>			4305 7983	Application Support Services Schedule
<input type="checkbox"/>			FM100057	Unisys Stealth Solution Product Addendum
<input type="checkbox"/>			FM100048	ClearPath Cloud Software Schedule
<input type="checkbox"/>				
<input type="checkbox"/>				

This Supplemental Schedule Order ("Order") is placed under the Agreement identified by the Agreement Number listed above. Unisys may accept or decline this Order. The terms and conditions of the Agreement will govern this Order. If there is no Agreement Number listed above when Client signs this Order, the Order will be governed by the Agreement that is identified below and attached to this Order, and Unisys will assign an Agreement Number upon its acceptance of the Order.

Agreement title and form number (complete only if there is no Agreement Number in the block above)

Agreed and Accepted

Unisys Corporation

Client: City of Columbus

(Signature) (Date)

(Signature) (Date)

(Printed/typed name)

(Printed/typed name)

(Title)

(Title)



Equipment Sale Schedule

Agreement Number

06030032

Equipment Location

CITY OF COLUMBUS 1601 Arlingate Ln
Columbus, OH 43228-4117 USA

List of Products Applicable to this Agreement

Currency: USD

Item No.	Style	Description	Warranty	Qty	Unit Purchase Price	Client Installable	Installation Charge	Total purchase price
1	USB102401-FDR	4GB USB flash memory stick		1	0	Yes		0
2	ES3599021-PDU	ES3000 C13-C14, PDU, 12AMP, 6.5 FT, 2		2	0	Yes		0
3	ES3503011-SMC	ES3/35xx G3 iDRAC7 Express		1	0	Yes		0
4	ES3503012-SMC	ES3/35xx G3 vFlash SD Slot Filler		1	0	Yes		0
5	ES3500022-DSK	ES3/35xx 300GB 15K RPM SA SCSI 6GBPS 2.5IN HP HD		6	0	Yes		0
6	ES3599131-DSK	300GB 10K SAS,6G,2.5,HP		2	0	Yes		0
7	ES3534031-RAD	ES3/3530T G3 PERC H710p Adapter RAID Controller, 1GB NV		1	0	Yes		0
8	ES3599171-PCE	ES3000 LPe12000 8GB Single FC HBA		1	0	Yes		0
9	ES3534122-RAD	ES3/3530T G3 RAID 1+Unconfigured RAID for H710P/H710/H3		1	0	Yes		0
10	ES3599181-PCE	ES3000 LPe12002 8GB Dual FC HBA		1	0	Yes		0

Page: Install Charge	Page: Purchase Price
0	0
Total Install Charge	Total purchase price
0	0
Other	0
Grand total	0
Less Down Pymt	
Total amount due	0

Call-Home Option Pricing - Pricing for certain Unisys servers reflect a discount for enablement of the call-home feature for warranty service. For those servers designated as being furnished with the call-home feature, Client acknowledges and agrees that failure by Client to enable the call-home feature may result in additional charges to Client.

For purposes of this Schedule:

"PPM" means 8:00 AM to 5:00 PM, Client's local time, Monday through Friday, excluding Unisys designated holidays;

"Installation Date" means (a) for equipment installed by Unisys, the date Unisys completes installation or (b) for equipment installed by Client, the tenth day following shipment to Client, and

"Support Center Services" is assistance provided by electronic or voice communication during the PPM on operating the Equipment, identifying errors or malfunctions and advising on known detours, and determining the need for on-call remedial service. During non-PPM hours, it will consist of expediting response to network down and system emergencies. Some non Unisys products are not included in this service.

Service Warranty

Unisys provides a Service Warranty for equipment designated A, B, C, D, H or P in the Warranty column. Support Center Services are included in the Service Warranty for the Client Installable equipment for ninety (90) days from the Installation Date. The Service Warranty also includes Mail-In Service, Equipment On-Call Remedial Maintenance or parts exchange according to the following descriptions:

- a) For equipment designated "A" that is within 50 miles (80 kilometers in Canada) of the center of a Unisys Primary Service City, Unisys will make every reasonable effort to respond to requests for on-site service within four (4) hours provided the request is received no later than four (4) hours prior to the end of the PPM (4 hour response).
- b) For equipment designated "A" that is more than 50 miles (80 kilometers in Canada) from the center of the nearest Unisys Primary Service City and for equipment designated "B", Unisys will make every reasonable effort to respond to requests for on-site service received during a PPM no later than the next PPM (Next Business Day Service).
- c) For equipment designated "C", Unisys will make every reasonable effort to respond to on-site service requests two (2) business days from the call placement during the PPM (Second Day Service).
- d) For equipment designated "D", each unit shipped or brought to the Unisys designated location at Client expense and risk will be repaired or exchanged by Unisys within seven (7) business days after receipt (Mail-In Service).
- e) For equipment designated "H" that is within 50 miles (80 kilometers in Canada) of the center of a Unisys Primary Service City, Unisys will make every reasonable effort to respond to requests for on-site service within four (4) hours. For equipment designated "H" that is more than 50 miles (80 kilometers in Canada) from the center of the nearest Unisys Primary Service City, Unisys will make every reasonable effort to respond to requests for on-site service received during a PPM no later than the next PPM (Next Business Day Service).
- f) For equipment designated "P", Unisys will provide, on an exchange basis, replacements for defective parts provided that Client complies with Unisys or Unisys supplier's then current exchange policies and instructions for obtaining and installing replacement parts and returning failed parts.

The number immediately following the A, B, C, D, H or P designation identifies the number of months, following the Installation Date, that the Service Warranty will be performed.



Equipment Sale Schedule

Agreement Number

06030032

List of Products Applicable to this Agreement

Currency: USD

Item No.	Style	Description	Warranty	Qty	Unit Purchase Price	Client Installable	Installation Charge	Total purchase price
11	ES3503003-PCE	ES3/35xx G3 Broadcom 5720 DP 1Gb NIC		1	0	Yes		0
12	RCK1020021-FRS	ES3000 42Ux19x42 Rack With Doors and Sides, Ground Ship		1	0	Yes		0
13	RCK1020011-REQ	42Ux19x42 custom service flag		1	0	Yes		0
14	WPR3440003-NBD	ACC:42U Rack Warranty 3 YRS.		1	0	Yes		0
15	CBL17103-5	Cable: 5m Fiber OM3 10GbE 50/125 LC-LC		2	0	Yes		0
16	UET3306433-PDU	ES3000 20A, 240V, L6-20P/13 x C13 PDU		2	0	Yes		0
17	SYS460-HNK	Acc: Libra 460 Trigger Style		1	0	No		0
18	ES70004-SUI	Rack mounted keyboard, mouse and monitor shelf		1	0	Yes		0
19	RCK1020012-FP	1U Filler Panel,Steel		4	0	Yes		0
20	RCK1020032-FP	3U Filler Panel,Steel		9	0	Yes		0
21	PCI9430231-PCE	PCIe x4, 2-port SCSI JBOD		1	0	Yes		0
22	ALP652-FAS	Removable 30-Cartridge ACL, single LTO5 HP drive, FC-AL		1	0	Yes		0
23	CBL17103-5	Cable: 5m Fiber OM3 10GbE 50/125 LC-LC		1	0	Yes		0
24	OSM1000-PRC	PWR CORD:IEC320-C13/C14		1	0	No		0
25	WUL3534121-WWP	ES3000 3530T G3 3yr 7x24x4 Warranty Upgrade		1	0	Yes		0
26	LM46016-R2	Libra 460,Rack,16 bays,2 Quad-Cores, 64GB Memory		1	0	No		0
27	USB102401-FDR	4GB USB flash memory stick		1	0	Yes		0
28	ES3503003-PCE	ES3/35xx G3 Broadcom 5720 DP 1Gb NIC		1	0	Yes		0
29	ES3599181-PCE	ES3000 LPe12002 8GB Dual FC HBA		1	0	Yes		0
30	ES3599021-PDU	ES3000 C13-C14, PDU, 12AMP, 6.5 FT, 2		2	0	Yes		0
31	ES3534031-RAD	ES3/3530T G3 PERC H710p Adapter RAID Controller, 1GB NV		1	0	Yes		0
32	ES3500022-DSK	ES3/35xx 300GB 15K RPM SA SCSI 6GBPS 2.5IN HP HD		6	0	Yes		0
33	ES3599131-DSK	300GB 10K SAS,6G,2.5,HP		2	0	Yes		0
34	ES3599171-PCE	ES3000 LPe12000 8GB Single FC HBA		1	0	Yes		0
35	ES3503011-SMC	ES3/35xx G3 iDRAC7 Express		1	0	Yes		0
36	ES3503012-SMC	ES3/35xx G3 vFlash SD Slot Filler		1	0	Yes		0
37	ES3534122-RAD	ES3/3530T G3 RAID 1+Unconfigured RAID for H710P/H710/H3		1	0	Yes		0
38	RCK1020021-FRS	ES3000 42Ux19x42 Rack With Doors and Sides, Ground Ship		1	0	Yes		0
39	RCK1020011-REQ	42Ux19x42 custom service flag		1	0	Yes		0
40	UET3306433-PDU	ES3000 20A, 240V, L6-20P/13 x C13 PDU		2	0	Yes		0
41	CBL17103-5	Cable: 5m Fiber OM3 10GbE 50/125 LC-LC		2	0	Yes		0
42	ES70004-SUI	Rack mounted keyboard, mouse and monitor shelf		1	0	Yes		0
43	SYS460-HNK	Acc: Libra 460 Trigger Style		1	0	No		0
44	RCK1020012-FP	1U Filler Panel,Steel		4	0	Yes		0
45	RCK1020032-FP	3U Filler Panel,Steel		9	0	Yes		0
46	PCI9430231-PCE	PCIe x4, 2-port SCSI JBOD		1	0	Yes		0
47	ALP652-FAS	Removable 30-Cartridge ACL, single LTO5 HP drive, FC-AL		1	0	Yes		0
48	CBL17103-5	Cable: 5m Fiber OM3 10GbE 50/125 LC-LC		1	0	Yes		0
49	OSM1000-PRC	PWR CORD:IEC320-C13/C14		1	0	No		0
50	LM46016-R2	Libra 460,Rack,16 bays,2 Quad-Cores, 64GB Memory		1	0	No		0
51	WPR3440003-NBD	ACC:42U Rack Warranty 3 YRS.		1	0	Yes		0
52	WUL3534121-WWP	ES3000 3530T G3 3yr 7x24x4 Warranty Upgrade		1	0	Yes		0

Page: Install Charge

Page: Purchase Price

0

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Software License Schedule

Agreement Number

06030032

Equipment Location

CITY OF COLUMBUS 1601 Arlingate Ln
Columbus, OH 43228-4117 USA

List of Products Applicable to this Agreement

Currency: USD

Item No.	Style	Description	Qty	Warranty	License Plan	License Charge	Initial License Charge	Installation Charge
1	DSS5100-ADM	FILE MGT:EOM 10 DDA Designer/Web Assistant	1		ETP12			
2	CSS10460-CP	IOE Comp Pkg 64 Bit English	1		ETP12			
3	CS10-OS9	Ops Sentinel Add-On Pkg	1	W	ETP12	0		
4	CSS10460-8	IOE 40/972	1	W	ETP12	95,996		
5	CSL10460-8	Image Enabler40/972	1	W	ETP12	21,836		
6	CS10-END	IOE Encryption Opt US	1	W	ETP12	0		
7	CSP1040-DI2	Ent Database Svr Inquiry	1	W	ETP12	4,786		
						Page: Purchase Price		Page: Install Charge
						122,618		
						Total purchase price		Total Install Charge
						181,710		0
						Grand total		181,710

License Plan

1. The initial license term (and the corresponding charges for licenses) will begin upon Unisys Shipment or Client's download of the Software or Software key. Temporary backup use of Software may require Client to purchase additional enabled performance for the backup SPU.

2. Software licenses for which Unisys charges either an **Annual License Charge (ALC)** or a **Monthly License Charge (MLC)** will continue on a month-to-month basis and the ALC will renew annually until the license is terminated or canceled in accordance with the Termination and Cancellation section in this Agreement.

3. For certain licenses, Unisys may charge an **Initial License Charge** which includes the first monthly or annual license charge.

4. **Extended Term Plan (ETP):** Software licenses for which Unisys charges a single fee may have a 12 to 84 month extended term. Upon expiration of the extended term, the license will be automatically continued on a month-to-month basis for a Monthly License Charge, unless terminated in accordance with the Termination and Cancellation section of this Agreement, or Client may pay another ETP fee for an additional extended term, if available.

5. **Fixed Term Plan (FTP):** Software licenses for which Unisys charges a single fee may have a 12 to 84 month fixed term. Upon expiration of the fixed term, the license will not automatically renew notwithstanding any conflicting terms in the Agreement; and will end unless the license is extended by Unisys acceptance of an Order from Client to purchase an additional FTP license, if available.

6. **One Time Charge (OTC):** Client may use the Software for so long as Client continues to use the Software on the equipment, include SPU(s), for which it was licensed in accordance with the Agreement.

7. Software that has no license charge listed on this Schedule will have a license term that is coterminous with Client's possession and use of the equipment on which the Software is installed.

* Software designated **Subscription ("SUBSCRN")** entitles Client to receive functional update releases for the Software during the subscription term, provided Client has a current license and the latest applicable Maintenance Releases for the Software. Software designated **License Only ("LO")** is provided without media or documentation; Client may make (a) one copy of the item for each LO license granted by Unisys, and (b) one copy for backup purposes, with each copy retaining all original notices and legends. Software designated **Driver** is for use solely with the device models specified in the driver's then-current published specification; a separate license is required for each individual addressable device.

UNISYS SHALL HAVE NO LIABILITY FOR ANY CLAIM OF INFRINGEMENT OR MISAPPROPRIATION BASED SOLELY ON OPEN SOURCE SOFTWARE OR THIRD PARTY SOFTWARE CONTAINED IN ANY UNISYS PRODUCT.



Software License Schedule

Agreement Number:

06030032

List of Products Applicable to this Agreement

Currency: USD

Item No.	Style	Description	Qty	Warranty	License Plan	License Charge	Initial License Charge	Installation Charge
8	CSP1040-DB1	DataMgt:dbaTools - Analyzer	1	W	ETP12	3,759		
9	DSU500-ADM	SUBSCRN: EOM DDA DESIGNER/WEB ASSISTANT SUBSCRIPTION	1	W	ALC12	2,904		
10	CSU10460-8	SSU Scrn 40/972	1	W	ETP12	9,362		
11	CSU1040-DB1	Subscrn:dbaTOOLS Analyzer Software Discount	1	W	ETP12	1,343 -16,797		
12	CS10-OS9	Ops Sentinel Add-On Pkg	1	W	ETP12	0		
13	CSS10460-CP	IOE Comp Pkg 64 Bit English	1		ETP 12			
14	DSS5100-ADM	FILE MGT:EOM 10 DDA Designer/Web Assistant	1		ETP 12			
15	SDK10460-8	SDK 40/972	1	W	ETP12	47,998		
16	SDL10460-8	SDK Image Enabler40/972	1	W	ETP12	10,918		
17	CS10-END	IOE Encryption Opt US	1	W	ETP12	0		
18	DSU500-ADM	SUBSCRN: EOM DDA DESIGNER/WEB ASSISTANT SUBSCRIPTION	1	W	ALC12	2,904		
19	SDU10460-8	SSU Scrn SDK 40/972 Software Discount	1	W	ETP12	4,681 -7,980		
						Page: Purchase Price		Page: Install Charge
						59,092		0

This Addendum amends the agreement referenced above by the Agreement Number (the "Agreement"), and applies to: (a) all orders for Support Services accepted with this Addendum or subsequently accepted under the Agreement, and (b) existing orders for Support Services under the Agreement upon expiration of the then-current term. Only definitions, descriptions and levels of this Addendum will apply to these Services. The terms of this Addendum will control over any contradictions with terms of the Agreement. Except as defined in this Addendum, all capitalized terms shall have the meaning used in the Agreement. Products covered by the Support Services are listed on the Support Services Schedule ("Schedule").

Section A. Definitions and General Terms and Conditions

Principal Period of Maintenance ("PPM") means 8:00 AM to 5:00 PM, Client's local time, Monday through Friday excluding Unisys designated holidays.

Commencement Date means, unless specified otherwise on the Schedule, (i) for the initial Order for Support Services for the Product, the latest of the date the Product is shipped by Unisys or downloaded by Client or Unisys accepts an Order for Support Services and (ii) for renewals and extensions, the anniversary of the Commencement Date of the initial Order for Support Services under (i) above.

7 X 24 means seven (7) days per week, twenty-four (24) hours per day including Unisys designated holidays.

Next Business Day (NBD) Service means Unisys will make every reasonable effort to respond to Client's request for on-site Support Services received during a PPM no later than the close of business of the next PPM.

4 Hour Response (4HR) means that if Client is located within a Primary Service City, Unisys will make every reasonable effort to respond to Client's requests for on-site Support Services within four (4) hours. Response is measured, during the Client's contracted hours of coverage, from the time that Unisys receives the request for service from Client until Unisys arrives at Client's site.

2 Hour Response (2HR) means that if Client is located within a Primary Service City, Unisys will make every reasonable effort to respond to the Client's request for on-site Support Services within two (2) hours. Response is measured from the time that Unisys receives the request for service from Client until Unisys arrives at Client's site.

Off Hours means all contracted hours of Support Services other than the PPM.

Primary Service City means an area that includes a 50-mile (80-kilometer in Canada) radius from the center of a Unisys designated Primary Service City. If Unisys moves its Primary Service City or Client relocates its site so that Client's site is no longer within a 50-mile (80-kilometer in Canada) radius from the center of a Unisys Primary Service City, Unisys reserves the right to adjust 2HR and 4HR or to change the contracted Service Level.

Failed Unit means a unit of equipment enrolled under Support Services, which is identified by Client as not in working order and deemed eligible by Unisys for exchange.

Client Replaceable Unit (CRU) means a component or other non-critical plug-in assembly delivered to the Client on the next business day for Client's personnel to affix the repair/replacement.

Exchange Unit means new, repaired, or previously used equipment in working order that Unisys conveys to Client as a replacement for a Failed Unit. The Failed Unit will become the property of Unisys upon Client's

receipt of the Exchange Unit or, if later, upon receipt of the Failed Unit by Unisys. Client warrants that title to the Failed Unit and Unisys warrants that title to the Exchange Unit will be free and clear of all claims, liens, and encumbrances including security interests.

Service Levels mean various groupings of the Services Elements described in Section B.

Initial Term of Services means that unless specified otherwise on the Schedule or in the Agreement, the Initial Term for Support Services will be twelve (12) months from the Commencement Date. Except as specified in Section C of this Addendum, Products subsequently added to a system already enrolled under Support Services must be enrolled at the same Service Level as the system to which it is attached. Unless otherwise specified on the Schedule, the Initial Term of Support Services for Products subsequently enrolled under Support Services will end with the applicable term of Support Services for those previously enrolled Products and, for purposes of changes to Support Services charges, will be deemed to have the same anniversary of the Commencement Date of Services as those previously enrolled Products. Unless otherwise provided in the Support Services Schedule, Unisys will invoice Client for Support Services for Metered Software for the Term in advance. If Client depletes its MIPS Balance to zero before the end of the Term of Usage for the Metered Software specified in Client's Metered Software Schedule, any Support Services charges for such Metered Software that have not already been prepaid for the remaining period of the Support Services Term will be immediately due and payable by Client. Unisys may change Support Services charges on each anniversary of the Commencement Date upon ninety (90) days prior written notice to Client. Unisys may charge Client time and material rates for service on Products that are not identified by the manufacturer's style and model number on the Schedule or for service on enrolled Products that are outside the scope of the contracted services. Unisys may terminate Support Services, modify Service Elements, Service Plans or discontinue Support Services for Products upon the earlier of (a) ninety (90) days prior notice via written notification or posting by Unisys at its support website: www.service.unisys.com or (b) at the expiration of the then-current Term, whether the Initial Term or any renewal or extension of the Initial Term, for those Support Services. If Client does not want to continue receiving the Support Services under such changed terms, Client may end contracted Support Services by giving Unisys written notice no later than thirty (30) days prior to the end of this ninety (90) day period and Unisys will refund any unearned payments for the Support Services. Following the Initial Term, Support Services will continue on an annual renewal basis at Unisys then-current list prices until terminated or canceled according to the terms of the Agreement.

Section B. Description of Service Elements

Equipment On-Call Remedial Maintenance includes on-site repair or Exchange Unit service of equipment, at Unisys option, if a problem remains unresolved after Client has utilized Support Center Services as prescribed.

Replacements for certain failed components such as keyboards, mice, and other non-critical plug-in assemblies designated by Unisys as Client Replaceable may, at Unisys option, be shipped directly to Client for Client

installation. Should Client elect to have the Unisys Customer Infrastructure Representative visit the site to install such components, additional charges may apply.

Mail-In Service allows Client, at its expense and risk, to ship a Failed Unit to the Unisys designated location. Within seven (7) business days of receipt, Unisys will, at its option, either repair the Failed Unit or give Client an Exchange Unit.

Advance Exchange Service allows Client to notify Unisys of a Failed Unit enrolled in Support Services. Upon notification, Unisys will ship an Exchange Unit to the Client using a next day delivery service. Client will install the Exchange Unit and shall ship the Failed Unit to Unisys within fourteen (14) days after Client's receipt of the Exchange Unit. Client agrees to pay Unisys an additional fee, as determined by Unisys, if Client fails to return Failed Unit within fourteen (14) days of Client's receipt of Exchange Unit. Advance Exchange Service is limited to selected equipment.

Equipment Maintenance Parts are parts required for Product repairs made by Unisys personnel. NBD, 2HR and 4HR do not apply to Parts availability.

Essential Engineering Changes are changes released by Unisys for safety purposes or changes Unisys determines are essential to the performance of equipment. Changes will be installed at a mutually acceptable time during the applicable hours of contracted coverage. For non Unisys equipment, Unisys will install Essential Engineering Changes (a) based upon the availability of required materials at no cost to Unisys, and (b) at current hourly labor charges.

Electronic Call Home Support allows Unisys Support Centers to receive system data via the Internet from Client and perform remote failure analysis. Client will supply the equipment, software, and communication facilities to use the Electronic Call Home Support capabilities of the Product as outlined in the Unisys product support plan. If Client does not permit Unisys to use Electronic Call Home Support as defined in the Product's support plan, Client agrees to pay additional charges for Support Services as determined by Unisys. Electronic Call Home Support is limited to selected products.

Equipment Preventive Maintenance, including the installation of engineering changes deemed appropriate by Unisys, will be performed at Client's location according to the manufacturer's recommendations at a mutually acceptable time during the applicable hours of contracted coverage.

Support Center Service provides assistance by electronic or voice communication during the PPM on operating the Products, identifying Product errors or malfunctions and advising on known detours, reporting software problems via a User Communication Form (UCF), and determining the need for on-site Support. Support Center Services during Off Hours consist of expediting response to network down and system emergencies.

Services Not Included in Support Services

Support Services do not include: (a) repair of failures due to manufacturer's design or other defects; (b) repair of failures due to abuse, accidents, neglect, or improper use, including damage to LCD screens or other Laptop Computer components; (c) repair of failures due to external factors (including failure or fluctuation of electrical power or air conditioning, fire, or flood); (d) repair of failures due to excessive use, wear, and tear, which is in excess of manufacturer's recommended duty cycle; (e) refurbishment including restorations due to obsolescence (when parts for Equipment are

not readily available on commercially reasonable terms) or end of life cycle failures including phosphorus "burn in" or "low intensity" characteristics of monitors; (f) repair of machines not identified as Equipment; (g) the loading of software, software configurations or any data files; and (h) the backup of any data files.

If Unisys determines Equipment requires refurbishment rather than repair, Unisys will notify Client and remove the Equipment from Support Services.

Client may ask Unisys to do the refurbishment on an hourly billable service basis and Unisys may provide refurbishment of Equipment subject to the availability of parts, manufacturer's support, and trained personnel.

User Communication Service provides for reporting of suspected Product errors or malfunctions or suggested new feature changes. Unisys will make reasonable efforts to provide detours or corrections for Unisys Products or non Unisys Products if available to Unisys at no additional charge from the vendor. Client will install all error corrections. User Communication Service and UCF submissions are available only for Products for which Unisys is then currently providing development center support (also called engineering support).

Software Maintenance Release Service provides error corrections and maintenance releases that Unisys develops or provides for currently supported Software level(s). Unisys licenses these releases only for use on the designated computer system(s) under the applicable license agreement. Client will install all applicable error corrections and maintenance releases. Certain software products may require Unisys Subscription Service in order to receive Software Maintenance Release Service.

Electronic Support Service provides Client with access to an Internet web site to place Product service requests, to obtain information on known errors and corrections, and to receive information on Unisys products and services.

Software On-Site Support provides software support at the Client's site if Unisys determines that a Software Product problem remains unresolved and on-site assistance is required, after Client has used Support Center Services as prescribed. Desktop and selected non Unisys software Products are not eligible for Software On-Site Support.

Systems Operations Review provides an annual meeting, at a time mutually agreed to between Unisys and Client, to conduct a computer systems operation review. Client is responsible for scheduling the meeting. This service applies to systems designated by Unisys as enterprise servers or mainframes.

Support Center Response Commitment (available only during the PPM) provides electronic or voice response by Unisys to Client's declared emergencies no later than one (1) hour after receipt of Client's request for service at the Support Center designated by Unisys.

Section C. Service Level Descriptions

The following describes the six Service Levels and the Service Elements included in each of the Service Levels. **Not all Service Elements and Service Levels are available for all Products. Refer to Descriptions of Service Elements for additional details.** Individual Service Elements contained in a higher Service Level than contracted are provided at Client request, as available, at then-current Unisys conditions and charges. All hardware and software Products within a system configuration must be enrolled under the same Service Level except for desktop and network products and application software. All Client Replaceable Units are shipped to the Client to arrive the next business day regardless of the service level subscribed.

Service Elements	Service Levels – Hardware Support Services					
	1 <i>Mail-In</i>	2 <i>Advanced Exchange</i>	3 <i>Standard PPM</i>	4 <i>Standard PPM</i>	5 <i>Business Critical 7X24*</i>	6 <i>Business Critical 7X24*</i>
Equipment On-Site Remedial Maintenance Service			NBD*	4HR	4HR	2HR
Mail-In Service	X					
Advance Exchange Service		X				
Equipment Maintenance Parts	X	X	X	X	X	X
Essential Engineering Changes	X	X	X	X	X	X
Electronic Call Home Support			X	X	X	X
Equipment Preventive Maintenance			X	X	X	X

*Note: CRU maintenance plans are required.

Service Elements	Service Levels – Software Support Services					
	1	2	3	4	5	6
Support Center Service	X	X	X	X	X	X
User Communication Service	X	X	X	X	X	X
Software Maintenance Release Service	X	X	X	X	X	X
Electronic Support Service	X	X	X	X	X	X
Software On-Site Support					X	X
Systems Operations Review					X	X
Support Center Response Commitment						X

* Certain Support Services are only available during the PPM and/or may be limited during Off Hours as described in this Addendum.



Support Services Schedule

Agreement Number

06030032

Equipment Location US3908290003
 CITY OF COLUMBUS
 1601 ARLINGATE LN
 COLUMBUS, OH 43228-4117

Bill To Location US3908290020
 CITY OF COLUMBUS
 1111 E BROAD ST
 COLUMBUS, OH 43205-1303

Service Level
 (1) Mail-In
 (2) Advanced Exchange
 (3) Standard NBD
 (4) Standard 4HR
 (5) Business Critical 4HR
 (6) Business Critical 2HR

Contact Telephone number

Contact Telephone number

Email Address

Email Address

Initial Term 1 Year Conterminous Ending Annual rate increase cap (%) (3-year initial term or longer)

Billing Period Annual Support Service Commencement Date 01-Jan-2016

List of Products Applicable to this Agreement

Level	Product Style	Serial Number	Description (Include vendor name and model if non Unisys product)	Quantity	Monthly Service Warranty Upgrade			Monthly Support Services	
					Period	Unit Charge	Total Charge	Unit Charge	Total Charge
5	ALP652-FAS	9B32802152	Removable 30-Cartridge ACL	1				463.32	463.32
5	ALP652-FAS	9B32802154	Removable 30-Cartridge ACL	1				463.32	463.32
5	CS10-END		IOE Encryption Opt US	2				INCL	INCL
5	CS10-OS9		Ops Sentinel Add-On Pkg	2				INCL	INCL
	CS10-SPI		SYS MGT:SPO/ESE ASER I/F	2					
	SMS8000-SBE		SYS MGT:SPO BASIC EDITION MEDIA	2					
5	CSL10460-8		Image Enabler40/972	1				145.22	145.22
5	CSP1040-DB1		DataMgt:dbaTools - Analyze	1				157.00	157.00
5	CSP1040-DI2		Ent Database Svr Inquiry	1				232.48	232.48
	CS10-DI2		Ent Database Svr Inquiry	1					
5	CSS10460-8		IOE 40/972	1				636.00	636.00
	CS10-MCM		MCP Core Media	1					
	CS10-CNN		IOE Common Network SW	1					
	CS10-CSU		IOE Common Platform (UL) SW	1					
	CSC1999-CAL		IOE CAL Unlimited	1					
	CS10460-PSS		IOE Platform Specific SW	1					
5	CSS10460-CP		IOE Comp Pkg 64 Bit Englis	1				31.80	31.80
	WDE2826408-LI		Windows Server 2008 R2 EE (25 CALs)	1					
	CS10460-MVM		MCP Virtual Machine 64 Bit SW	1					
5	CSS10460-CP		IOE Comp Pkg 64 Bit Englis	1				31.83	31.83
	WDE2826408-LI		Windows Server 2008 R2 EE (25 CALs)	1					
	CS10460-MVM		MCP Virtual Machine 64 Bit SW	1					
5	DSS5100-ADM		FILE MGT:EOM 10 DDA Design	2				58.00	116.00
	DSS500-ADM		FILE MGT:EOM DDA/WEBASST	2					
5	ES3500022-DSK		ES3/35xx 300GB 15K RPM SA	12				INCL	INCL

Charges

If Client is ordering Support Services for equipment which has a Monthly Service Warranty Upgrade Period ("Period"), the following applies. This Period is the number of months, if any, indicated for each item of equipment commencing (i) for the initial Order for Support Services for the equipment on the latest of the date the equipment is shipped by Unisys or Unisys accepts an Order for Support Services, and (ii) for renewals and extensions, on the anniversary of the Commencement Date of the initial Order for Support Services under (i) above. During any portion of this Period in which the ordered Support Services are in effect for the equipment, the then-applicable Monthly Service Warranty Upgrade charge will apply instead of the Monthly Support Services charge."

Page subtotal - Upgrade charges	Page subtotal - Monthly charges
\$ 0.00	\$ 2,276.97
Total Upgrade charges	Total monthly charges
\$ 0.00	\$ 2,771.91
Others	Others - Prepaid
\$	\$ 0.00
Upgrade Grand Total	Grand Total
\$	\$

06030032

List of Products Applicable to this Agreement

Level	Product Style	Serial Number	Description <small>(Include vendor name and model if non Unisys product)</small>	Quantity	Monthly Service Warranty Upgrade			Monthly Support Services	
					Period	Unit Charge	Total Charge	Unit Charge	Total Charge
5	ES3503003-PCE		ES3/35xx G3 Broadcom 5720	2				INCL	INCL
5	ES3503011-SMC		ES3/35xx G3 iDRAC7 Express	2				INCL	INCL
5	ES3503012-SMC		ES3/35xx G3 vFlash SD Slot	2				INCL	INCL
5	ES3534031-RAD		ES3/3530T G3 PERC H710p Ad	2				INCL	INCL
5	ES3534122-RAD		ES3/3530T G3 RAID 1+Unconf	2				INCL	INCL
5	ES3599021-PDU		ES3000 C13-C14, PDU, 12AMP	4				INCL	INCL
5	ES3599131-DSK		300GB 10K SAS,6G,2.5,HP	4				INCL	INCL
5	ES3599171-PCE		ES3000 LPe12000 8GB Single	2				INCL	INCL
5	ES3599181-PCE		ES3000 LPe12002 8GB Dual F	2				INCL	INCL
5	LM46016-R2		Libra 460,Rack,16 bays,2 Q	2				52.43	104.86
	ES3599002-OPT		ES3000 Performance BIOS Setting	2					
	ES3599011-NOS		ES3000 No Operating System	2					
	ES3500003-OPT		ES3/35xx No Media Required	2					
	ES3503081-CPU		ES3000 G3 Base E5-2643 3.30GHz, 10M Cache,	2					
	ES3503083-CPU		ES3000 G3 2nd E5-2643 3.30GHz, 10M Cache,	2					
	ES3534082-CPU		ES3/3530T G3 Base Processor Heat Sink Kit,	2					
	ES3534085-CPU		ES3/3530T G3 2nd Processor Heat Sink Kit,	2					
	LM46033-LCP	516276748	Acc: Libra 460 Label - TSS Tracking Style	1					
	LM46033-LCP	516276755	Acc: Libra 460 Label - TSS Tracking Style	1					
	ES3503013-MEM		ES3/35xx G3 1600 MHz RDIMMS	2					
	ES3503002-MEM		ES3/35xx G3 Advanced ECC	2					
	ES3503002-SHP		ES3000 G3 Config Info 2	2					
	ES3534012-SHP		ES3/3530T G3 Packaging 2	2					
	ES3534004-ODD		ES3/3530T G3 DVD+/-RW, SATA, Internal (dua	2					
	ES3534005-ODD		ES3/3530T G3 Dual DVD+/-RW, SATA, Internal	2					
	ES3534011-SHP		ES3/3530T G3 Shipping 1	2					
	ES3534251-SVR		ES3/3530T G3 Up to 16 - 2.5" Hard Drives,	2					
	ES3534252-SVR		ES3/3530T G3 PERC Cable for 2.5" Chassis	2					
	ES3534002-RCK		ES3/3530T G3 ReadyRails With CMA (for rack	2					
	ES3534003-BZL		ES3/3530T G3 CP Kit, No Bezel (Rack)	2					
	ES3503032-PWR		ES3/35xx G3 Redundant (1+1), Hot-plug 1100	2					
	ES3503003-SHP		ES3000 Config Info 3	2					
	ES3503005-SHP		ES3000 G3 Config Info 5	2					
	ES3503001-SHP		ES3000 G3 Config Info 1	2					
	CP3534001-SVR	HJR48Y1	Libra 460 base server chassis, includes TP	1					
	CP3534001-SVR	HJR77Y1	Libra 460 base server chassis, includes TP	1					
	ES3503042-MEM		ES3/35xx G3 8GB RDIMM, 1600MT/s, Low Volt,	16					
5	RCK1020011-REQ		42Ux19x42 custom service f	2				INCL	INCL
5	RCK1020012-FP		1U Filler Panel,Steel	8				INCL	INCL
5	RCK1020021-FRS	3P97WW1	ES3000 42Ux19x42 Rack With	1				INCL	INCL
5	RCK1020021-FRS	G3B7WW1	ES3000 42Ux19x42 Rack With	1				INCL	INCL
5	RCK1020032-FP		3U Filler Panel,Steel	18				INCL	INCL
					Page subtotal - Upgrade charges			Page subtotal - Monthly charges	
					\$ 0.00			\$ 104.86	

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List of Products Applicable to this Agreement

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					Period	Unit Charge	Total Charge	Unit Charge	Total Charge
5	SDK10460-8		SDK 40/972	1				318.00	318.00
	CS10-SDK		SDK for ClearPath MCP	1					
	CS10-MCM		MCP Core Media	1					
	CS10-CNN		IOE Common Network SW	1					
	CS10-CSU		IOE Common Platform (UL) SW	1					
	CSC1999-CAL		IOE CAL Unlimited	1					
	CS10460-PSS		IOE Platform Specific SW	1					
5	SDL10460-8		SDK Image Enabler40/972	1				72.08	72.08
5	UET3306433-PDU		ES3000 20A, 240V, L6-20P/1	4				INCL	INCL
5	WPR3440003-NBD		ACC:42U Rack Warranty 3 YR	2				INCL	INCL
	WUR3420003-AM3		NBD,PARTS DELIVERY,INIT YR (LOW)	2					
	WUR3420003-AM4		PARTS,SVR,2YR EXT (LOW), DD	2					
	WUR3420003-AM2		HW WRTY,PE42URACK2K,DECL,EXT	2					
	WUR3420003-AM1		HW WRTY + SVC,PE42URACK2K,DECL,INIT	2					
5	WUL3534121-WWP		ES3000 3530T G3 3yr 7x24x4	2				INCL	INCL
	WUL3534121-WW1		ES3/3530T G3 3yr 7x24x4 HDW Support 1	2					
	WUL3534121-WW2		ES3/3530T G3 3yr 7x24x4 HDW Support 2	2					
	WUL3534121-WW3		ES3/3530T G3 3yr 7x24x4 HDW Support 3	2					
	WUL3534121-WW4		ES3/3530T G3 3yr 7x24x4 Support 1	2					
	WUL3534121-WW5		ES3/3530T G3 3yr 7x24x4 Support 2	2					
	WUL3534121-WW6		ES3/3530T G3 3yr 7x24x4 Support 3	2					
					Page subtotal - Upgrade charges			Page subtotal - Monthly charges	
					\$ 0.00			\$ 390.08	