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G3 Technology Partners

IC Server Move – Data Center

City of Columbus, Ohio

February 20, 2012 – R1



INTRODUCTION

Requirements Overview

In reference to contract UTC FL004507

G3 will provide the Professional Services to separate the (2) IC Servers for City of Columbus as described below.

City of Columbus wants to separate the (2) IC servers currently installed at Data Center A to increase the resiliency of their existing Interactive Intelligence CIC solution by geographically separating the IC server switchover pair.

G3 will disable switchover, shut down and physically remove one of the IC servers at Data Center A. G3 will then transport that server to Data Center B, re-install server, power up server, change IP address, re-establish switchover as well as modify the switchover parameters as needed. G3 will then force a switchover from the IC Server at Data Center A to the IC Server at the Data Center B to verify that switchover is operating properly.

Switchover testing as well as any service effecting task will be done after normal 8:00 to 5:00 business hours.

Client is responsible for providing adequate rack space and power for the IC server at the Data Center B. In addition Client is responsible for all network connections and the attachment of the servers to the network.

G3 will conduct a pre-implementation meeting with the Client to review roles and responsibilities.

TRAINING

No training is included in this quote.

PRICING

Price includes labor. Applicable taxes not included.

7.5 hours (UTC FL004507, item #157) @ \$145.00 per hr = \$1,087.50

7.5 hours (UTC FL004507, item #158) @ \$220.00 per hr = \$1,650.00

Total **\$2,737.50**