



**Quote Number:** Q-15224  
**Quote Prepared On:** 5/16/2018  
**Quote Valid Through:** 8/2/2018  
**Payment Terms:** Net 30  
**Currency:** USD

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 Email: michael.brown@granicus.com

**Start Date:** 8/2/2018  
**End Date:** 8/1/2019

**SUBSCRIPTION DETAILS**

The subscription includes the following domain(s) and sub-domain(s): <https://www.columbus.gov/>

**ANNUAL SUBSCRIPTION FEE**

Product Name	Invoice Schedule	Quantity	Annual Total
Communications Cloud	Annual	1 Each	\$75,600.00
SMS	Annual	1 Each	\$0.00
		<b>TOTAL</b>	<b>\$75,600.00</b>

Product Name	Product Description
<b>Communications Cloud</b>	<p>The Cloud is a Software-as-a-Service (SaaS) solution that enables government organizations to connect with more people. By leveraging the Cloud, the client will be able to utilize a number of different outreach mediums, including email, SMS/text messages, RSS feeds, and social media integration to connect with its target audiences. The Cloud includes:</p> <ul style="list-style-type: none"> <li>• Unlimited email sends with industry-leading delivery and management of all bounces</li> <li>• Support to upload and migrate existing email lists</li> <li>• Access to participate in the GovDelivery Network</li> <li>• Ability to send mass notifications to multiple devices</li> <li>• 24/7 system monitoring, email and phone support during business hours, auto-response to inbound messages from end users, and emergency support</li> <li>• Text-to-subscribe functionality</li> <li>• Up to 2 Web-hosted training sessions annually</li> <li>• Up to 150 administrators</li> <li>• Up to 1 GovDelivery account(s)</li> <li>• Access to a complete archive of all data created by the client for 18 months (rolling)</li> <li>• Up to 3 hours of message template and integration development</li> <li>• Up to 100 subscription topics</li> <li>• Up to 100,000 SMS/text messages per year from a shared short code within the United States*</li> </ul> <p>*International numbers are not supported. SMS/text messages not used in the period of performance will not carry over to the following year.</p>



Product Name	Product Description
SMS	<p>On average, the Cloud provides access to up to 100,000 SMS/text messages per year from a shared short code within the United States. The client can deliver messages directly to the public and provide an enhanced direct communications channel for priority alerts by purchasing additional SMS/text messages. Additional SMS/Text Messaging includes:</p> <ul style="list-style-type: none"> <li>• Access to the selected volume of additional SMS/text messages per year from a shared short code within the United States*</li> <li>• Use of responsively designed sign-up pages that allow the public to subscribe to communication updates from various devices</li> </ul> <p><i>*International numbers are not supported. SMS/text messages not used in the period of performance will not carry over to the following year.</i></p>

**TERMS AND CONDITIONS**

- Terms and conditions are in accordance with the Ohio Master Cloud Services Agreement 0031.
- Departments Included in the subscription:
  - Building and Zoning Services, City Attorney's Office, City Auditor's Office, City Council (Existing), Civil Service Development, Education, Finance & Management, Human Resources, Neighborhoods, Office of Diversity and Inclusion; Publics Health, Recreation and Parks;
  - Mayor's Office: Celebration One, Columbus Women's Commission, My Brother's Keeper Public Service, Pre-Kindergarten, Restoration Academy, Smart Columbus;
  - Public Service: Paving the Way;
  - Public Utilities: Get Green;
  - Technology: CTV;
  - Public Safety: Fire, Police, Support Services.
- Payment terms: net 30
- Any additional city departments that sign up will each pay an additional setup fee of \$11,340.00 to be implemented into the same subscription.
- Any lapse in payment may result in suspension of service and will require the payment of a setup fee to reinstate the subscription.
- This quote is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of **Columbus, OH** to provide applicable exemption certificate(s).
- Subscriptions to GovDelivery are annual and Columbus must provide 90 days' written notice of termination prior to renewal to allow for Granicus to assist Columbus to transition before the end of the Period of Performance.
- Up to 400,000 Additional SMS/Text Messages Per Year

**AGREEMENT AND ACCEPTANCE**

**Columbus, OH**

**Billing Information**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Title: \_\_\_\_\_

Email: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_